



2025 City of Fairfax, VA Community Survey Findings Report

September 2025

The background of the page is a photograph of a large, classical-style building with a prominent dome. In front of the building, there are three flagpoles. The central one holds the United States flag, while the two flanking ones hold blue flags with white emblems. A wide set of stone steps leads up to the building's entrance, flanked by black metal railings. The steps are surrounded by lush greenery and flowering bushes. The sky is a pale blue with some light clouds.

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Purpose

During the summer of 2025, ETC Institute administered a community survey for the City of Fairfax. The purpose of the survey was to inform city leaders about respondents' level of satisfaction with the city and the services provided.

Methodology

The seven-page survey, cover letter and postage-paid return envelope were mailed to a random sample of households in Fairfax. The cover letter explained the purpose of the survey and encouraged residents to either return their survey by mail or complete the survey online. At the end of the online survey, residents were asked to enter their home address; this was done to ensure that only responses from residents who were part of the random sample were included in the final survey database.

The goal was to receive 400 completed surveys. This goal was met, with 425 households completing the survey. The results for 425 households have a 95% level of confidence with a precision of at least $\pm 4.7\%$.

This report contains:

- an executive summary of the methodology and major findings (Section 1)
- charts depicting the overall results of the survey (Section 2)
- Importance-Satisfaction analysis that shows priorities for investment (Section 3)
- benchmarking analysis that shows how the survey results compare to the U.S. average and the Atlantic regional average (Section 4)
- tabular data for all questions on the survey (Section 5)
- a copy of the survey instrument (Section 6)

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Major Findings

Major Categories of City Services. Respondents were asked to rate their level of satisfaction with 17 major categories of City services. Respondents were most satisfied (rating “satisfied” or “very satisfied”) with the overall quality of fire and rescue services (97%), trash/recycling/yard waste services (95%), and voter registration (91%). The four items respondents think should receive the most emphasis from city leaders over the next two years are flow of traffic and ease of getting around (62%), quality of economic development (56%), quality of public education (34%), and maintenance of city streets/sidewalks/infrastructure (32%).

Perceptions of the Community. Respondents felt most satisfied (rating “satisfied” or “very satisfied”) with their perception of the community in regards to the overall quality of City of Fairfax services (86%), the overall image of the City (83%), and acceptance of diversity (74%).

Public Safety. Regarding feeling of safety, respondents were most satisfied (rating “satisfied” or “very satisfied”) with the professionalism of fire/EMT employees responding to emergencies (97%), how quickly fire and rescue respond to 911 emergencies (96%), and quality of EMS (94%). The three public safety items they thought should receive the most emphasis from city leaders are the city’s efforts to prevent crime (46%), visibility of police in neighborhoods (30%), and visibility of police in retail areas (29%). Respondents feel safest (rating “somewhat safe” or “very safe”) walking in their neighborhood during the day (98%) and overall in the City of Fairfax (94%).

Transportation and Mobility. Respondents were most satisfied (rating “satisfied” or “very satisfied”) with the maintenance of street signs/pavement markings (85%), maintenance of streets in your neighborhood (84%), and availability of public parking (81%). The three items respondents thought should receive the most emphasis over the next two years were how well traffic signals provide efficient traffic (46%), ease of getting around within the City (40%), and availability of sidewalks (28%). Thirty-seven percent (37%) of respondents ride the fare-free CUE Bus.

Community Appearance. Regarding community appearance, respondents were most satisfied (rating “satisfied” or “very satisfied”) with the residential trash collection and bulk trash collection (96%), residential yard waste collection (93%), and residential curbside recycling (93%). The three items they thought should receive the most emphasis over the next two years were enforcing the removal of blighted/abandoned buildings (32%), enforcing the cleanup of litter and debris on private property (31%), and enforcing mowing and cutting of weeds and grass on private property (26%).

Public Communication and Outreach. Respondents feel most satisfied (rating “satisfied” or “very satisfied”) with the quality of the City’s e-newsletters (74%), ease of access to information about city services (74%), and ease of paying bills/applying for applications/obtaining permits on the city website (69%).

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Planning and Economic Development. The three planning and economic development items respondents felt most satisfied with were the ability to attract visitors and promote Historic Old Town Fairfax (49%), efforts to continue to revitalization of the historic downtown area (48%), and availability of quality housing (43%). The three items respondents think should receive the most emphasis over the next two years are efforts to improve existing commercial corridors (35%), efforts to manage and plan for growth/development (31%), and ability to attract and promote retail businesses and restaurants (28%).

Culture and Recreation. Respondents were most satisfied (rating “satisfied” or “very satisfied”) with the proximity of home to city parks and green spaces (94%), special events and festivals (88%), and library hours of operation and services provided (84%). The four items respondents think should receive the most emphasis over the next two years are availability of walking/biking trails (32%), number of parks and open spaces (31%), special events and festivals (25%), and city’s older adult programs (23%).

Health and Human Services. Regarding health and human services, respondents felt most satisfied (rating “satisfied” or “very satisfied”) with the availability of services to seniors (50%), availability of transportation for people with disabilities (45%), and availability of information on social service programs (45%). The two health and human service items respondents think should receive the most emphasis over the next two years are efforts to preserve and increase the availability of affordable housing (37%) and availability of services to seniors (25%).

Communication Methods. The highest percentage of respondents obtain information about city issues, services, and events via the Cityscene Newsletter (84%), Fairfaxva.gov (53%), and email/text subscription to Fairfax City Alert (44%). The topics respondents are most interested in are community development (68%), City Council actions (61%), and infrastructure projects (61%). The topics respondents were most interested in were community development (68%), City Council actions (61%), and infrastructure projects (61%).

Customer Service. Over half of respondents (59%) have contacted the City during the past year. Of these respondents, respondents most often agreed (rating “usually” or “always”) that the City employees are courteous/professional (91%), it was easy to find someone to address my request (83%).

Overall Opinions. Respondents felt most satisfied (rating “good” or “excellent”) with Fairfax as a place to live (94%), raise and educate children (91%), and the overall quality of life (86%). The three most important factors impacting respondents’ decision to live in the city are proximity to employment and Washington D.C. Region (55%), safety and security (39%), and being near family or friends (32%).

Budget Issues and Mayor/City Council Terms. The highest percentage of respondents preferred no change in services for each of the 9 budget items assessed on the survey. Over half (55%) of respondents said they would like to keep the current two-year term system.

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How Fairfax Compares to the Atlantic Regional Average

Fairfax rated the same as or above the Atlantic regional average in 42 of the 47 areas that were assessed. The Atlantic Region includes D.C., Delaware, Maryland, North Carolina, Virginia, and West Virginia. Fairfax rated significantly higher than the Atlantic regional average (4% or more above) in 39 of these areas. The table below shows how the City of Fairfax compares to the Atlantic regional average:

Service	Fairfax	Atlantic Region	Difference	Category
Quality of customer service from city employees	86%	36%	50%	Major City Services
Yard waste/leaf/brush pick-up services	93%	56%	37%	Community Appearance
As a place to live	94%	58%	36%	Opinions of the City
Overall quality of local governmental services	86%	52%	35%	Perceptions of the Community
Parks and recreation programs and facilities	84%	49%	35%	Major City Services
Cleanliness of streets and public areas	88%	56%	32%	Community Appearance
Solid waste services	95%	64%	32%	Major City Services
Curbside recycling services	93%	63%	30%	Community Appearance
Overall quality of police services	90%	60%	30%	Public Safety
Condition of sidewalks	79%	50%	29%	Community Appearance
Maintenance of streets and sidewalks	76%	48%	28%	Major City Services
Overall value that you receive for your taxes and fees	58%	31%	27%	Perceptions of the Community
Quality of city's website	69%	42%	27%	Public Communication and Outreach
In community parks	87%	61%	26%	Perceptions of Safety
Maintenance of public buildings and facilities	82%	58%	24%	Major City Services
Quality of sanitary sewer utilities	80%	56%	24%	Major City Services
Availability of information about local governmental services and activities	74%	50%	24%	Public Communication and Outreach
As a place to raise children	91%	67%	24%	Opinions of the City
Overall feeling of safety in your community	94%	71%	23%	Perceptions of Safety
In retail areas	90%	67%	22%	Perceptions of Safety
Overall effectiveness of communication with the City	70%	48%	22%	Major City Services
Trash/garbage collection services	96%	74%	22%	Community Appearance
Quality of public education in your community	74%	52%	22%	Major City Services
Library services	90%	70%	20%	Major City Services

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Service	Fairfax	Atlantic Region	Difference	Category
In your neighborhood at night	89%	70%	19%	Perceptions of Safety
Image of your community	83%	65%	19%	Perceptions of the Community
How quickly police respond to emergencies	87%	70%	17%	Public Safety
How quickly fire services personnel respond to emergencies	96%	79%	17%	Public Safety
Efforts to keep you informed about local issues	68%	51%	17%	Public Communication and Outreach
Overall quality of emergency medical/ambulance services	94%	78%	16%	Public Safety
In your neighborhood during the day	98%	81%	16%	Perceptions of Safety
Enforcement of local codes and ordinances	50%	37%	13%	Major City Services
As a place to work	75%	63%	12%	Opinions of the City
Enforcement of sign regulations	55%	44%	10%	Community Appearance
Appearance of your community	74%	64%	10%	Perceptions of the Community
Animal control services	67%	58%	10%	Public Safety
Overall quality of fire and rescue services	94%	85%	8%	Public Safety
Efforts by City to prevent crime	60%	55%	5%	Public Safety
Enforcement of mowing and cutting of weeds on private property	49%	44%	4%	Community Appearance
As a place to visit	65%	61%	3%	Opinions of the City
Enforcement of clean-up of trash and debris on private property	53%	53%	1%	Community Appearance
As a place to retire	56%	55%	1%	Opinions of the City
Enforcement of local traffic laws	59%	60%	-1%	Public Safety
Visibility of police in neighborhoods	61%	65%	-4%	Public Safety
Flow of traffic on city streets in your community	45%	49%	-4%	Major City Services
Enforcement of exterior maintenance of residential property	50%	54%	-5%	Community Appearance
Visibility of police in retail areas	56%	62%	-6%	Public Safety

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How Fairfax Compares to Other Communities Nationally

Fairfax rated the same as or above the U.S. average in all 47 areas that were assessed. Fairfax rated significantly higher than the U.S. average (4% or more above) in 44 of these areas. The table below shows how the City of Fairfax compares to the U.S. average:

Service	Fairfax	U.S.	Difference	Category
Quality of customer service from city employees	86%	39%	47%	Major City Services
As a place to live	94%	49%	46%	Opinions of the City
Solid waste services	95%	55%	40%	Major City Services
Yard waste/leaf/brush pick-up services	93%	54%	39%	Community Appearance
Overall quality of local governmental services	86%	49%	37%	Perceptions of the Community
Curbside recycling services	93%	56%	37%	Community Appearance
Overall quality of police services	90%	53%	37%	Public Safety
Maintenance of streets and sidewalks	76%	41%	35%	Major City Services
Parks and recreation programs and facilities	84%	49%	34%	Major City Services
Cleanliness of streets and public areas	88%	53%	34%	Community Appearance
Overall effectiveness of communication with the City	70%	37%	33%	Major City Services
In community parks	87%	55%	32%	Perceptions of Safety
Condition of sidewalks	79%	47%	32%	Community Appearance
How quickly police respond to emergencies	87%	56%	31%	Public Safety
Image of your community	83%	53%	30%	Perceptions of the Community
As a place to raise children	91%	61%	30%	Opinions of the City
Trash/garbage collection services	96%	68%	29%	Community Appearance
Overall feeling of safety in your community	94%	66%	28%	Perceptions of Safety
In your neighborhood at night	89%	61%	28%	Perceptions of Safety
Quality of sanitary sewer utilities	80%	53%	28%	Major City Services
Availability of information about local governmental services and activities	74%	46%	27%	Public Communication and Outreach
Maintenance of public buildings and facilities	82%	56%	27%	Major City Services
Quality of city's website	69%	42%	27%	Public Communication and Outreach
Quality of public education in your community	74%	48%	26%	Major City Services
In retail areas	90%	64%	26%	Perceptions of Safety
Library services	90%	64%	26%	Major City Services

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Service	Fairfax	U.S.	Difference	Category
Overall value that you receive for your taxes and fees	58%	33%	25%	Perceptions of the Community
Efforts to keep you informed about local issues	68%	43%	24%	Public Communication and Outreach
How quickly fire services personnel respond to emergencies	96%	72%	24%	Public Safety
Overall quality of emergency medical/ambulance services	94%	71%	24%	Public Safety
Appearance of your community	74%	55%	19%	Perceptions of the Community
Animal control services	67%	49%	19%	Public Safety
As a place to work	75%	57%	18%	Opinions of the City
Overall quality of fire and rescue services	94%	76%	18%	Public Safety
In your neighborhood during the day	98%	81%	16%	Perceptions of Safety
Efforts by City to prevent crime	60%	49%	12%	Public Safety
Enforcement of local codes and ordinances	50%	40%	10%	Major City Services
Enforcement of sign regulations	55%	45%	10%	Community Appearance
Enforcement of local traffic laws	59%	50%	9%	Public Safety
Enforcement of clean-up of trash and debris on private property	53%	45%	8%	Community Appearance
As a place to visit	65%	58%	7%	Opinions of the City
Visibility of police in neighborhoods	61%	54%	7%	Public Safety
Visibility of police in retail areas	56%	51%	6%	Public Safety
Enforcement of exterior maintenance of residential property	50%	44%	6%	Community Appearance
As a place to retire	56%	52%	4%	Opinions of the City
Enforcement of mowing and cutting of weeds on private property	49%	46%	3%	Community Appearance
Flow of traffic on city streets in your community	45%	45%	0%	Major City Services

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Recommended Priorities for the Next Two Years. In order to help the City identify investment priorities for the next two years, ETC Institute conducted an Importance-Satisfaction (I-S) analysis. This analysis examined the importance residents placed on each City service and the level of satisfaction with each service. By identifying services of high importance and low satisfaction, the analysis identified which services will have the most impact on overall satisfaction with City services over the next two years. If the City wants to improve its overall satisfaction rating, the City should prioritize investments in services with the highest Importance Satisfaction (I-S) ratings. Details regarding the methodology for the analysis are provided in Section 3 of this report.

Overall Priorities for the City by Major Category. This analysis reviewed the importance of and satisfaction with major categories of City services. This analysis was conducted to help set the overall priorities for the City. Based on the results of this analysis, the services that are recommended as the top priorities in order to raise the City's overall satisfaction rating are listed below:

- Overall flow of traffic and ease of getting around within the City (IS=0.3428)
- Overall quality of economic development (IS=0.2936)
- Overall enforcement of City codes and ordinances (IS=0.1373)
- Overall quality of public education (IS=0.0890)

The table below shows the Importance-Satisfaction rating for all 17 major categories of City services that were rated.

2025 Importance-Satisfaction Rating

City of Fairfax, VA

Overall Satisfaction with City Services

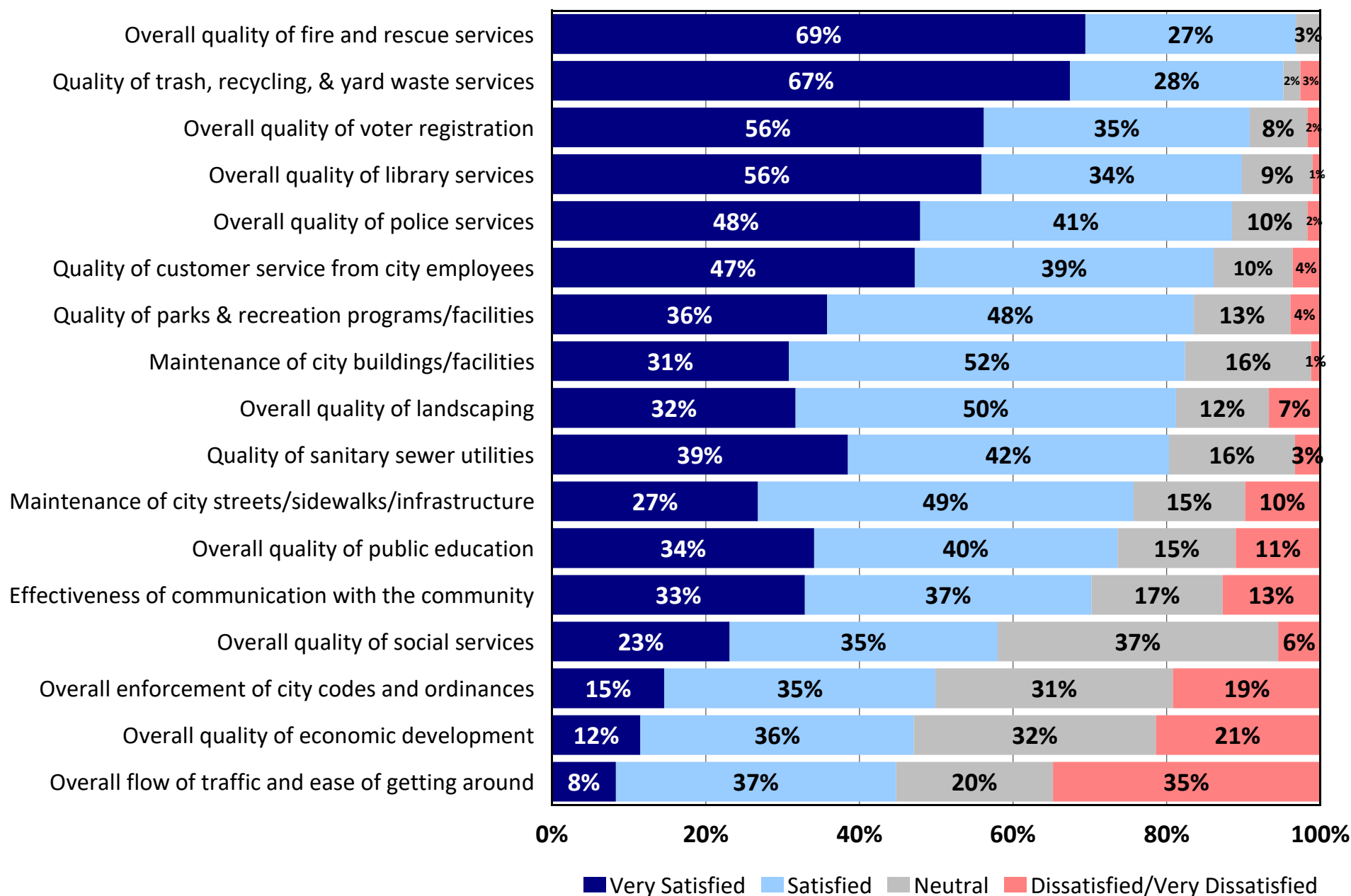
Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<u>Very High Priority (IS > .20)</u>						
Overall flow of traffic and ease of getting around within the city	62.1%	1	44.8%	17	0.3428	1
Overall quality of economic development	55.5%	2	47.1%	16	0.2936	2
<u>High Priority (IS .10-.20)</u>						
Overall enforcement of city codes and ordinances	27.4%	5	49.9%	15	0.1373	3
<u>Medium Priority (IS < .10)</u>						
Overall quality of public education	33.7%	3	73.6%	12	0.0890	4
Overall maintenance of city streets, sidewalks, and infrastructure	31.9%	4	75.7%	11	0.0775	5
Overall quality of social services	17.8%	9	58.0%	14	0.0748	6
Overall effectiveness of communication with the community	24.5%	6	70.2%	13	0.0730	7
Overall quality of parks and recreation programs and facilities	24.4%	7	83.5%	7	0.0403	8
Overall quality of landscaping in parks, medians, and other public areas	12.4%	10	81.2%	9	0.0233	9
Overall quality of police services	20.0%	8	88.5%	5	0.0230	10
Overall quality of sanitary sewer utilities (wastewater)	7.0%	14	80.3%	10	0.0138	11
Overall quality of customer service you receive from city employees	7.3%	13	86.1%	6	0.0101	12
Overall maintenance of city buildings and facilities	4.2%	15	82.4%	8	0.0074	13
Overall quality of library services	4.2%	16	89.8%	4	0.0043	14
Overall quality of trash, recycling, and yard waste services	7.3%	12	95.2%	2	0.0035	15
Overall quality of fire and rescue services	9.1%	11	96.5%	1	0.0032	16
Overall quality of voter registration	3.0%	17	90.8%	3	0.0028	17



Charts and Graphs

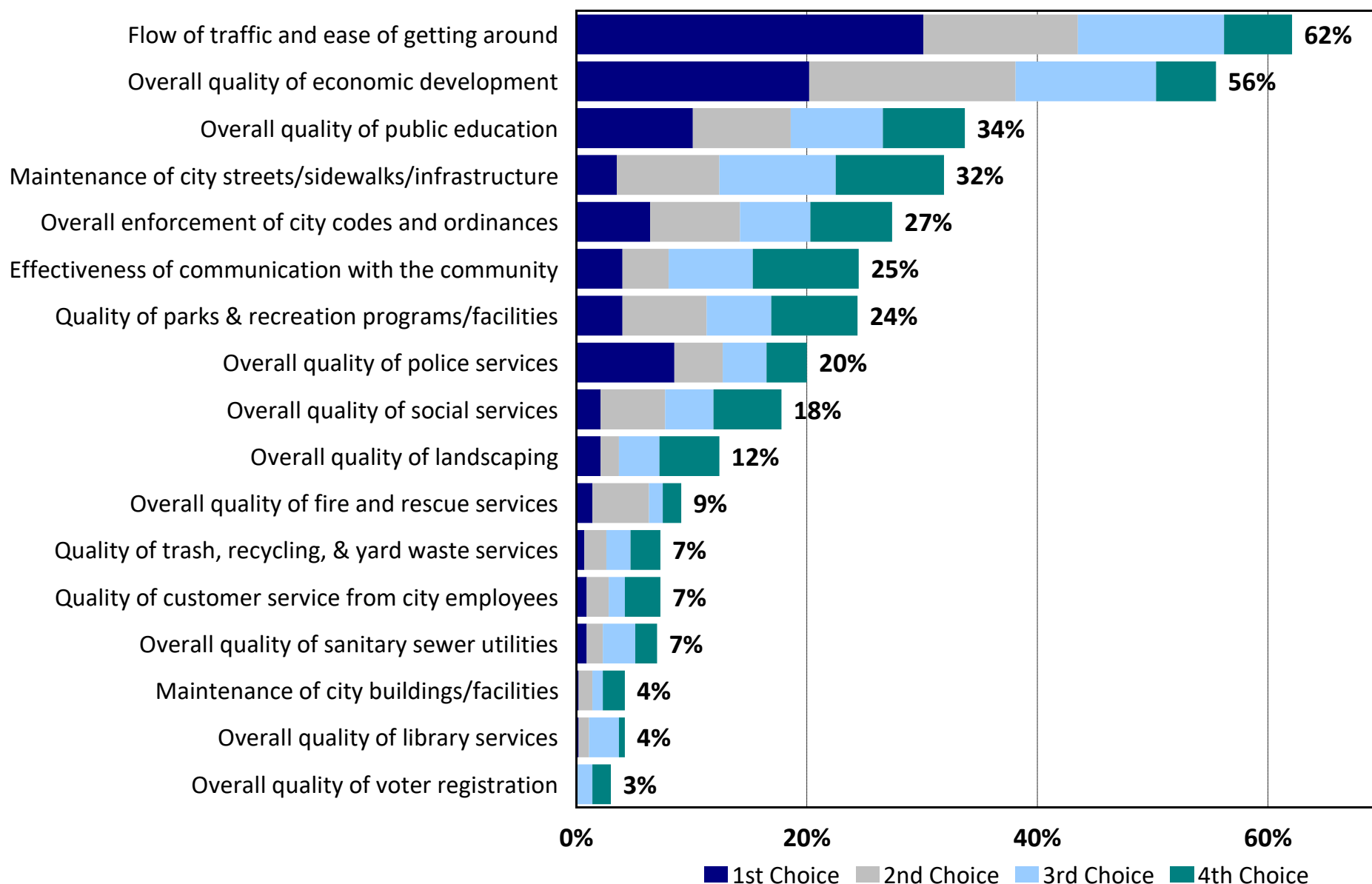
Q1. Overall Satisfaction with City Services

by percentage of respondents (excluding “don’t know”)



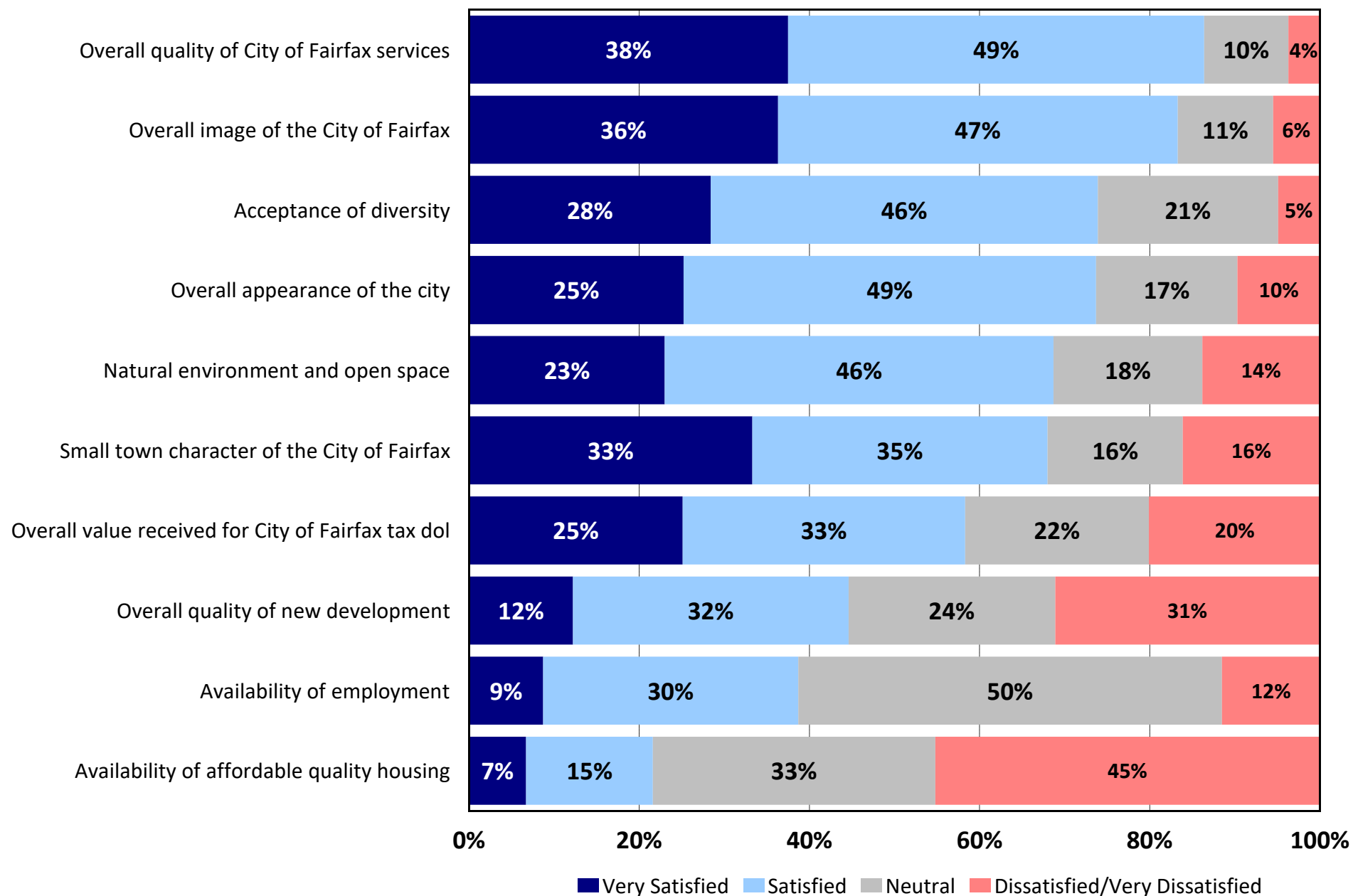
Q2. Which four of the items listed in Question 1 do you think should receive the most emphasis from city leaders over the next two years?

by percentage of respondents who selected the item as one of their top four choices



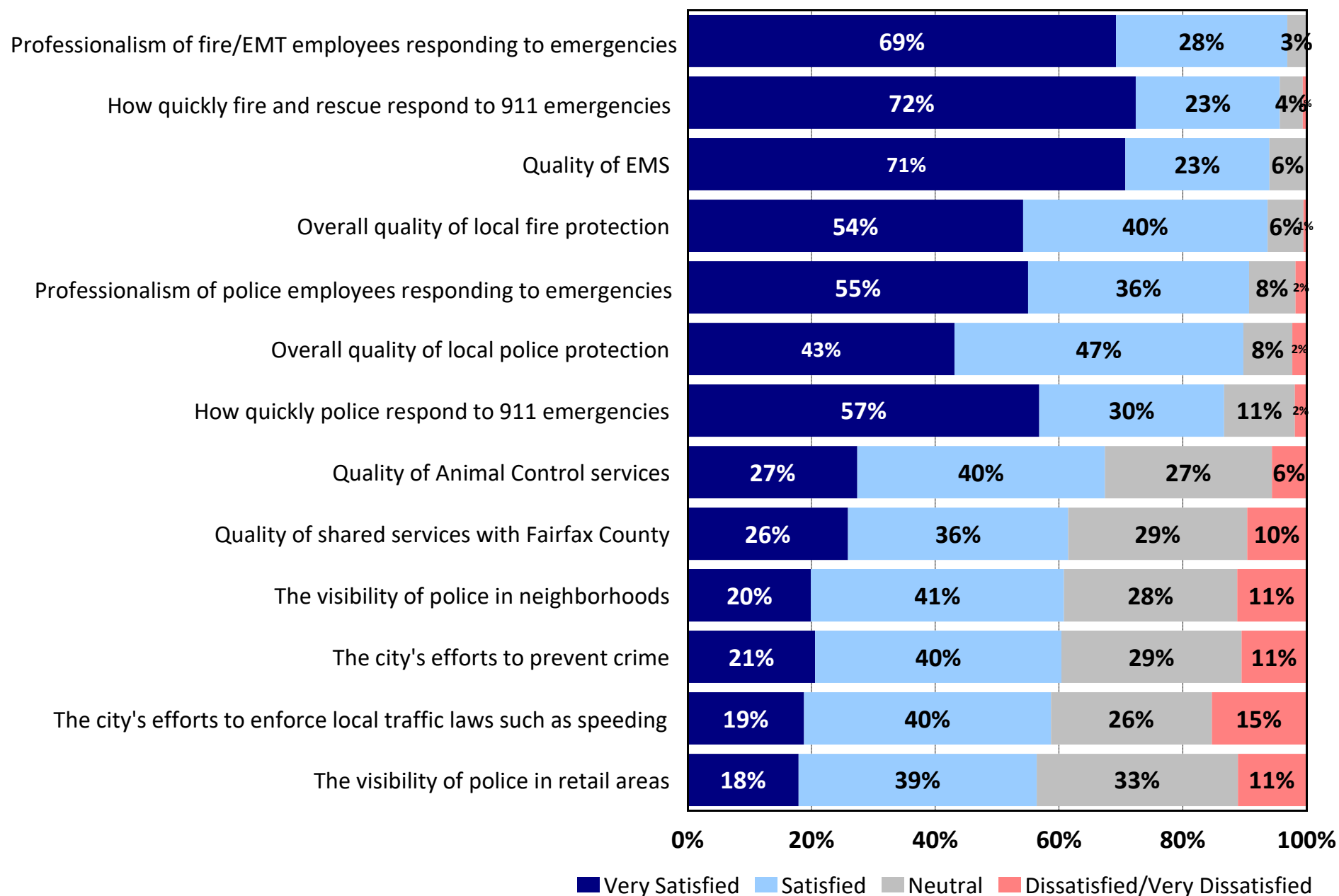
Q3. Perception of the Community

by percentage of respondents (excluding “don't know”)



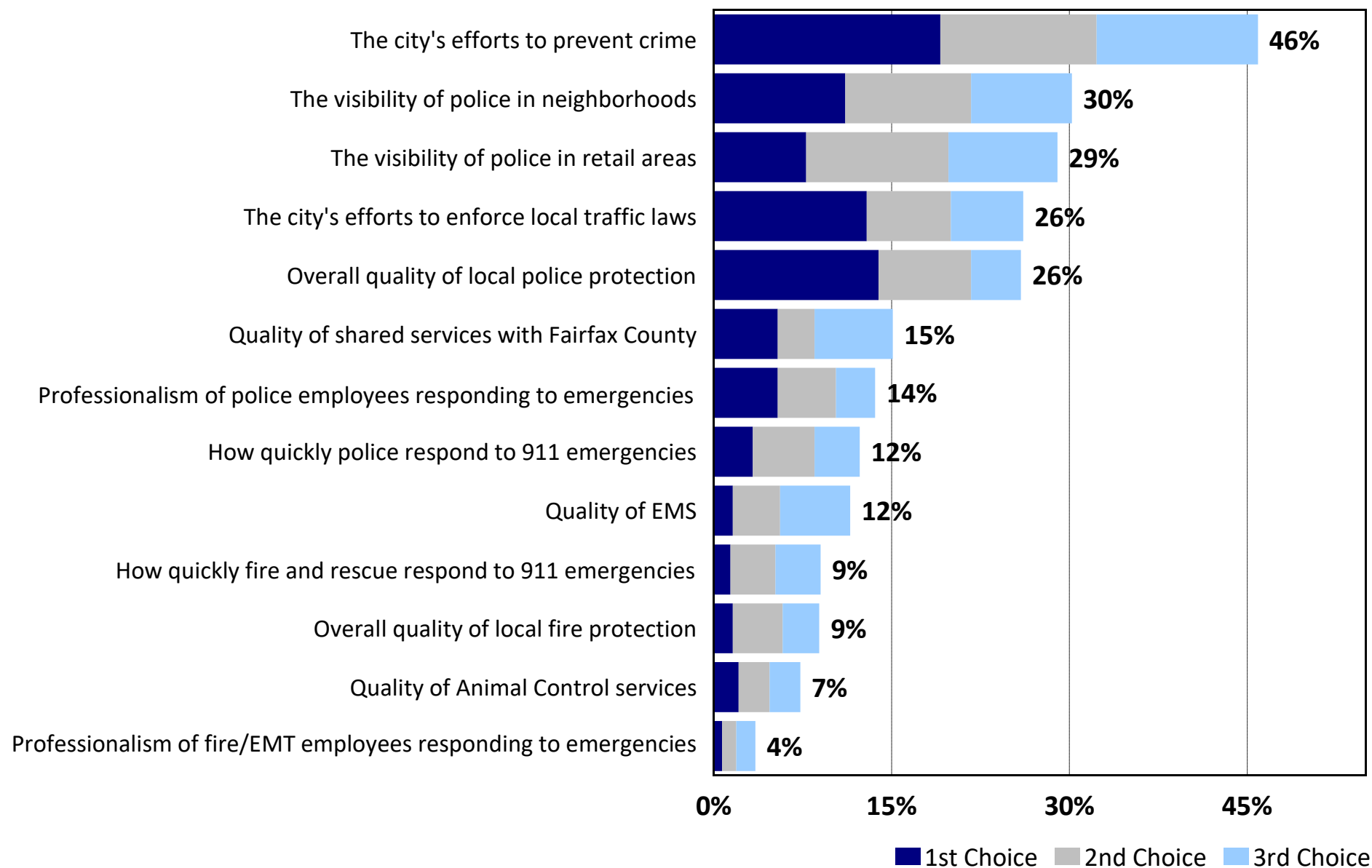
Q4. Satisfaction with Public Safety

by percentage of respondents (excluding “don't know”)



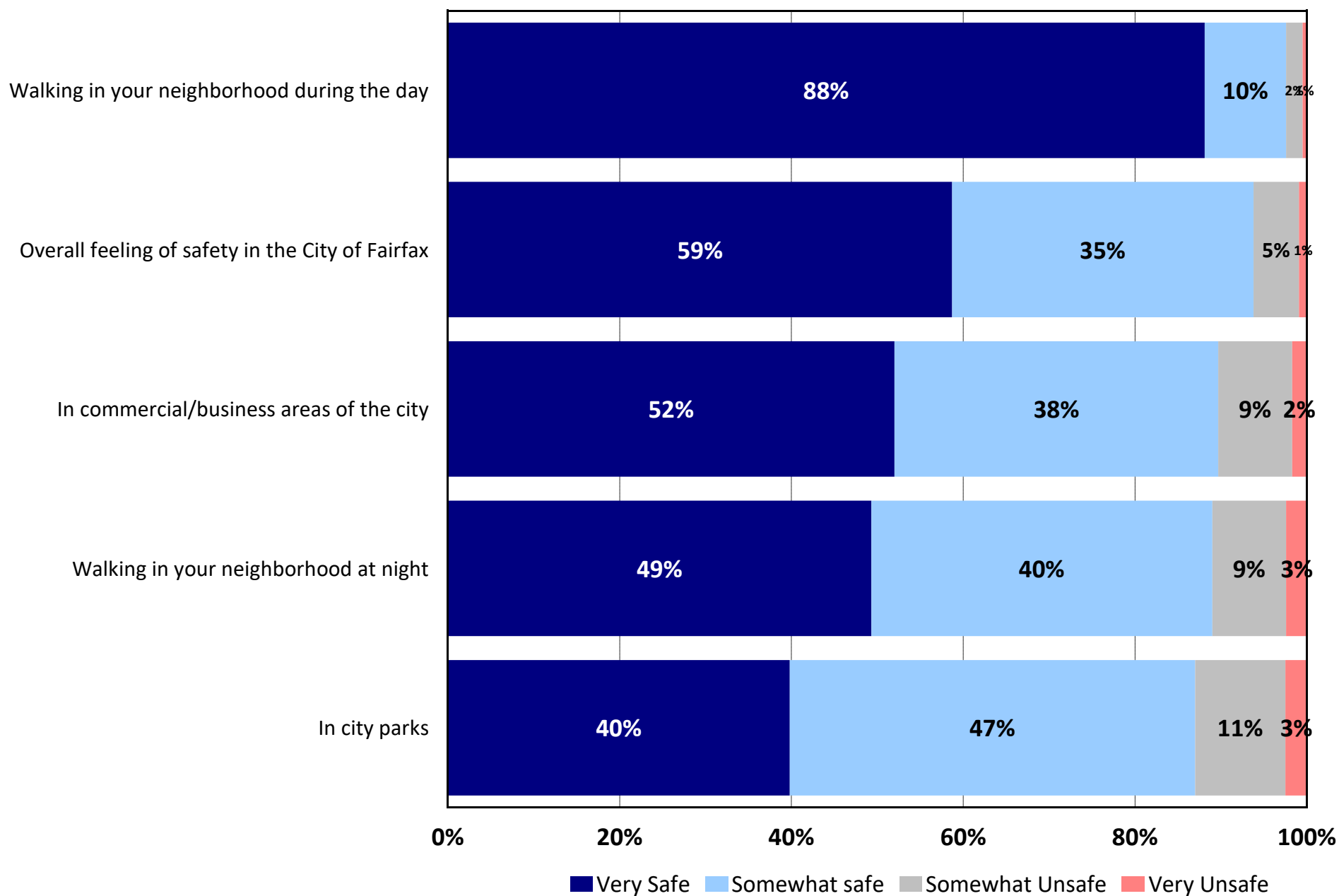
Q5. Which three of the public safety items listed in Question 4 do you think should receive the most emphasis from city leaders over the next two years?

by percentage of respondents who selected the item as one of their top three choices



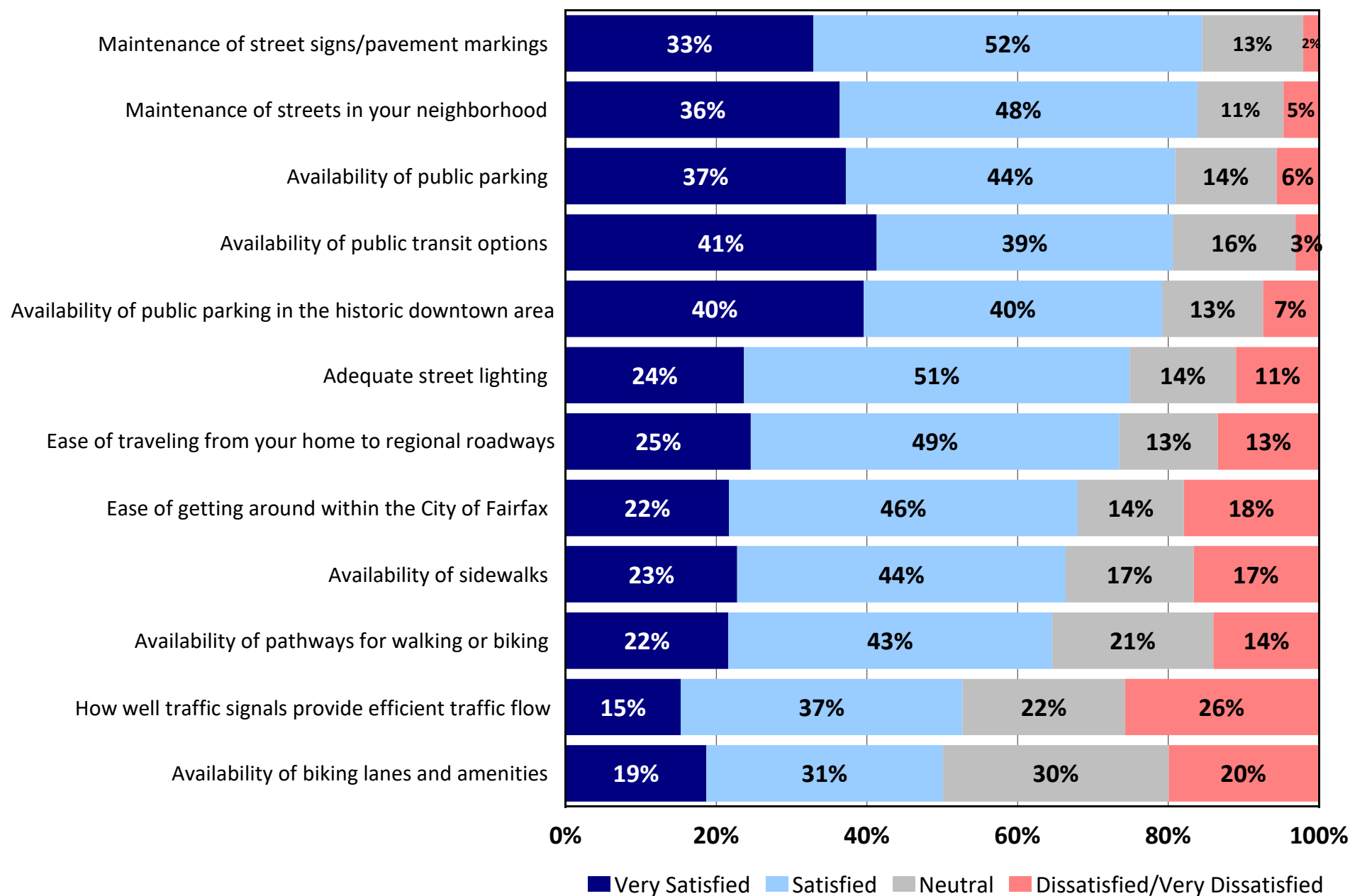
Q6. Perceptions of Safety

by percentage of respondents (excluding “don't know”)



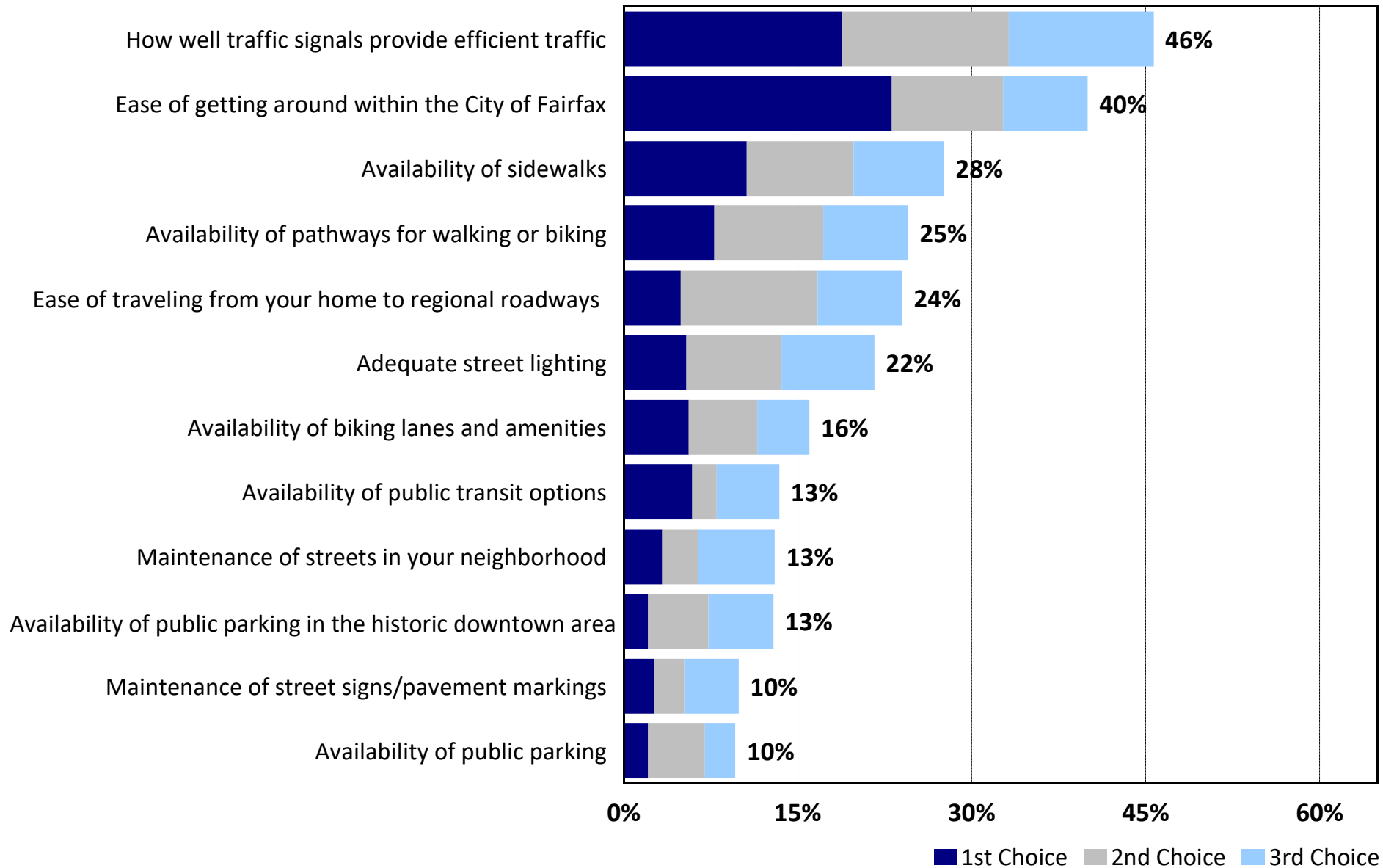
Q7. Transportation and Mobility

by percentage of respondents (excluding “don't know”)



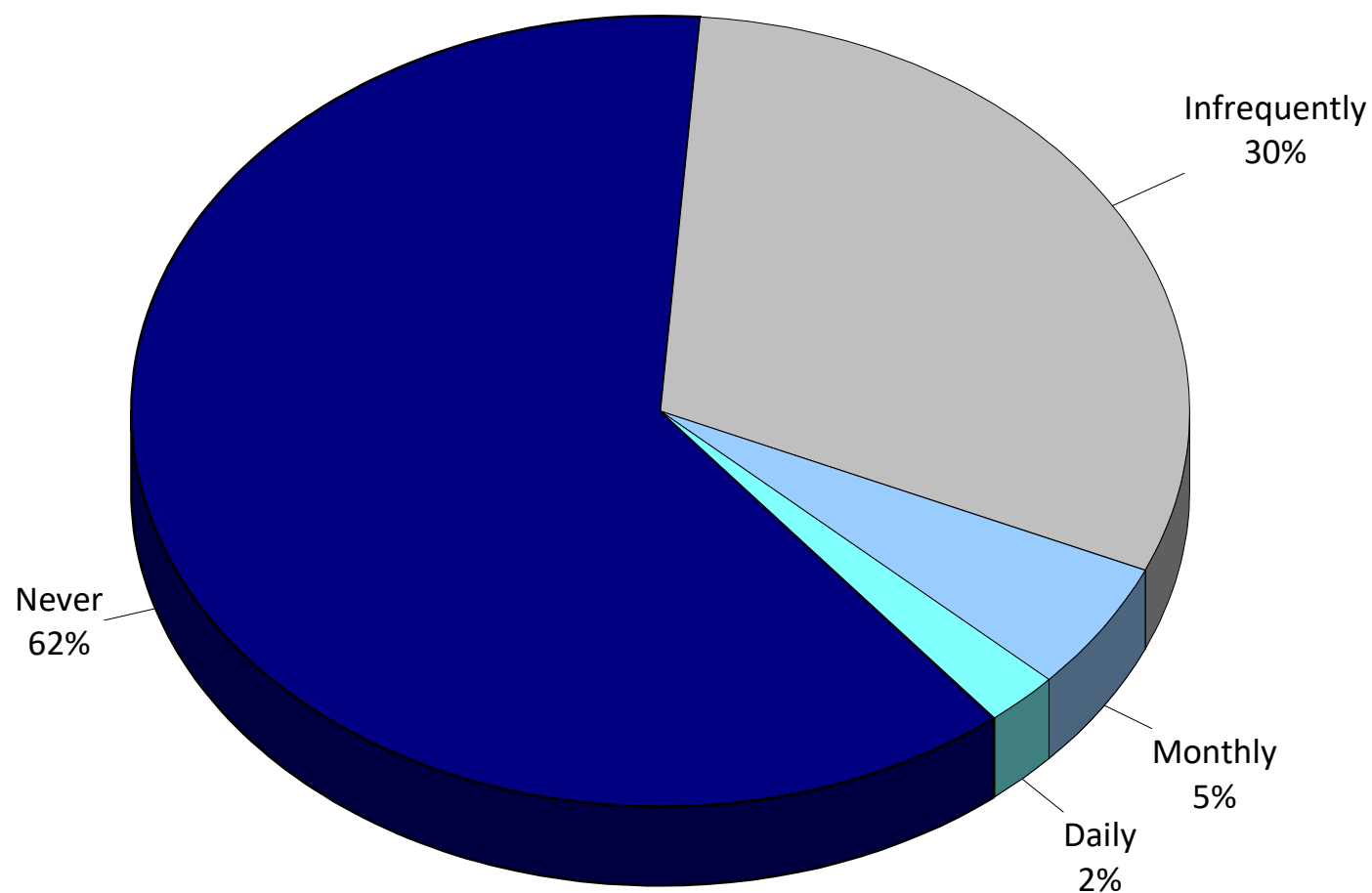
Q8. Which three of the transportation and mobility items do you think should receive the most emphasis from city leaders over the next two years?

by percentage of respondents who selected the item as one of their top three choices



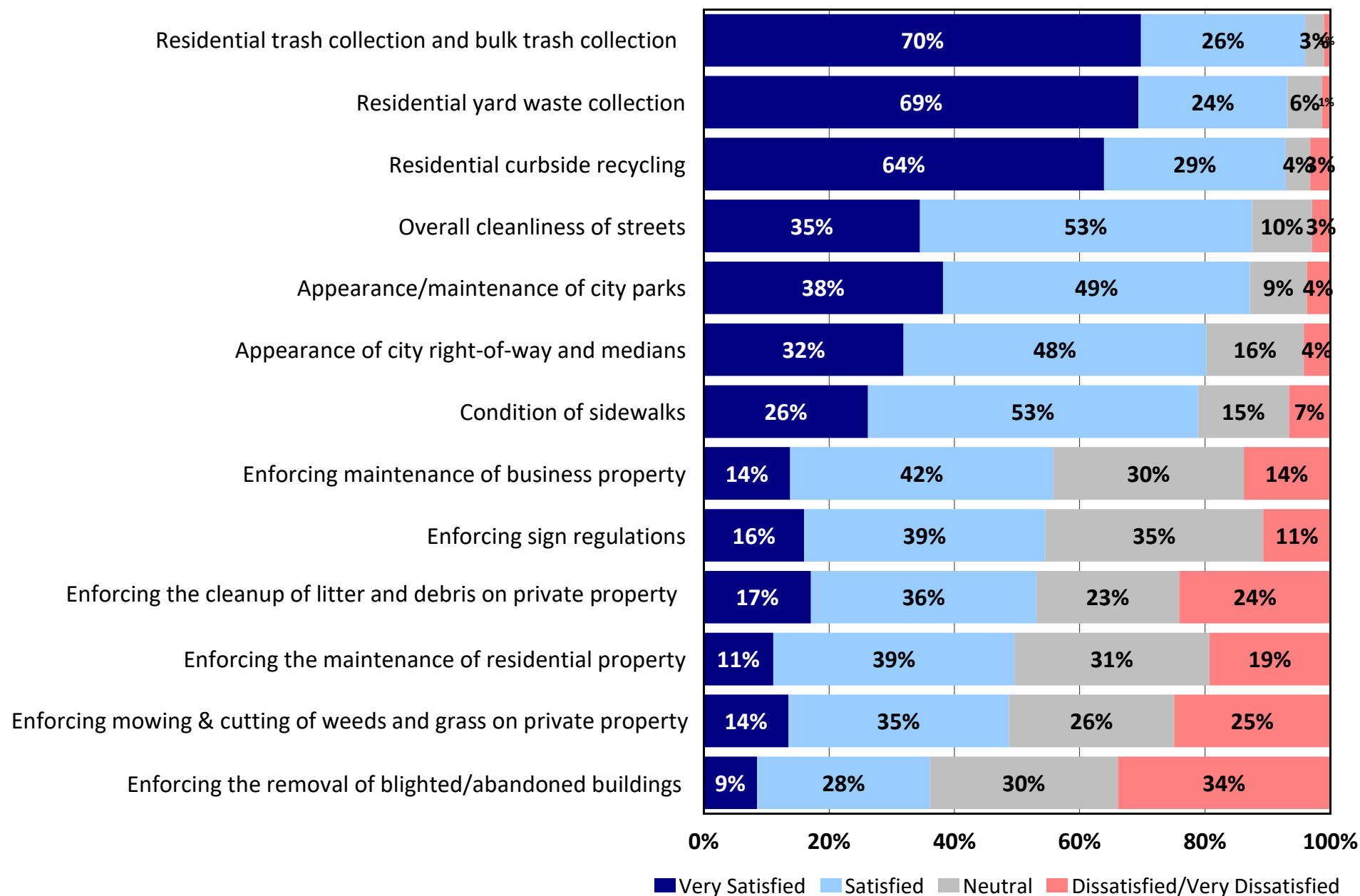
Q9. How often do you ride the fare-free CUE Bus?

by percentage of respondents (excluding “not provided”)



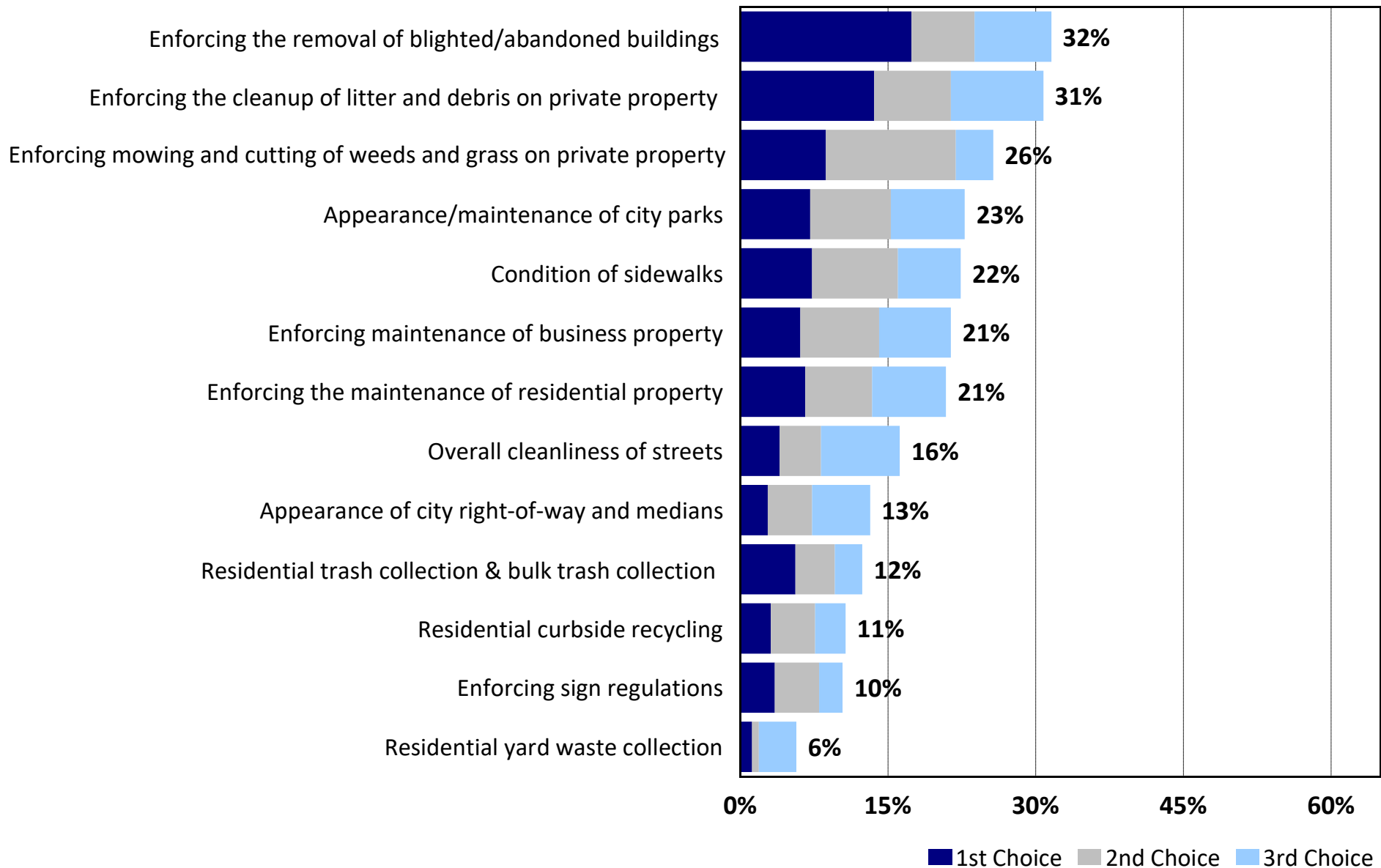
Q10. Satisfaction with Community Appearance

by percentage of respondents (excluding “don't know”)



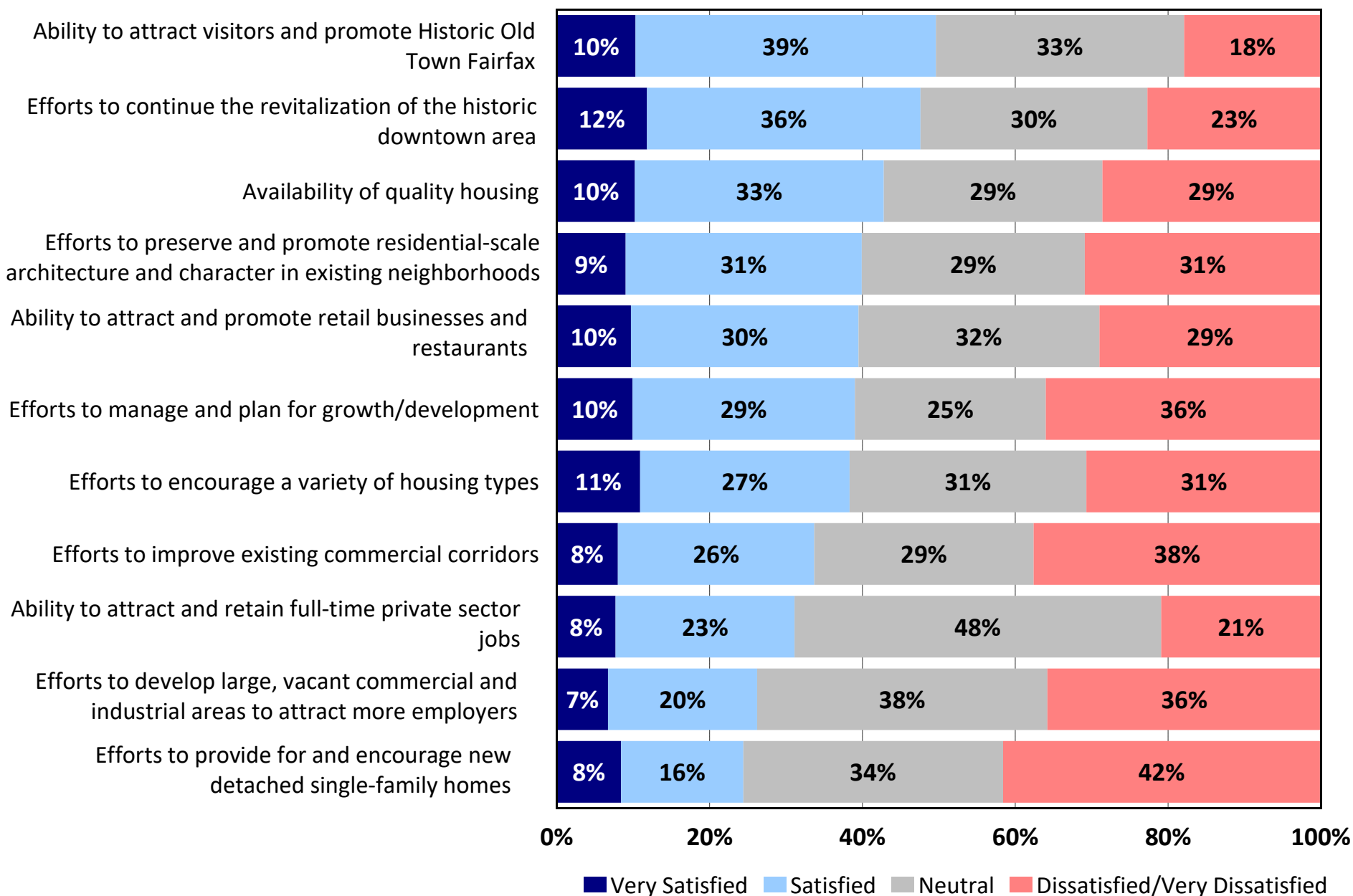
Q11. Which three of the community appearance items listed in Question 10 do you think should receive the most emphasis from city leaders over the next two years?

by percentage of respondents who selected the item as one of their top three choices



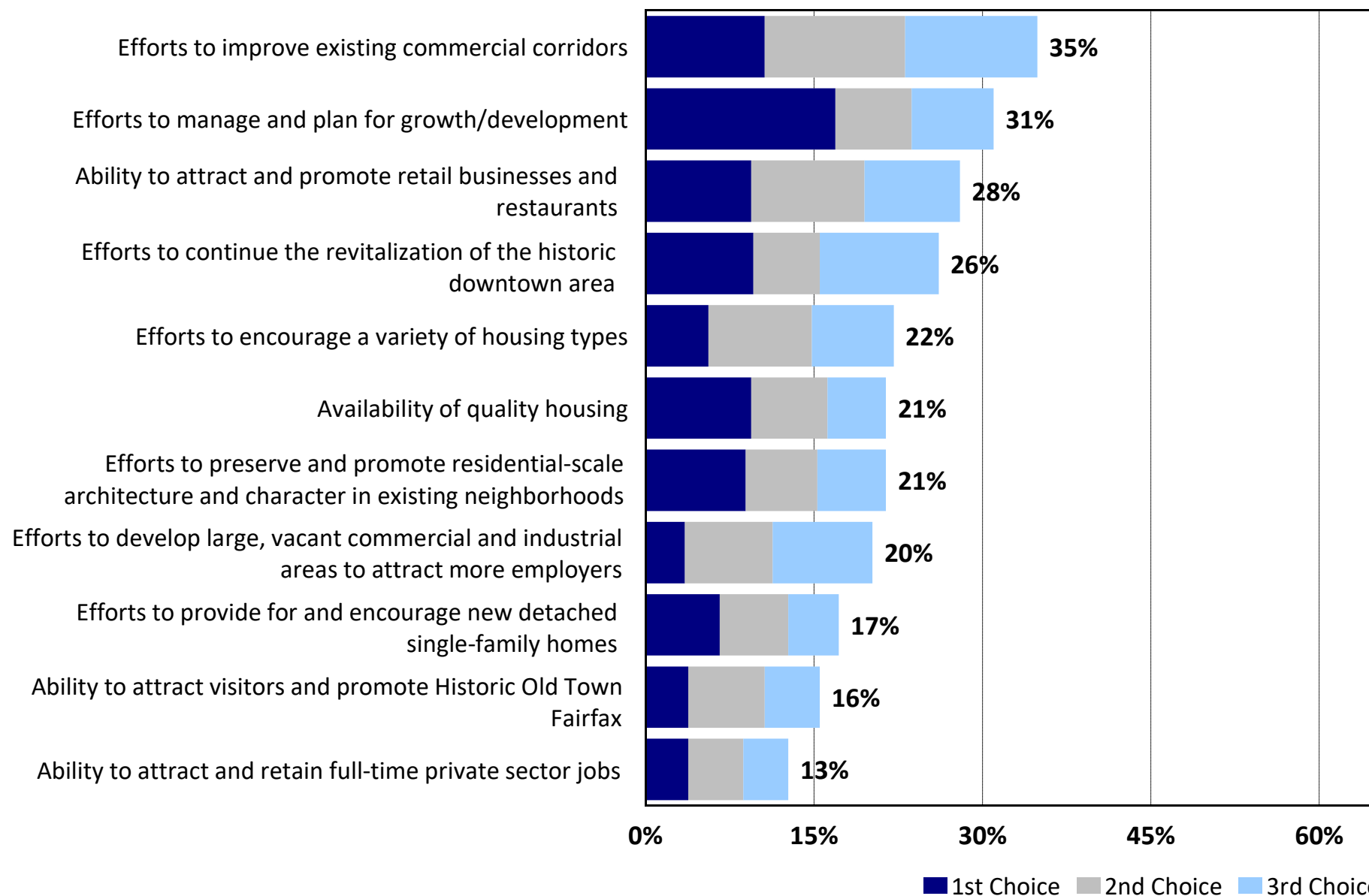
Q12. Satisfaction with Planning and Economic Development

by percentage of respondents (excluding “don't know”)



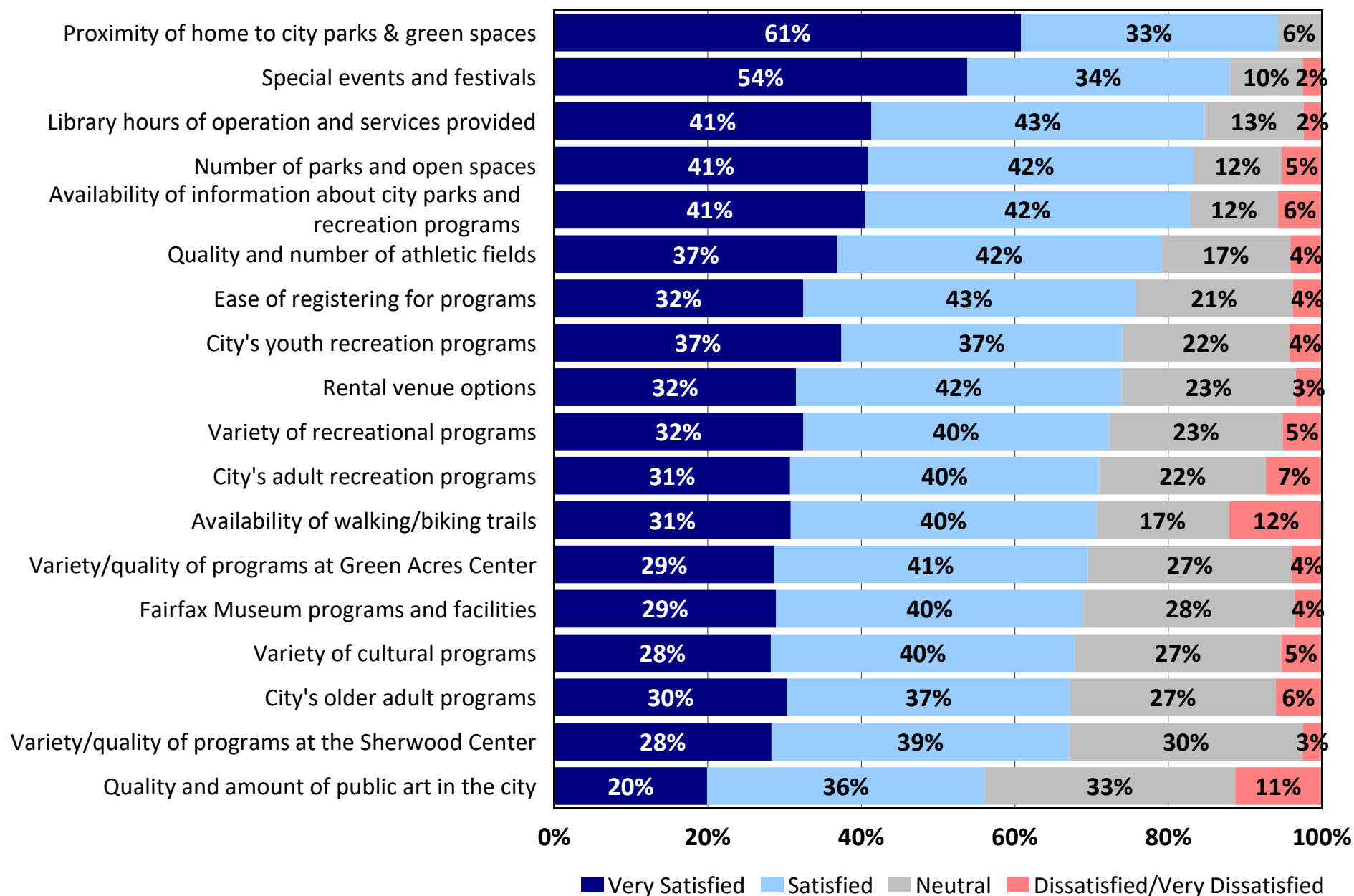
Q13. Which three of the planning and economic development items do you think should receive the most emphasis from city leaders over the next two years?

by percentage of respondents who selected the item as one of their top three choices



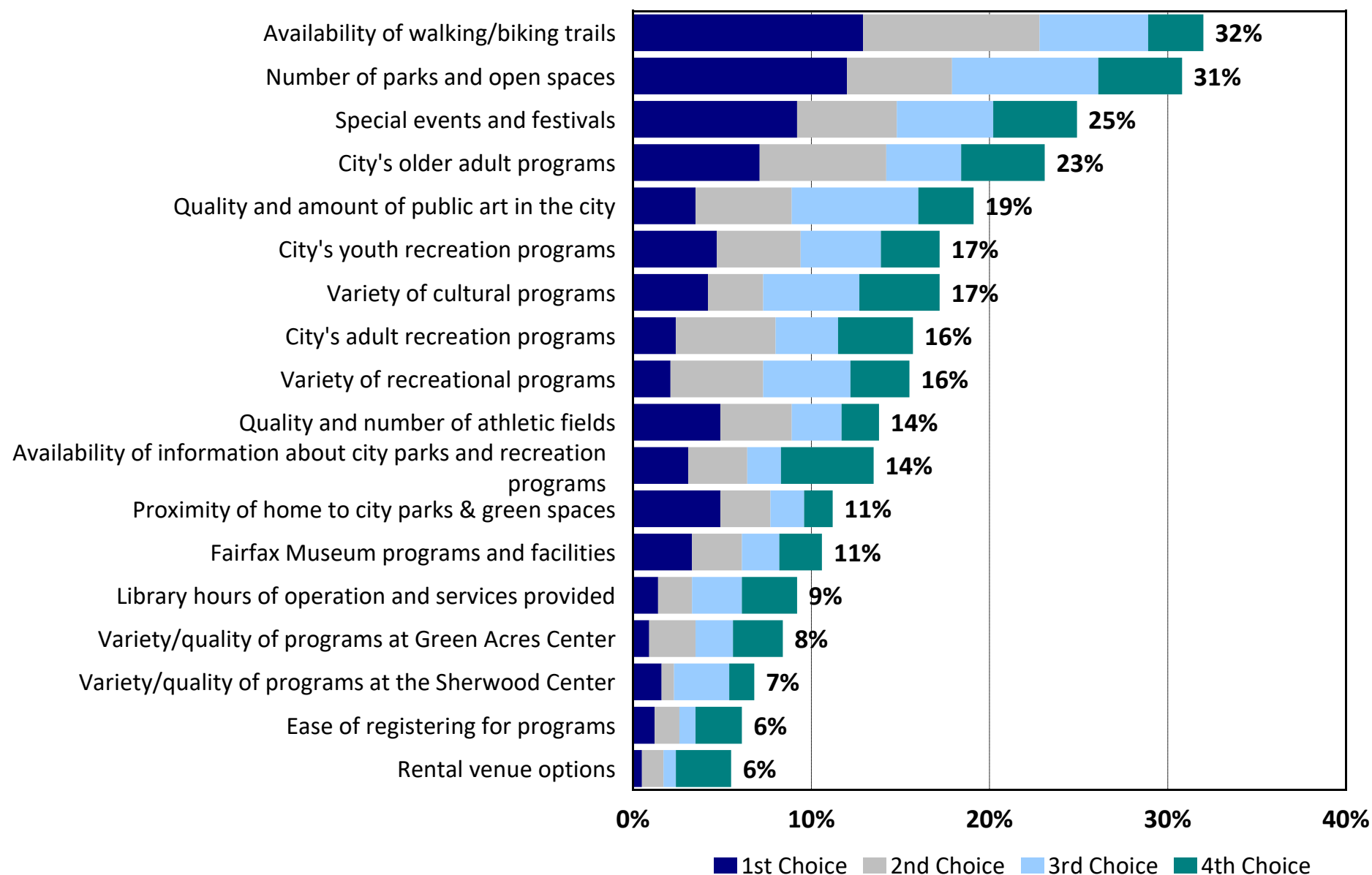
Q14. Satisfaction with Culture and Recreation

by percentage of respondents (excluding “don't know”)



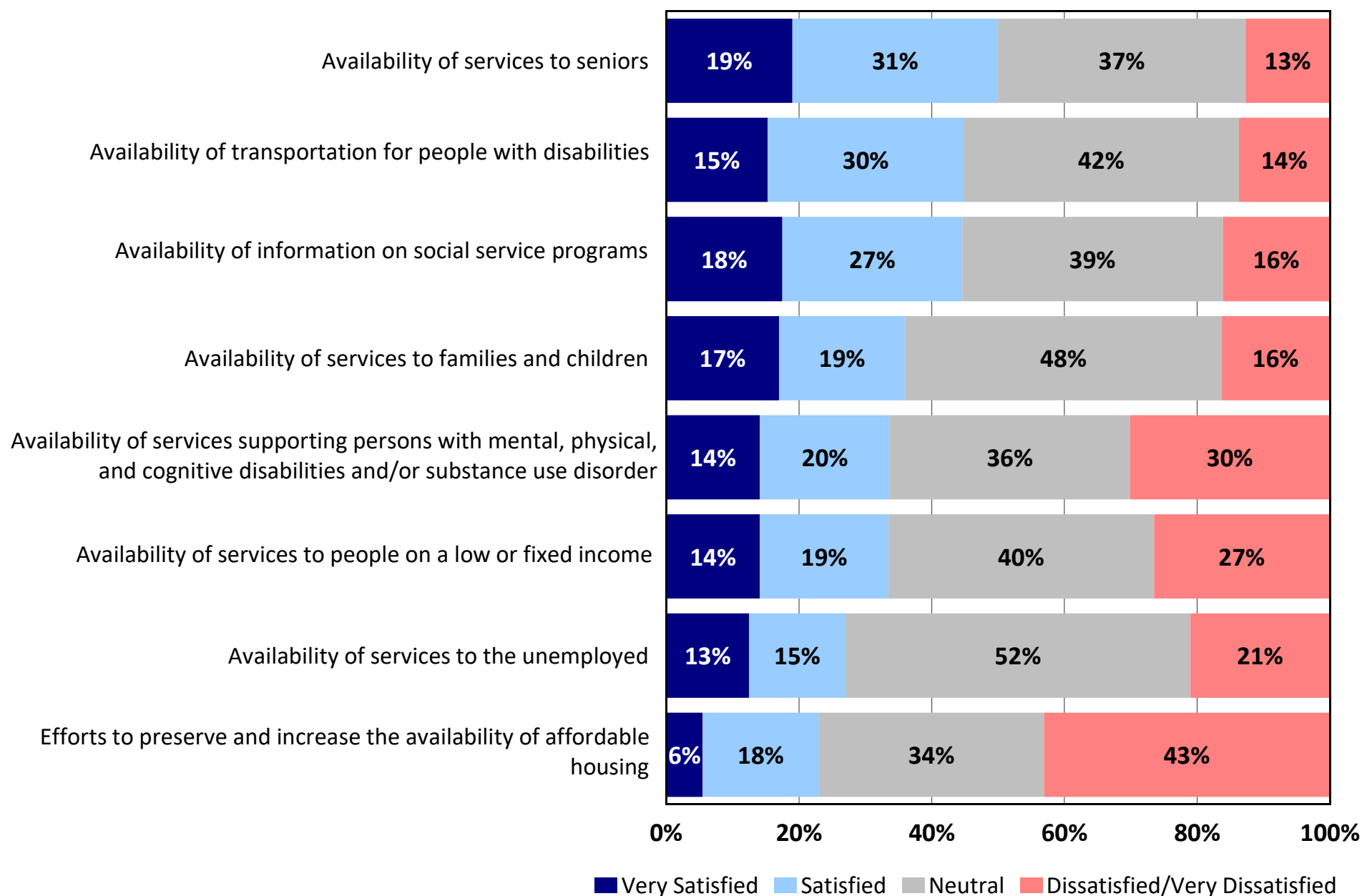
Q15. Which four of the culture and recreation items listed in Question 14 do you think should receive the most emphasis from city leaders over the next two years?

by percentage of respondents who selected the item as one of their top four choices



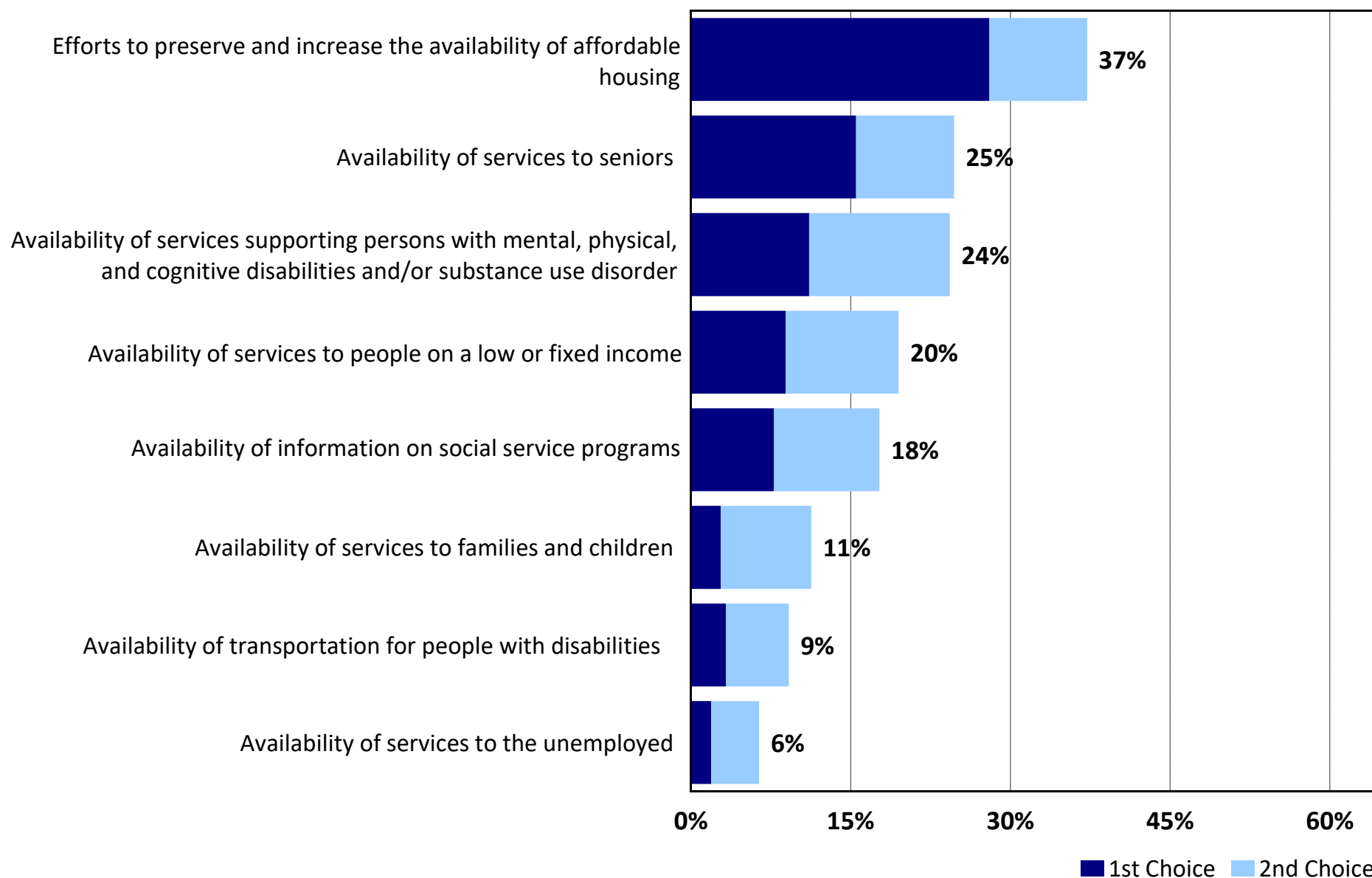
Q16. Satisfaction with Health and Human Services

by percentage of respondents (excluding “don't know”)



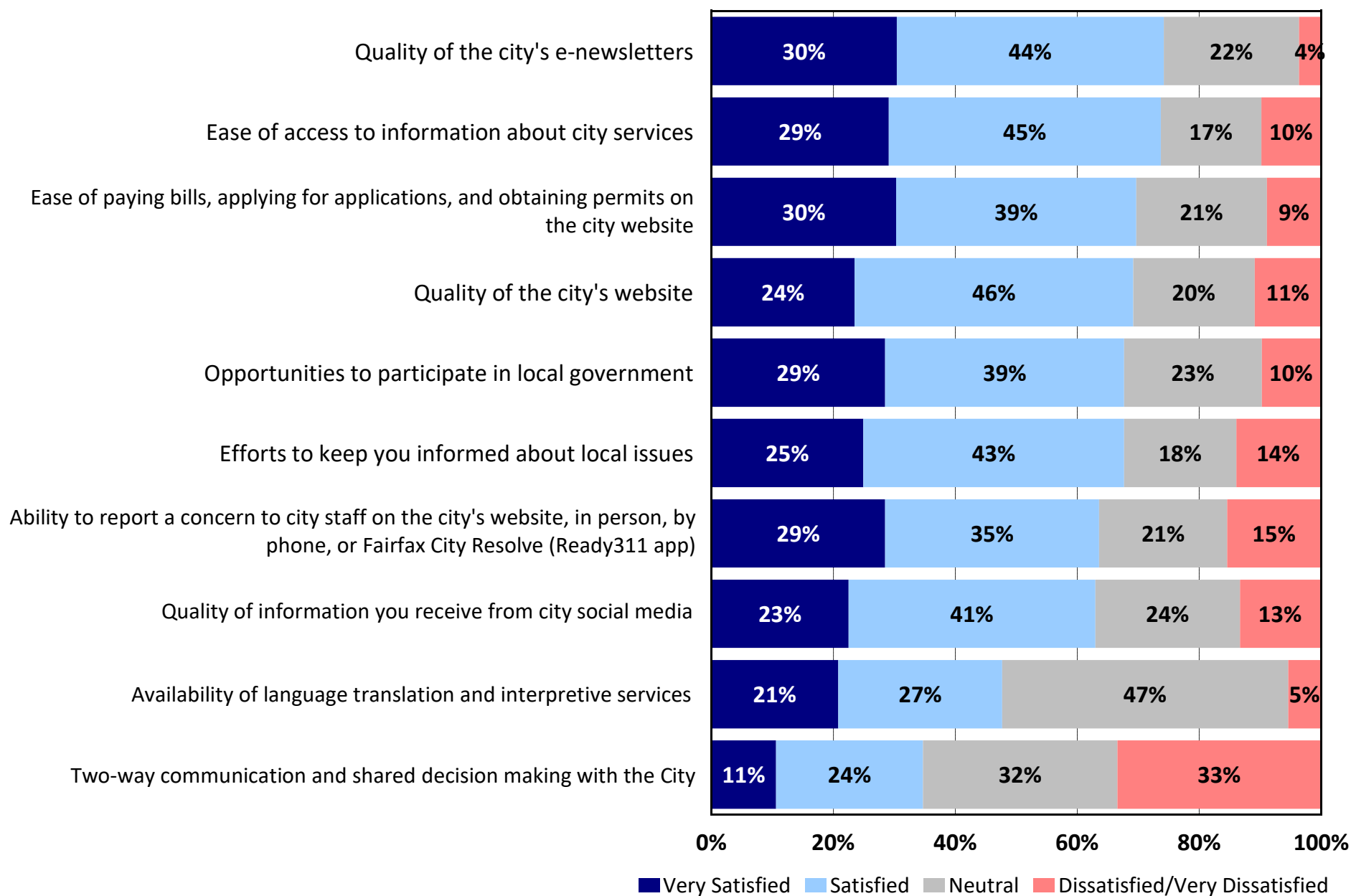
Q17. Which two of the health and human service items listed in Question 16 do you think should receive the most emphasis from city leaders over the next two years?

by percentage of respondents who selected the item as one of their top two choices



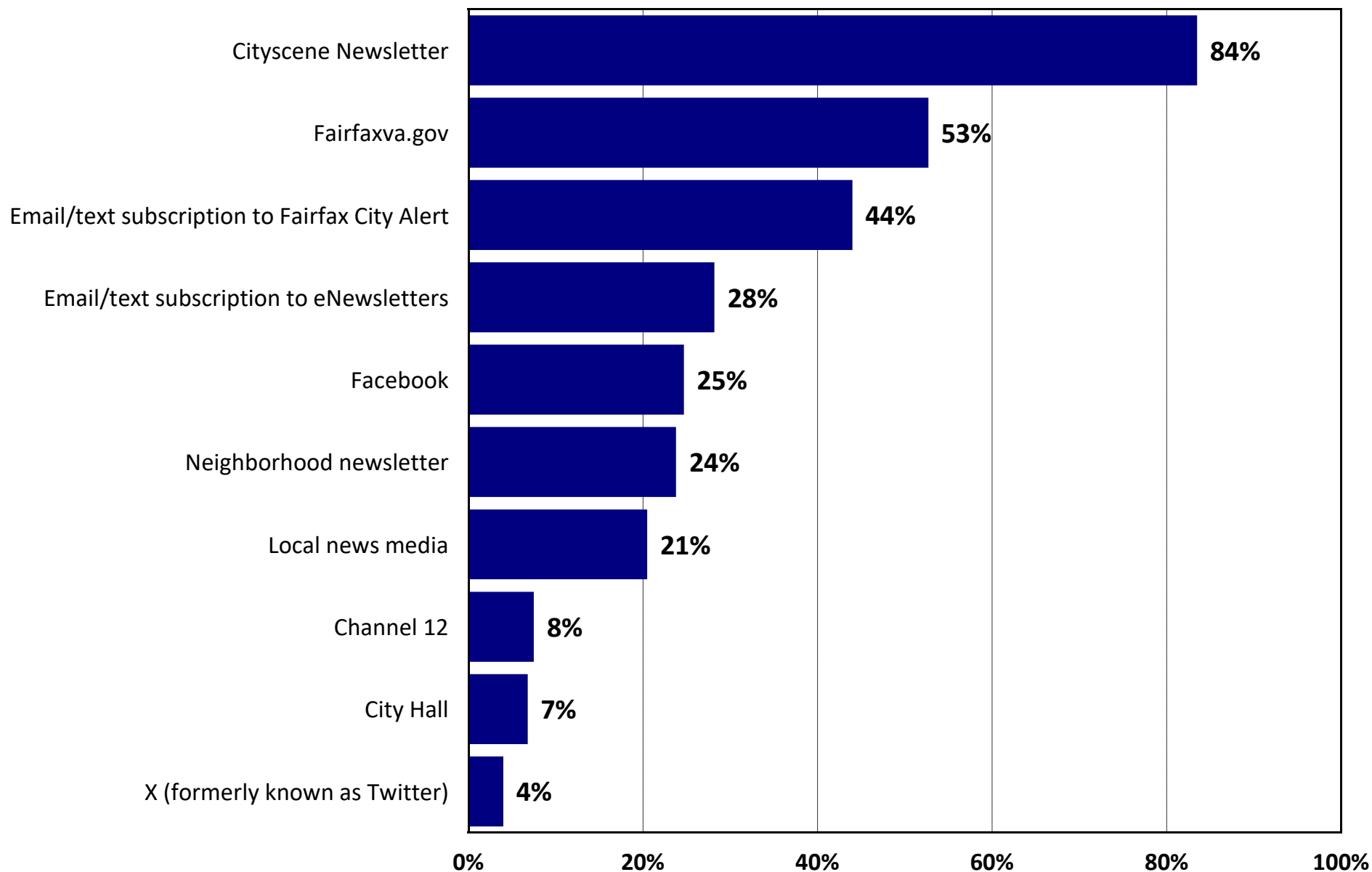
Q18. Satisfaction with Public Communication and Outreach

by percentage of respondents (excluding “don't know”)



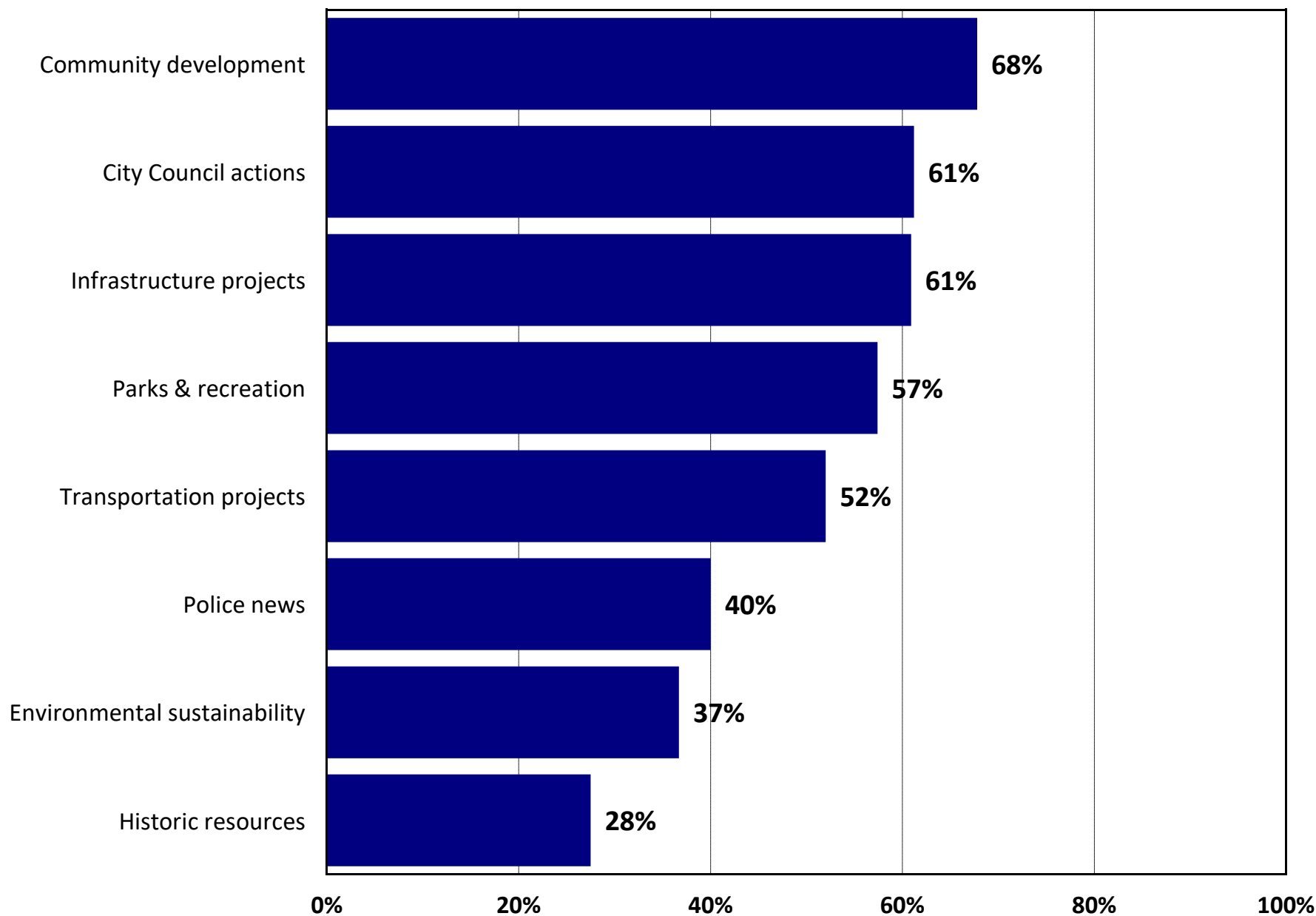
Q19. Which of the following are your primary sources of information about city issues, services, and events?

by percentage of respondents (multiple selections could be made)



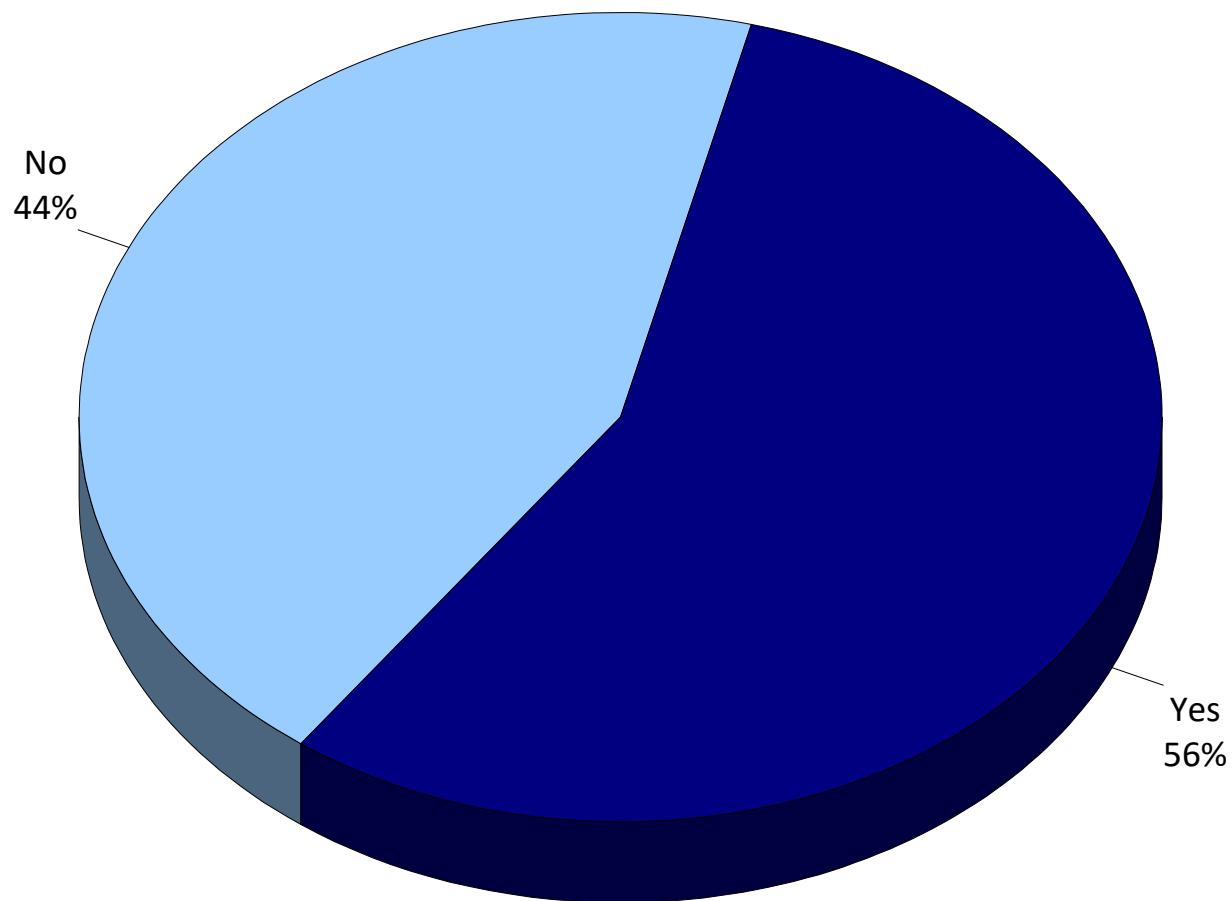
Q20. Which topics are of most interest to you?

by percentage of respondents (multiple selections could be made)



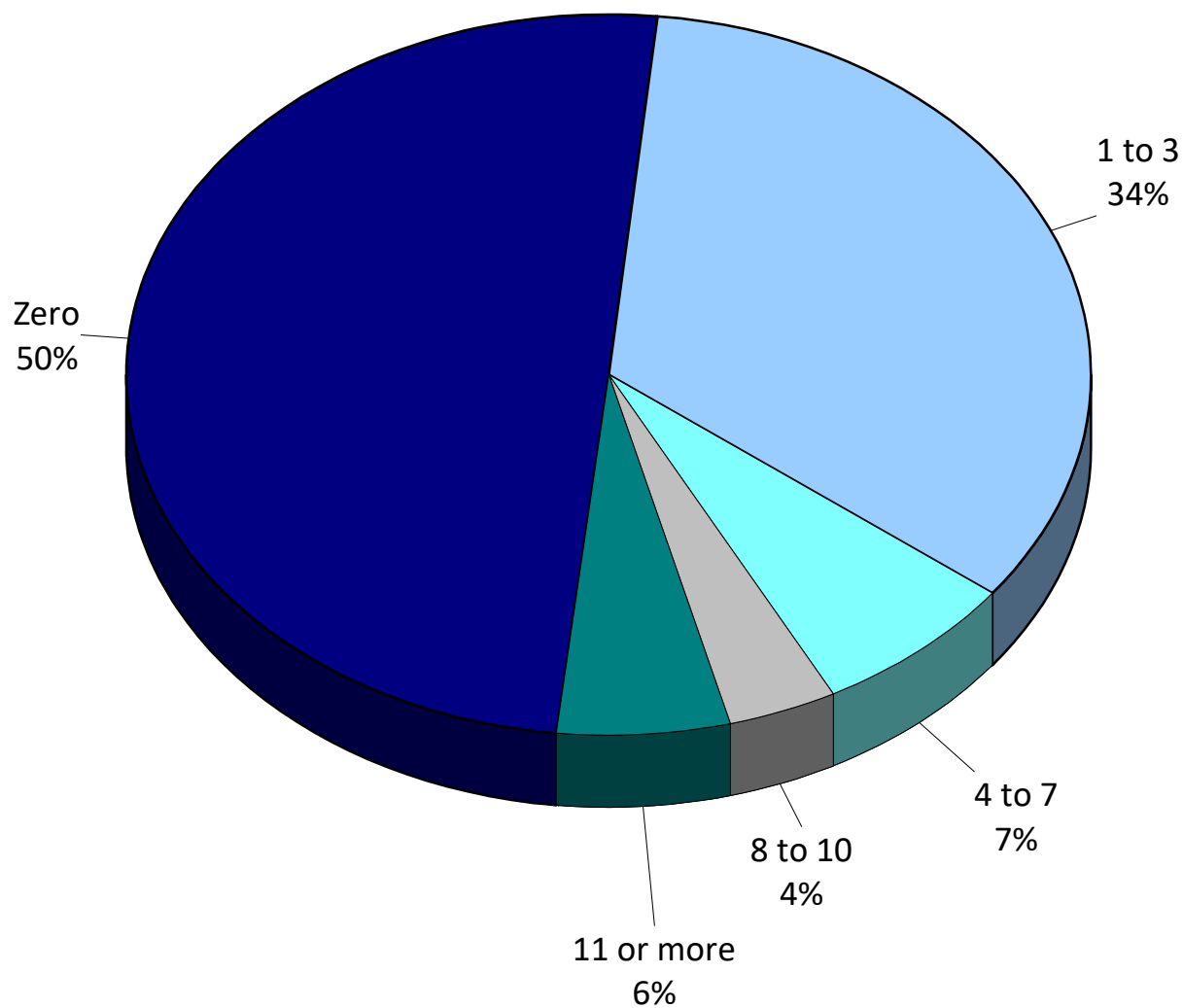
Q21. Do you receive cable TV service from Cox or Verizon?

by percentage of respondents



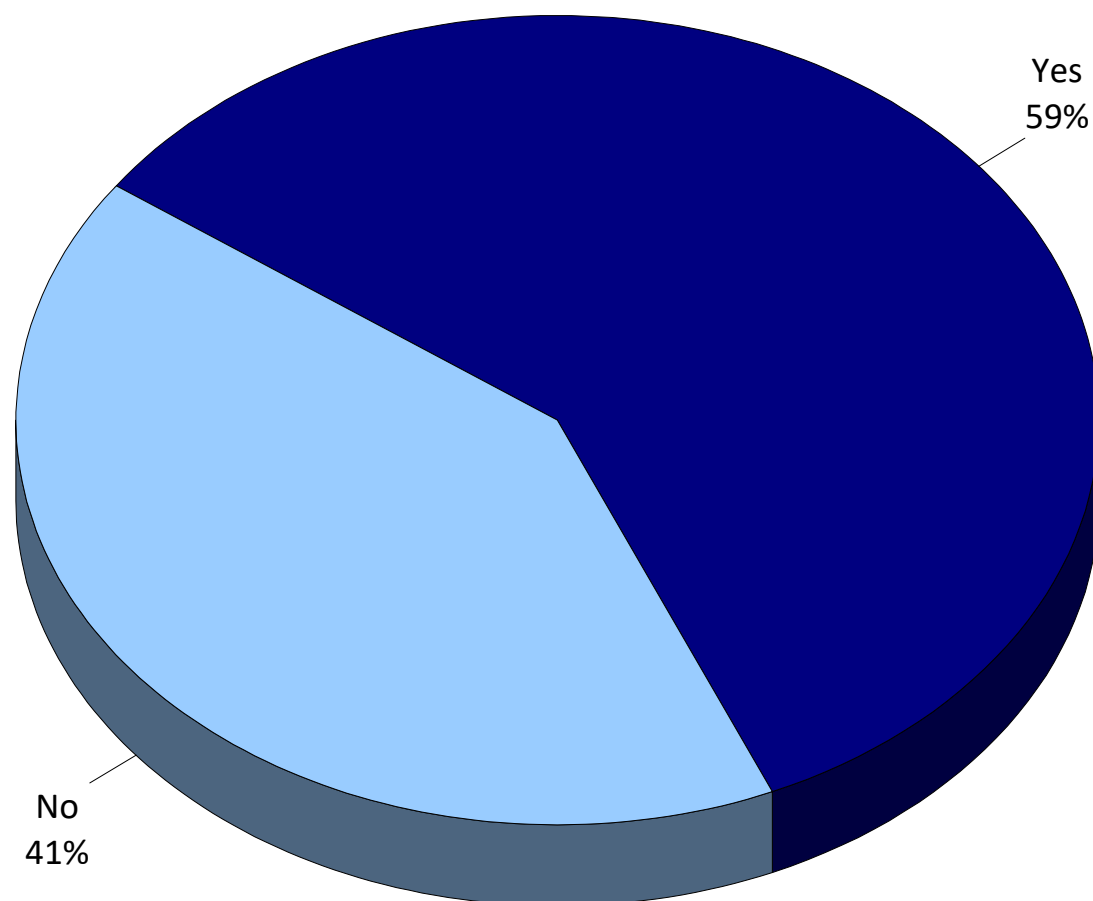
Q22. How many City Council meetings do you attend or watch each year?

by percentage of respondents (excluding "not provided")



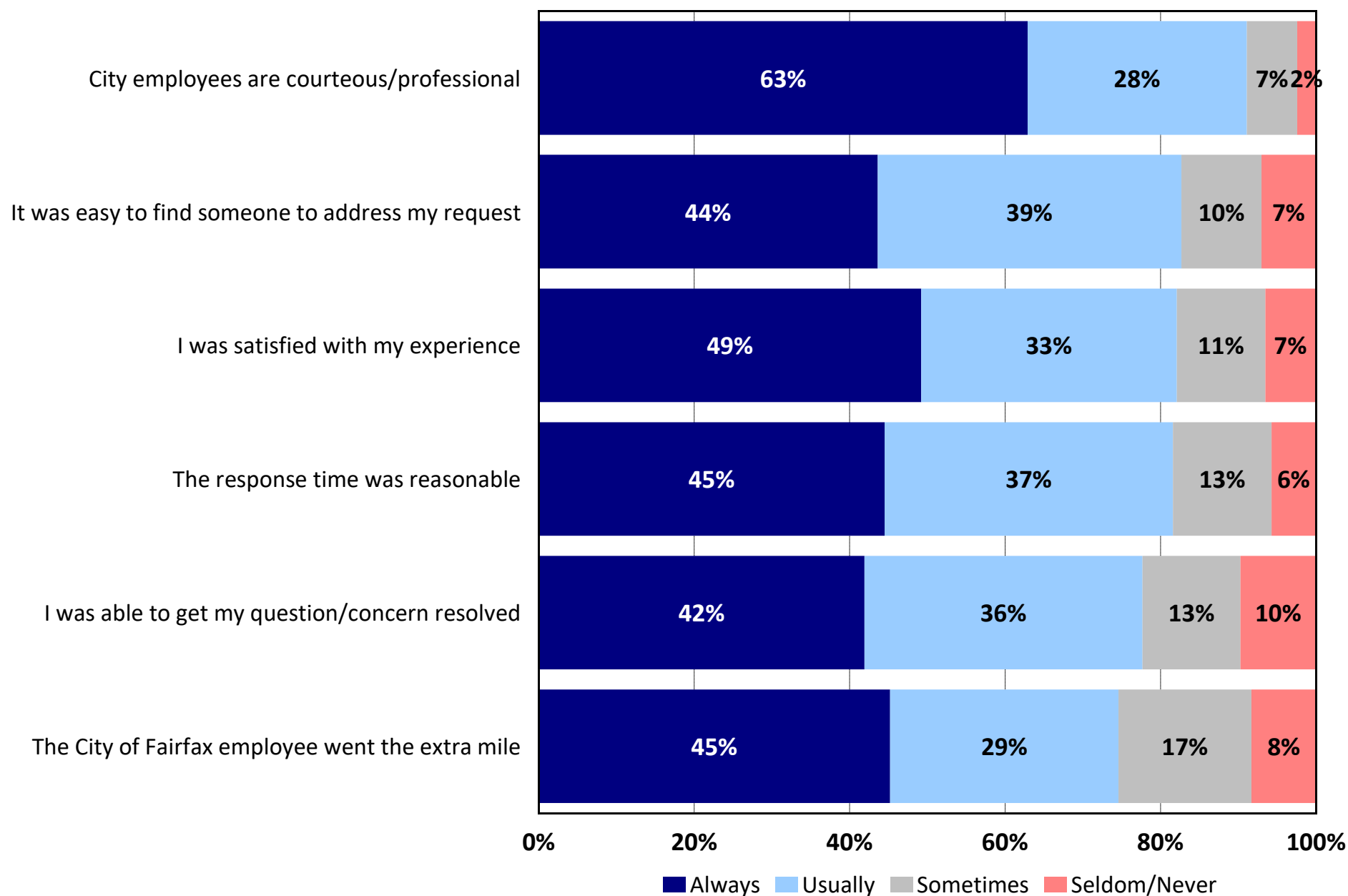
Q23. Customer Service. Have you contacted the City during the past year?

by percentage of respondents (excluding "not provided")



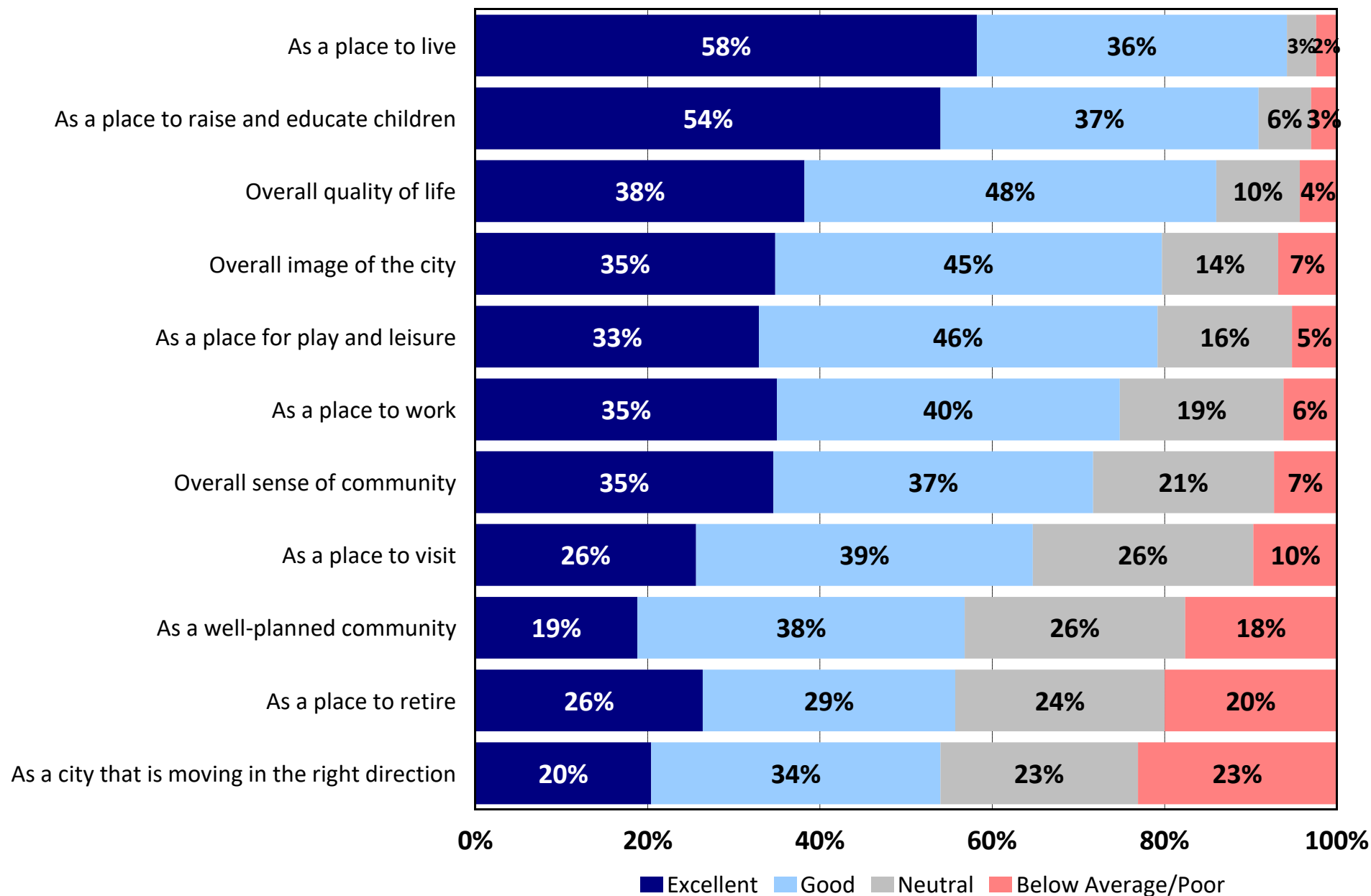
Q23a. Please rate how frequently city employees displayed the following behaviors

by percentage of respondents who answered "yes" to Q23 (excluding "don't know")



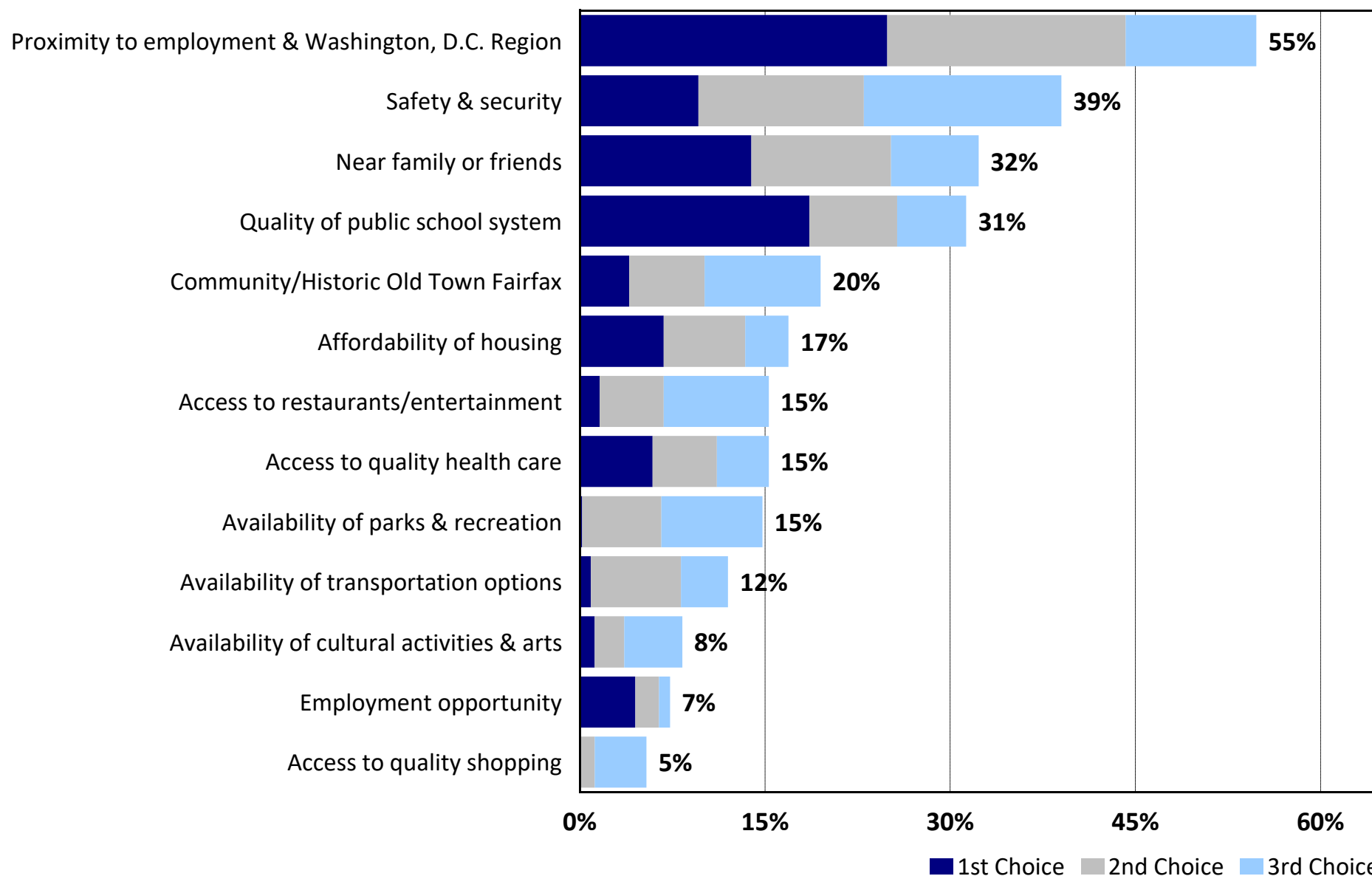
Q24. Overall Opinion of the City

by percentage of respondents (excluding “don't know”)



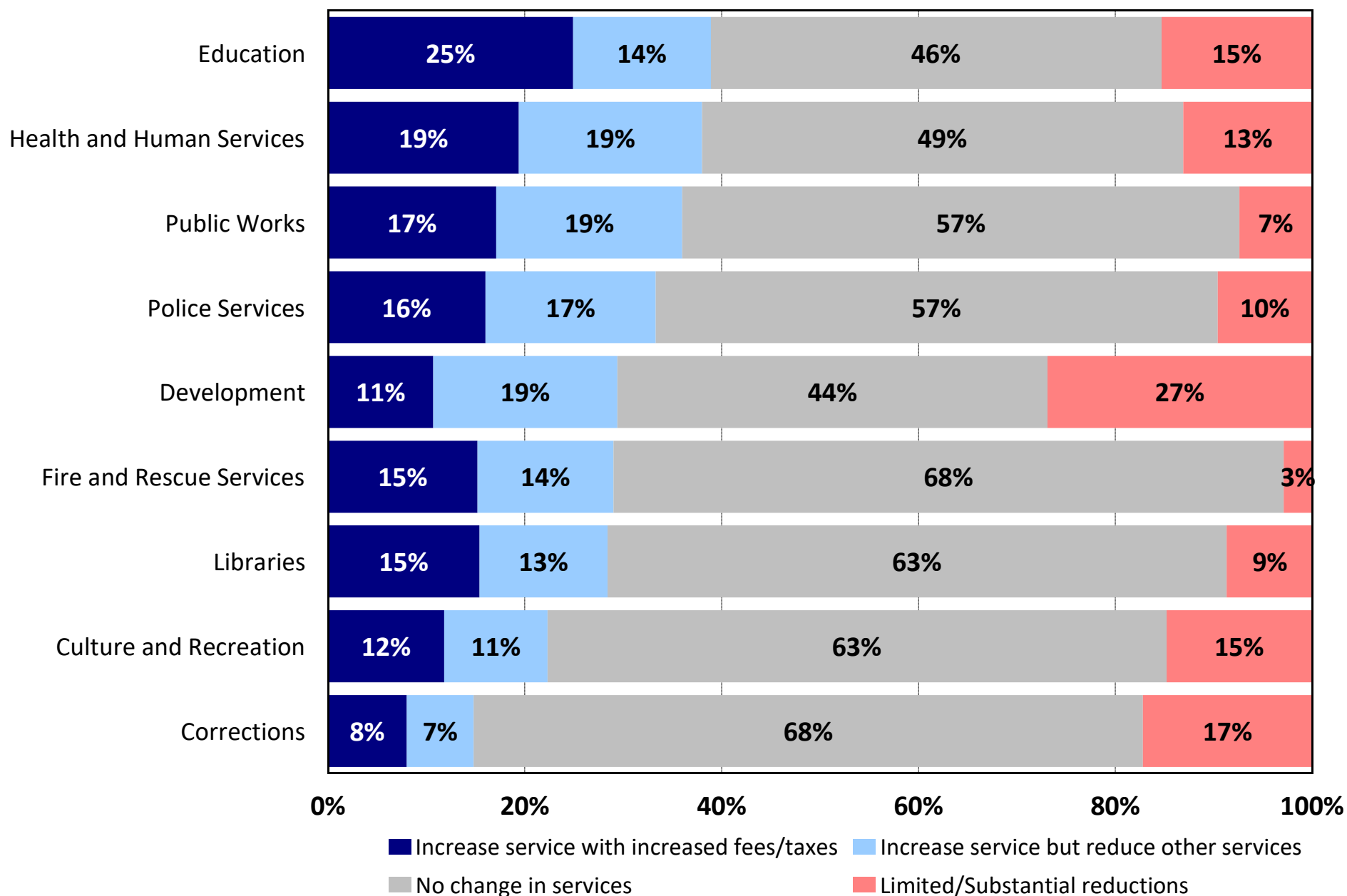
Q25. Please select the **THREE** most important factors impacting your decision to live in the city

by percentage of respondents who selected the item as one of their top three choices



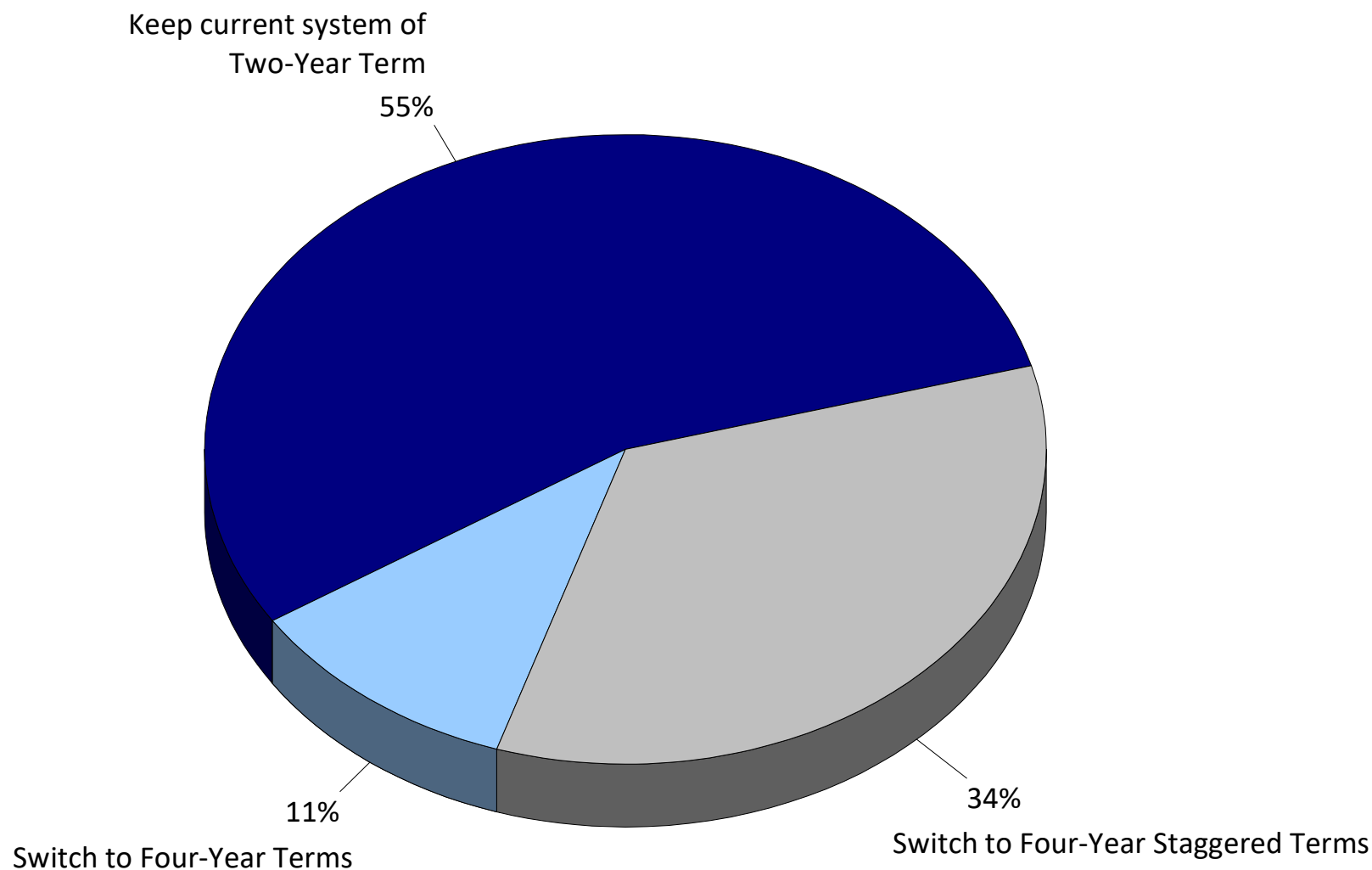
Q26. Budget Issues: Please Indicate your support for change to each

by percentage of respondents (excluding "don't know")



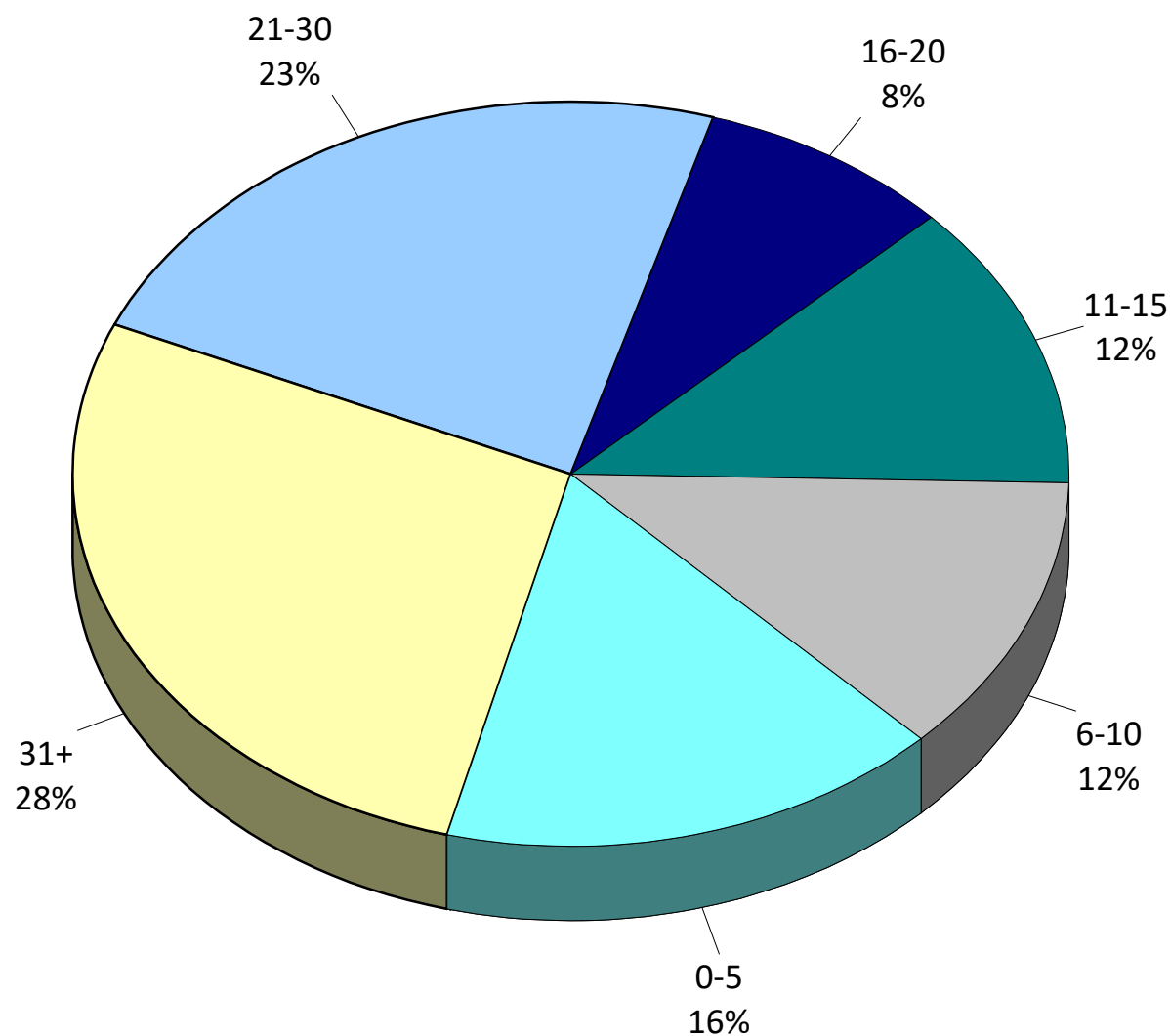
Q27. The Mayor and City Council would like to know if residents would prefer Mayor and Council to serve longer and/or staggered terms. Which of the following do you most prefer?

by percentage of respondents (excluding "not provided")



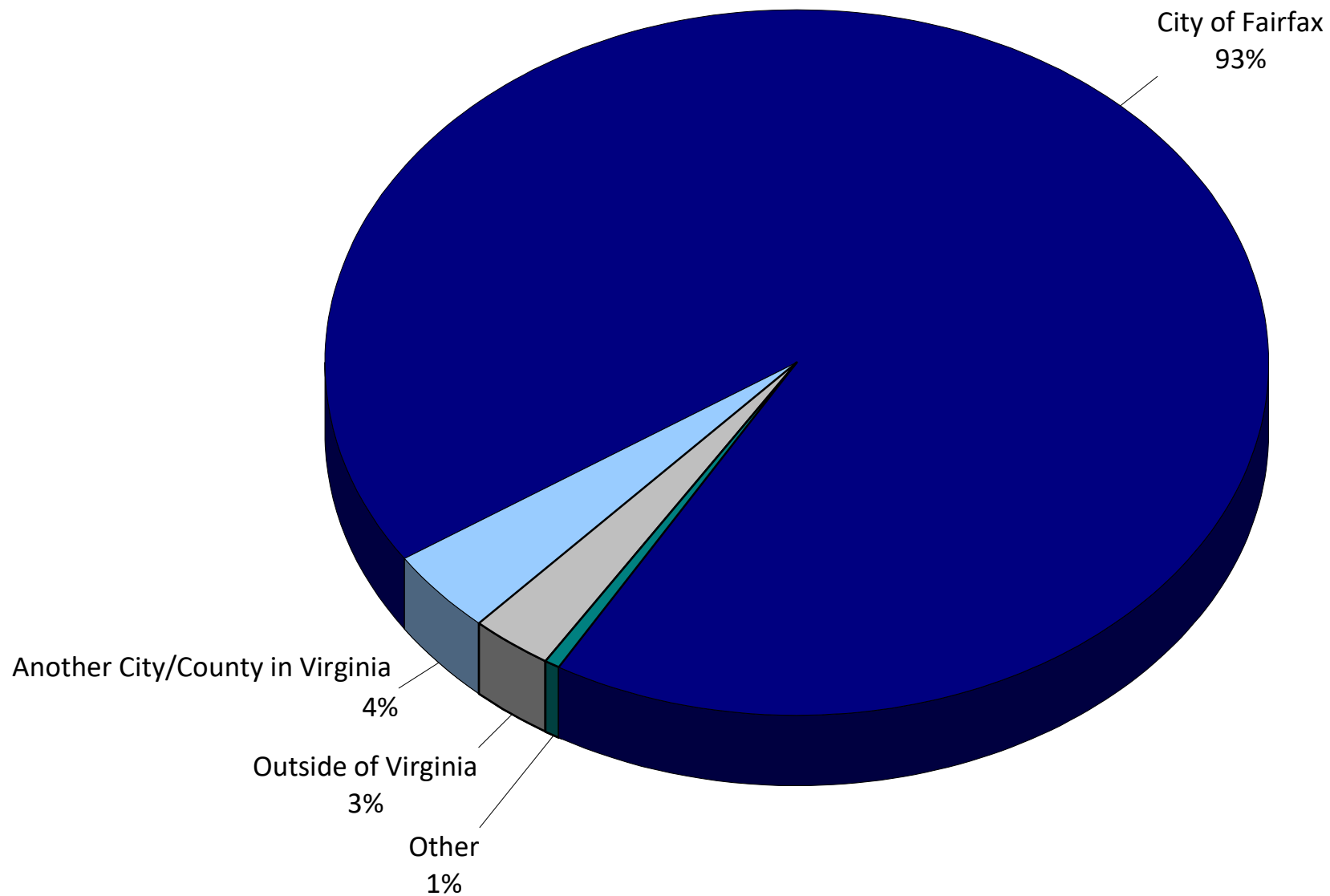
Q29. Approximately how many years have you lived in the City of Fairfax?

by percentage of respondents (excluding "not provided")



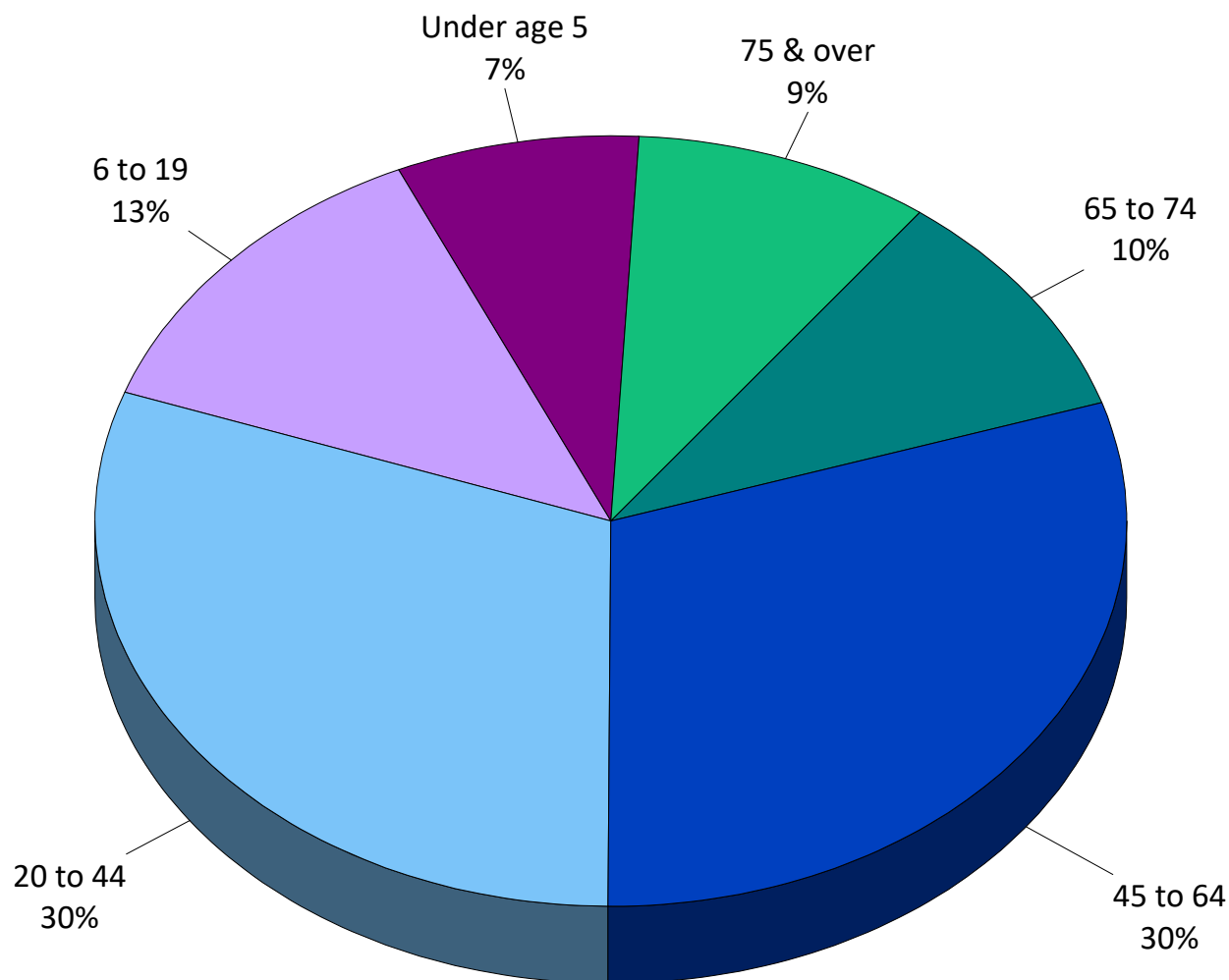
Q30. Where do you plan to be living in the next 2-5 years?

by percentage of respondents (excluding "don't know")



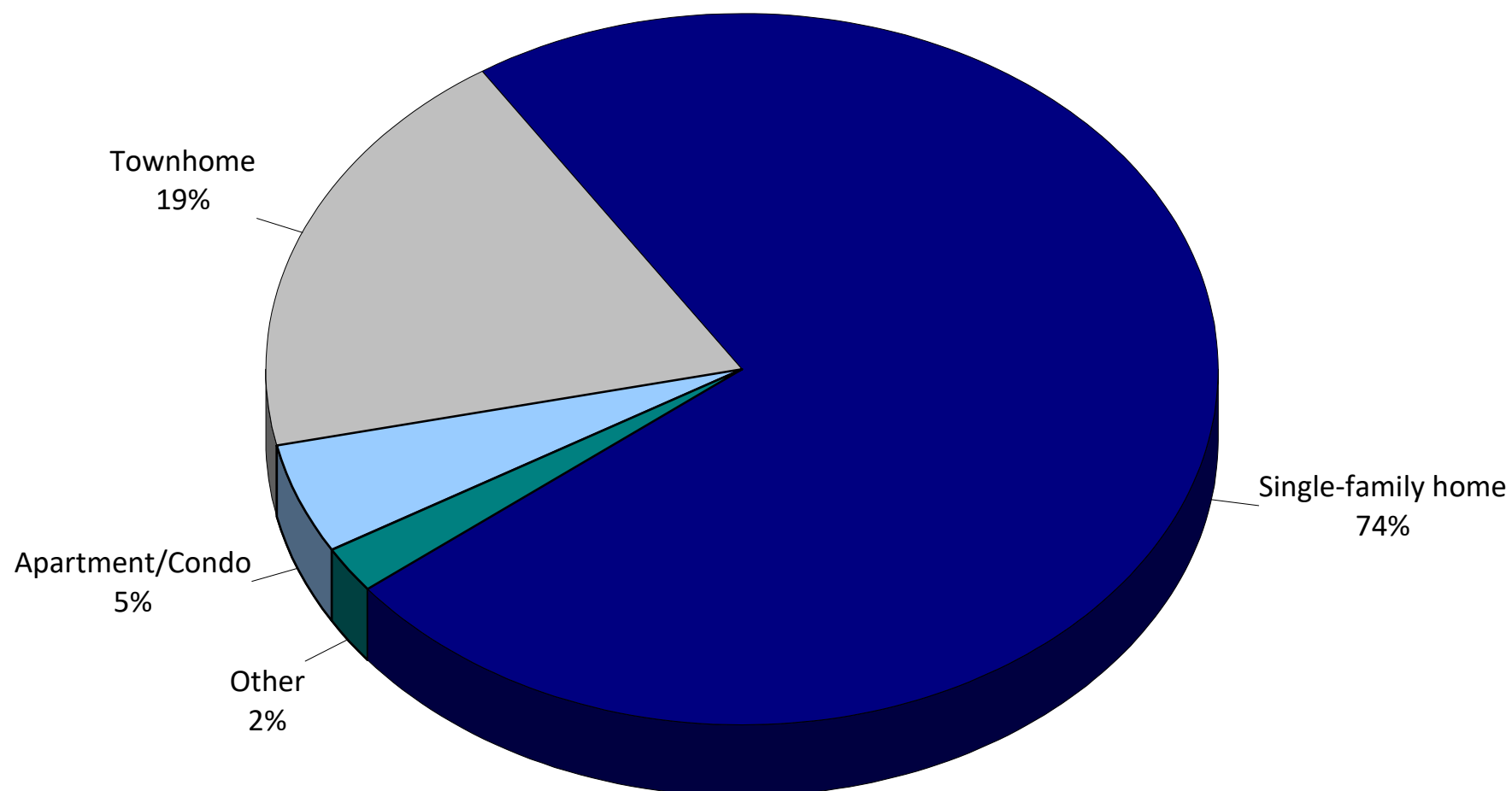
Q31. Demographics: Including yourself, how many people in your household are...

by percentage of persons in household



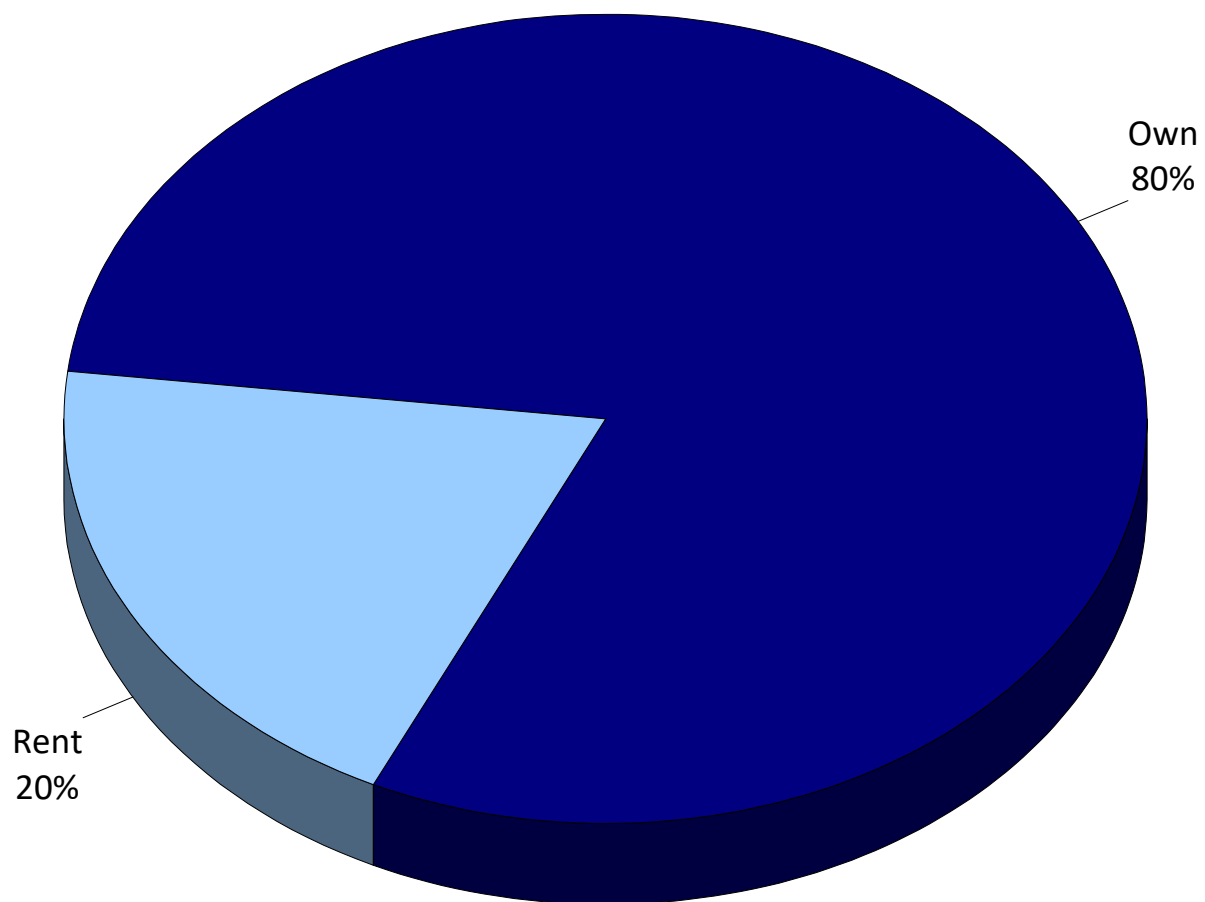
Q32. In what type of residence do you live?

by percentage of respondents (excluding "not provided")



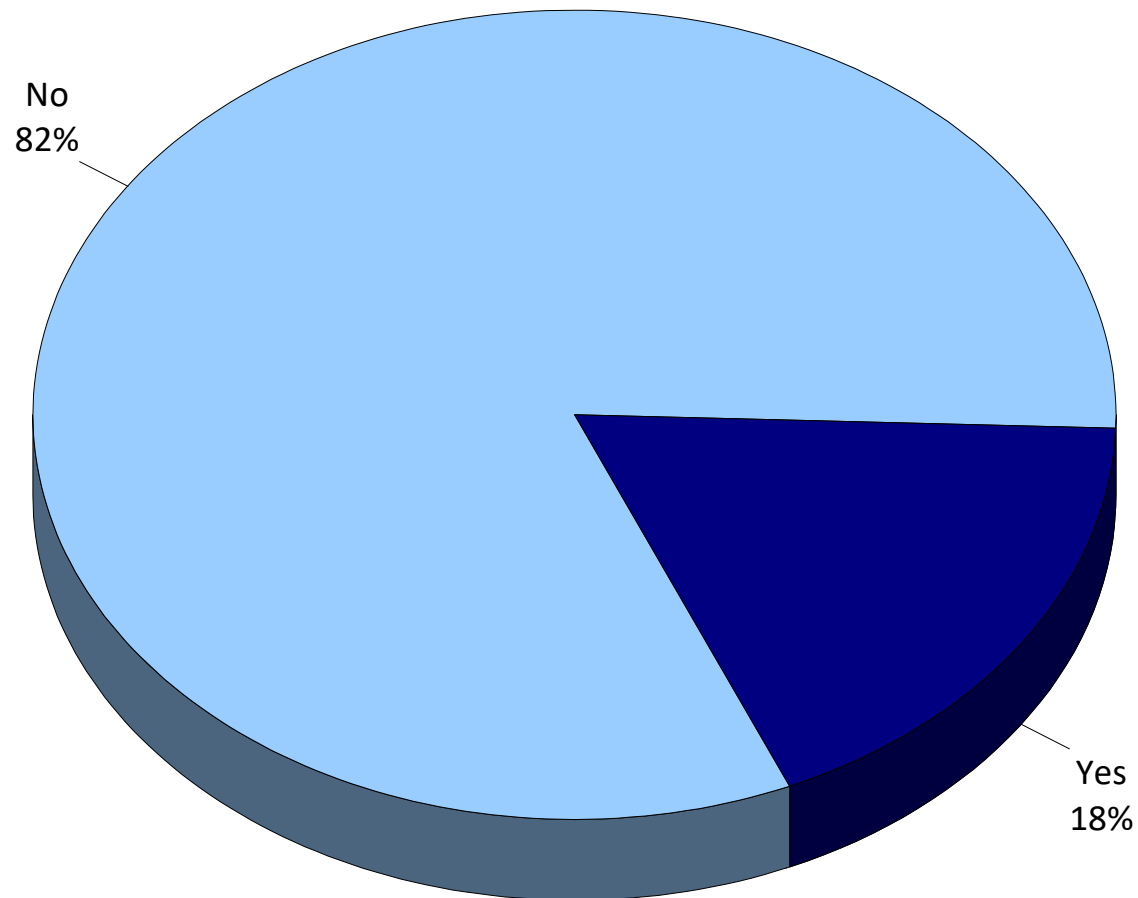
Q33. Do you own or rent your current residence?

by percentage of respondents (excluding "not provided")



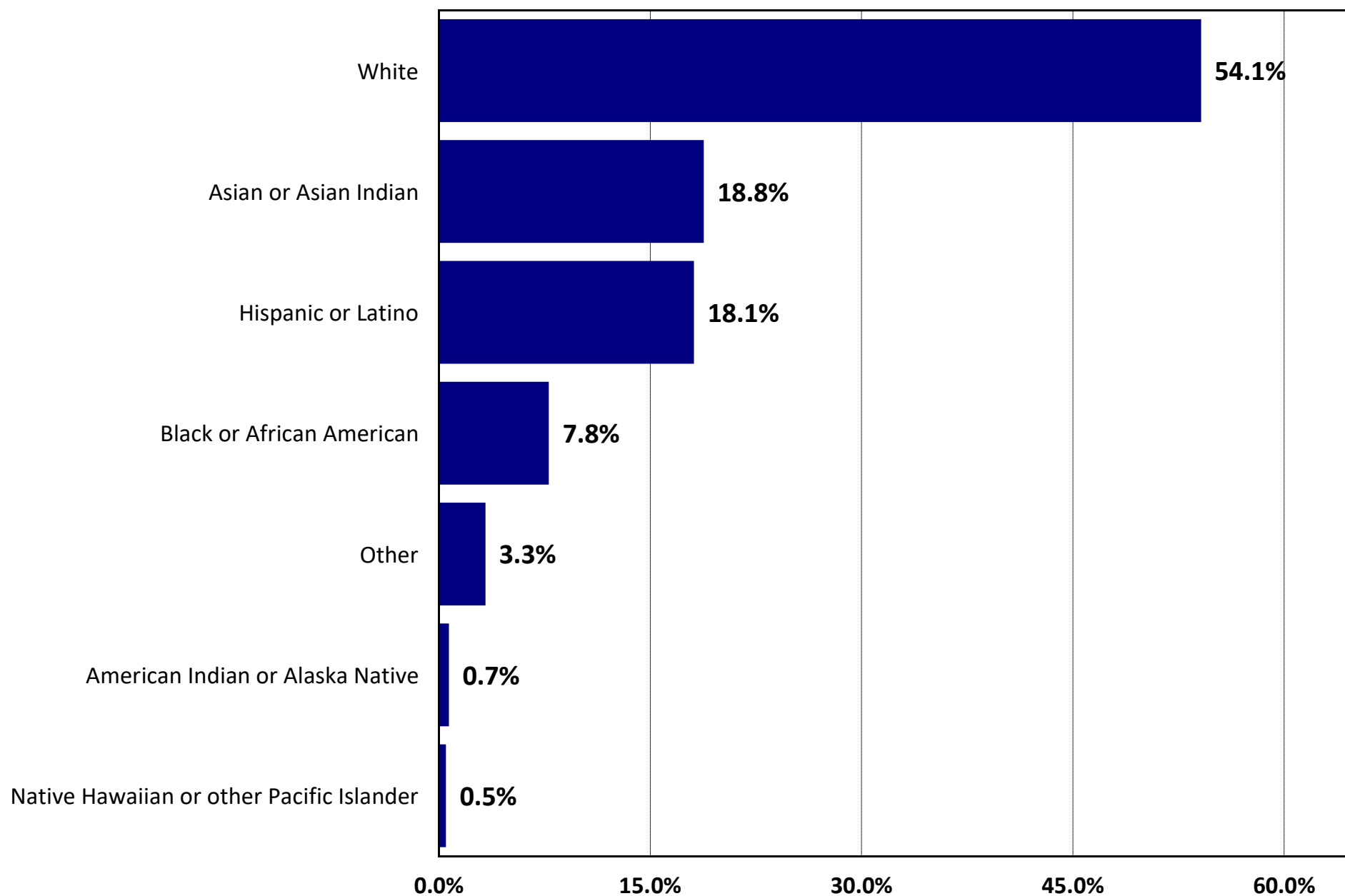
Q34. Are you or other members of your household of Hispanic or Latino ancestry?

by percentage of respondents (excluding "not provided")



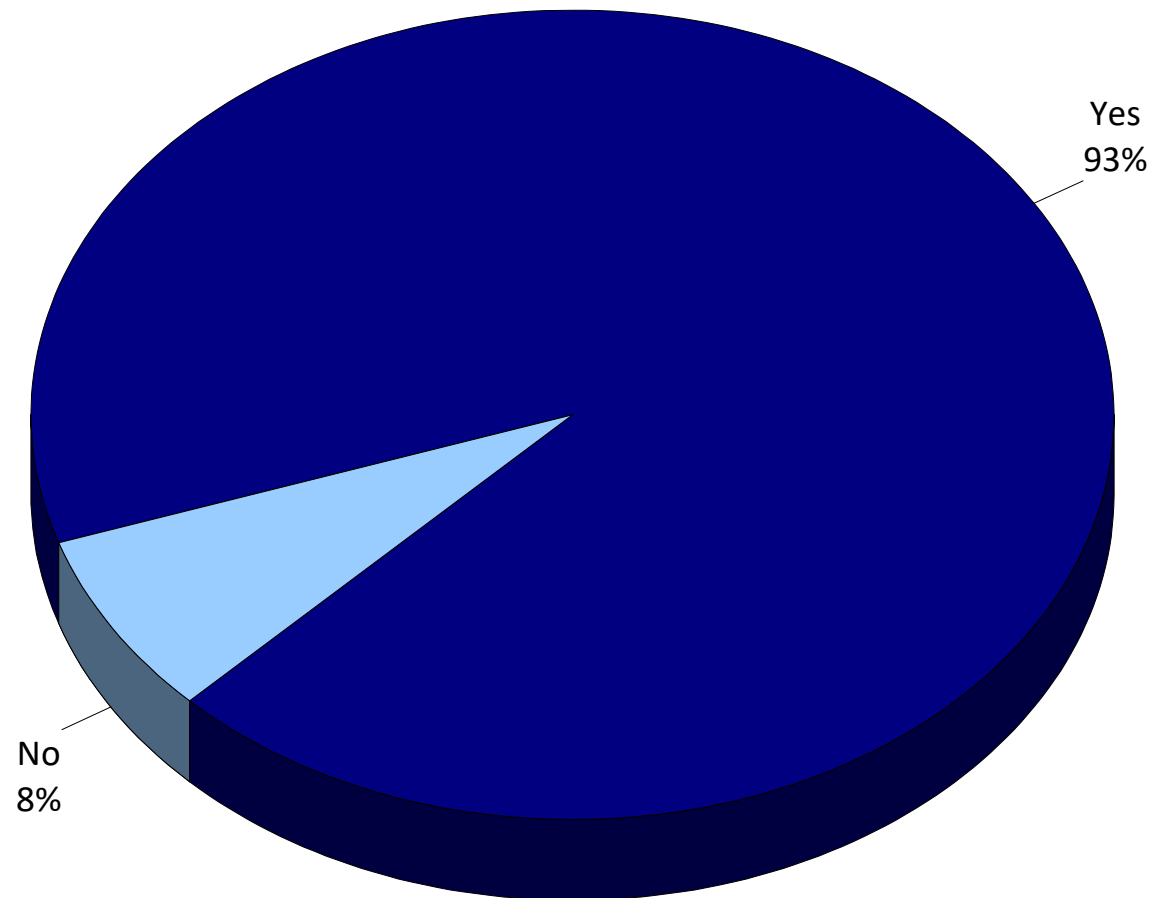
Q35. Which of the following best describes your race/ethnicity?

by percentage of respondents (multiple selections could be made)



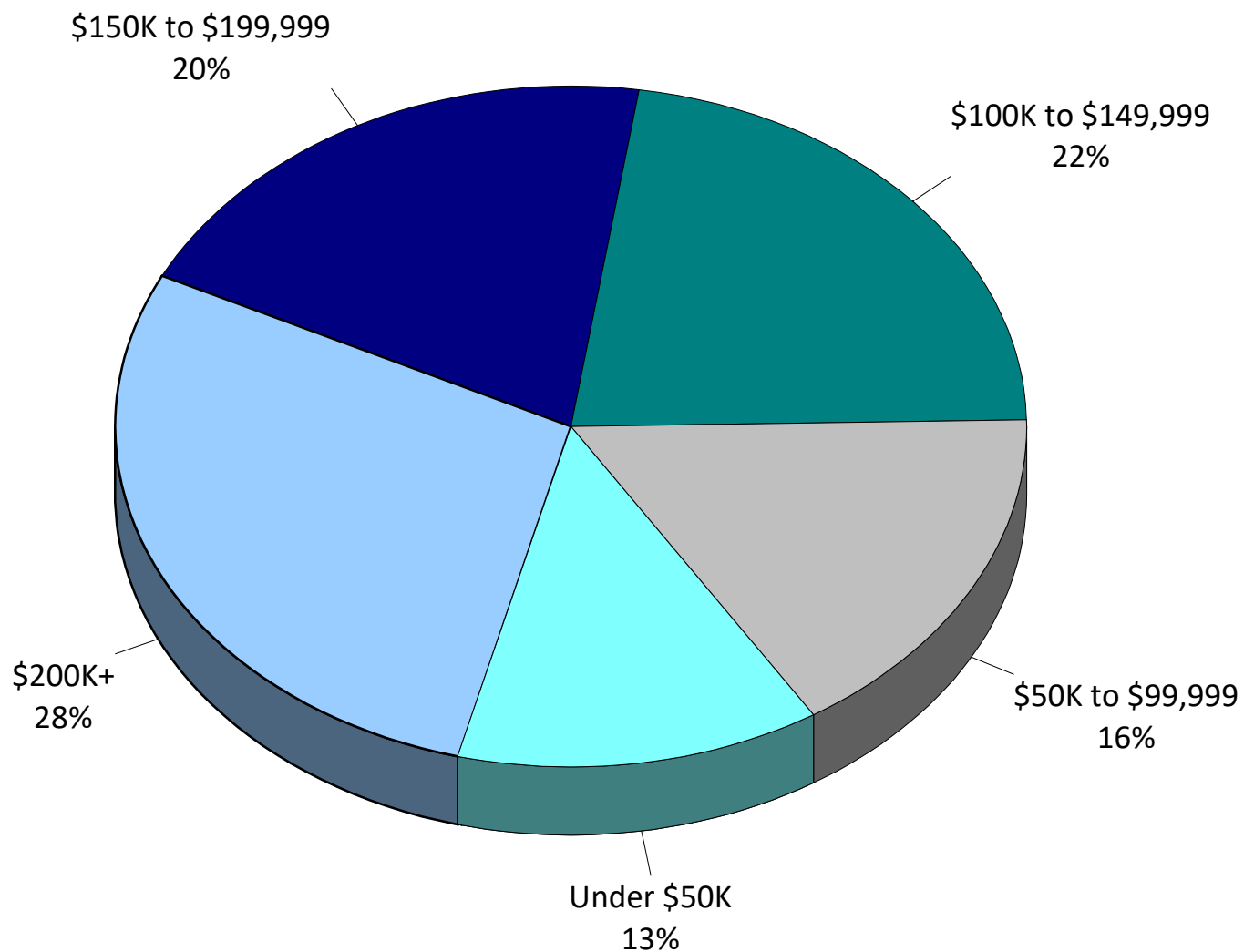
Q36. Is English the primary language spoken in your home?

by percentage of respondents (excluding "not provided")



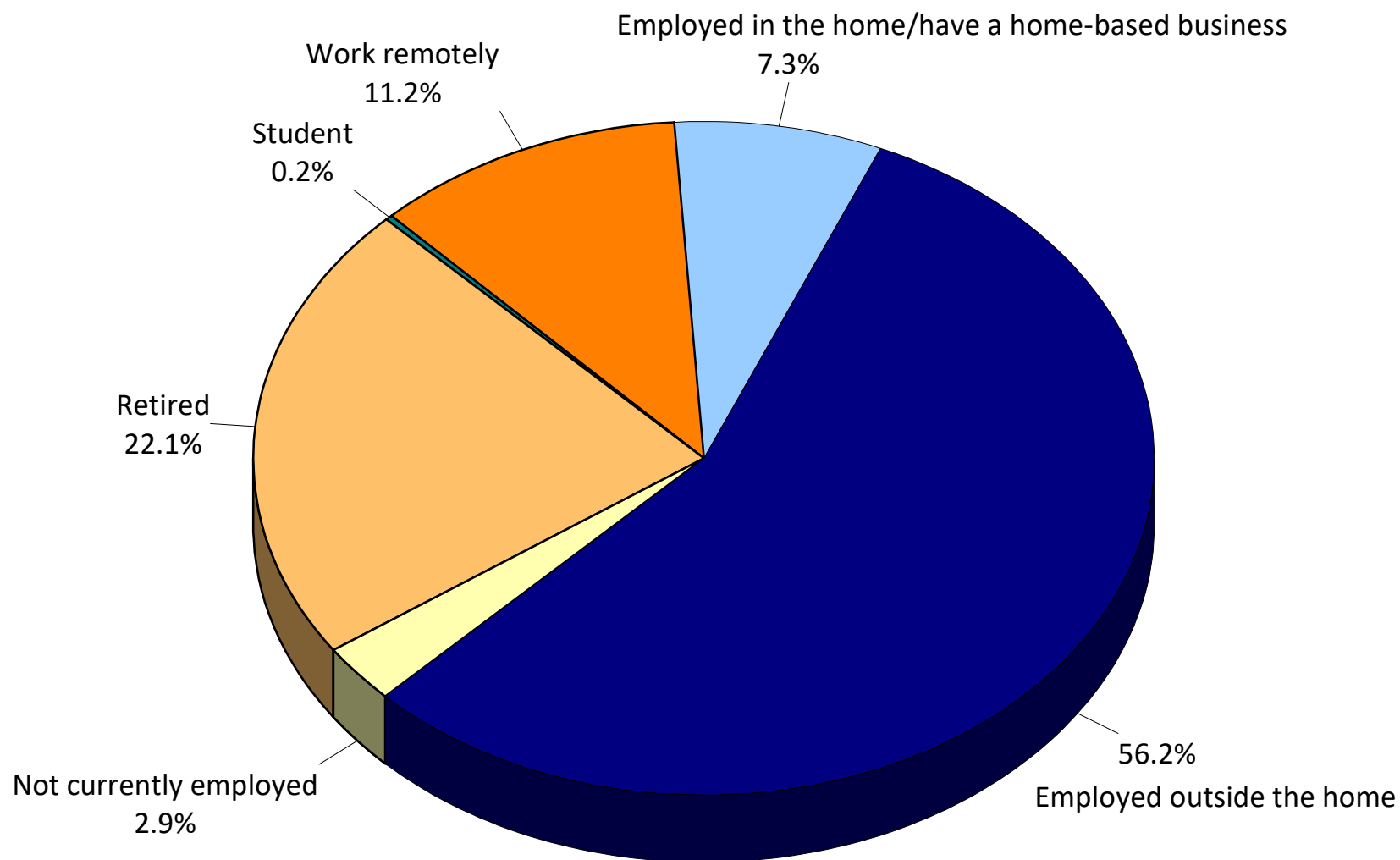
Q37. Would you say your total household income is...

by percentage of respondents (excluding "not provided")



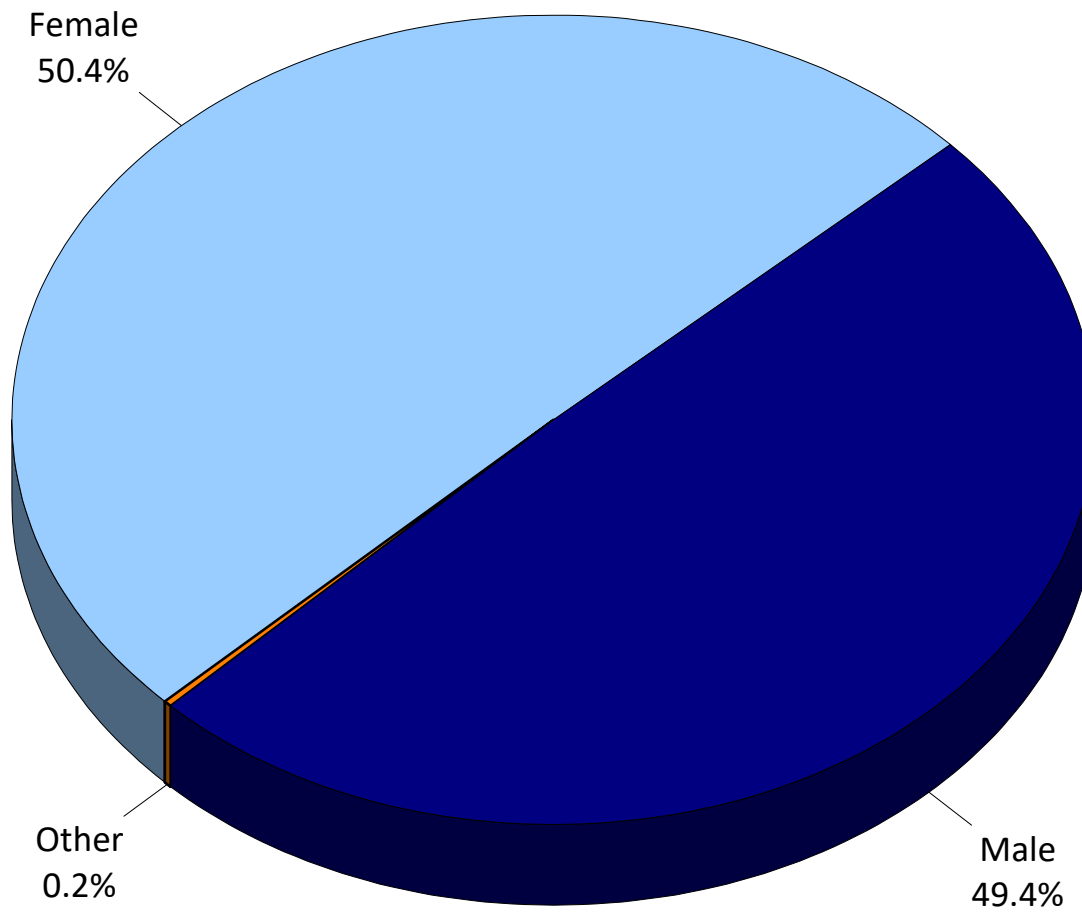
Q38. Which of the following best describes your current employment status?

by percentage of respondents (excluding "not provided")



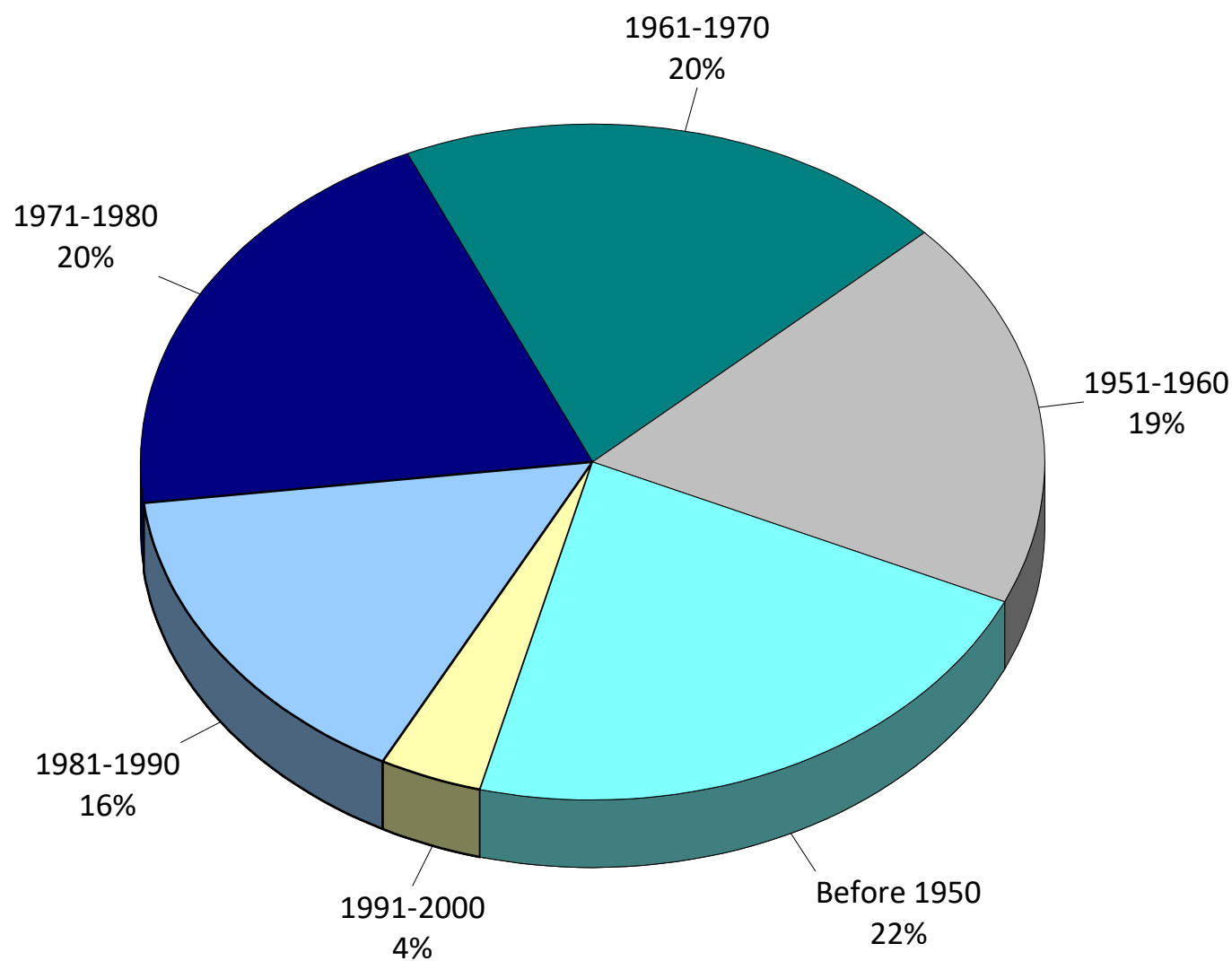
Q39. Your gender:

by percentage of respondents (excluding "not provided")



Q40. In what decade were you born?

by percentage of respondents (excluding "not provided")





Importance-Satisfaction Rating

Importance-Satisfaction Analysis



Overview

Today, community leaders have limited resources which need to be targeted to activities that are of the most benefit to their citizens. Two of the most important criteria for decision making are (1) to target resources toward services of the highest importance to citizens; and (2) to target resources toward those services where citizens are the least satisfied.

The Importance-Satisfaction (I-S) rating is a unique tool that allows public officials to better understand both of these highly important decision-making criteria for each of the services they are providing. The Importance-Satisfaction (I-S) rating is based on the concept that public agencies will maximize overall customer satisfaction by emphasizing improvements in those areas where the level of satisfaction is relatively low, and the perceived importance of the service is relatively high.

The rating is calculated by summing the percentage of responses for items selected as the first, second, and third most important services for the County to emphasize over the next five years. The sum is then multiplied by 1 minus the percentage of respondents who indicated they were positively satisfied with the County's performance in the related area (the sum of the ratings of 4 and 5 on a 5-point scale excluding "don't know" responses). "Don't know" responses are excluded from the calculation to ensure the satisfaction ratings among service categories are comparable.

$$\text{I-S Rating} = \text{Importance} \times (1 - \text{Satisfaction})$$

Example of the Calculation

Respondents were asked to identify the major categories of City services that were most important to emphasize over the next two years. Fifty-six percent (56%) of the respondent households selected "*quality of economic development*" as one of the most important services for the City to emphasize.

With regard to satisfaction, 47% of respondents surveyed rated "*quality of economic development*" as a "4" or "5" on a 5-point scale (where "5" means "Very Satisfied") excluding "don't know" responses. The I-S rating was calculated by multiplying the sum of the most important percentages by one minus the sum of the satisfaction percentages. In this example, 56% was multiplied by 53% (1-0.47). This calculation yielded an I-S rating of 0.2936, which ranked 2nd out of 17 categories of City services analyzed.

Importance-Satisfaction Analysis



The maximum rating is 1.00 and would be achieved when 100% of the respondents select an item as one of their top two choices of importance and 0% indicate they are positively satisfied with the delivery of the service.

The lowest rating is 0.00 and could be achieved under either of the following two situations:

- If 100% of the respondents were positively satisfied with the delivery of the service
- If none (0%) of the respondents selected the service as one of the two most important areas.

Interpreting the Ratings

Ratings that are greater than or equal to 0.20 identify areas that should receive significantly more emphasis over the next five years. Ratings from 0.10 to 0.20 identify service areas that should receive increased emphasis. Ratings less than 0.10 should continue to receive the current level of emphasis.

- Definitely Increase Emphasis (I-S > 0.20)
- Increase Current Emphasis (I-S = 0.10 - 0.20)
- Maintain Current Emphasis (I-S < 0.10)

The tables showing the results for Fairfax are provided on the following pages.

2025 Importance-Satisfaction Rating

City of Fairfax, VA

Overall Satisfaction with City Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
Very High Priority (IS >.20)						
Overall flow of traffic and ease of getting around within the city	62.1%	1	44.8%	17	0.3428	1
Overall quality of economic development	55.5%	2	47.1%	16	0.2936	2
High Priority (IS .10-.20)						
Overall enforcement of city codes and ordinances	27.4%	5	49.9%	15	0.1373	3
Medium Priority (IS <.10)						
Overall quality of public education	33.7%	3	73.6%	12	0.0890	4
Overall maintenance of city streets, sidewalks, and infrastructure	31.9%	4	75.7%	11	0.0775	5
Overall quality of social services	17.8%	9	58.0%	14	0.0748	6
Overall effectiveness of communication with the community	24.5%	6	70.2%	13	0.0730	7
Overall quality of parks and recreation programs and facilities	24.4%	7	83.5%	7	0.0403	8
Overall quality of landscaping in parks, medians, and other public areas	12.4%	10	81.2%	9	0.0233	9
Overall quality of police services	20.0%	8	88.5%	5	0.0230	10
Overall quality of sanitary sewer utilities (wastewater)	7.0%	14	80.3%	10	0.0138	11
Overall quality of customer service you receive from city employees	7.3%	13	86.1%	6	0.0101	12
Overall maintenance of city buildings and facilities	4.2%	15	82.4%	8	0.0074	13
Overall quality of library services	4.2%	16	89.8%	4	0.0043	14
Overall quality of trash, recycling, and yard waste services	7.3%	12	95.2%	2	0.0035	15
Overall quality of fire and rescue services	9.1%	11	96.5%	1	0.0032	16
Overall quality of voter registration	3.0%	17	90.8%	3	0.0028	17

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the four most important responses for each item. Respondents were asked to identify the items they thought were the most important for the City to provide

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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2025 Importance-Satisfaction Rating

City of Fairfax, VA

Public Safety

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
High Priority (IS .10-.20)						
The city's efforts to prevent crime	45.90%	1	60.4%	11	0.1818	1
The visibility of police in retail areas	29.00%	3	56.4%	13	0.1264	2
The visibility of police in neighborhoods	30.20%	2	60.8%	10	0.1184	3
The city's efforts to enforce local traffic laws such as speeding	26.10%	4	58.7%	12	0.1078	4
Medium Priority (IS <.10)						
Quality of shared services with Fairfax County	15.10%	6	61.5%	9	0.0581	5
Overall quality of local police protection	25.90%	5	89.8%	6	0.0264	6
Quality of Animal Control services	7.30%	12	67.4%	8	0.0238	7
How quickly police respond to 911 emergencies	12.30%	8	86.7%	7	0.0164	8
Professionalism of police employees responding to emergencies	13.60%	7	90.7%	5	0.0126	9
Quality of EMS	11.50%	9	94.0%	3	0.0069	10
Overall quality of local fire protection	8.90%	11	93.7%	4	0.0056	11
How quickly fire and rescue respond to 911 emergencies	9.00%	10	95.7%	2	0.0039	12
Professionalism of fire/EMT employees responding to emergencies	3.50%	13	96.9%	1	0.0011	13

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought are most important for the City to provide

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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2025 Importance-Satisfaction Rating

City of Fairfax, VA

Transportation and Mobility

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<u>Very High Priority (IS >.20)</u>						
How well traffic signals provide efficient traffic flow	45.7%	1	52.7%	11	0.2162	1
<u>High Priority (IS .10-.20)</u>						
Ease of getting around within the City of Fairfax	40.0%	2	68.0%	8	0.1280	2
<u>Medium Priority (IS <.10)</u>						
Availability of sidewalks	27.6%	3	66.4%	9	0.0927	3
Availability of pathways for walking or biking	24.5%	4	64.6%	10	0.0867	4
Availability of biking lanes and amenities	16.0%	7	50.1%	12	0.0798	5
Ease of traveling from your home to regional roadways	24.0%	5	73.5%	7	0.0636	6
Adequate street lighting	21.6%	6	74.9%	6	0.0542	7
Availability of public parking in the historic downtown area	12.9%	10	79.2%	5	0.0268	8
Availability of public transit options (VRE, Metro, CUE Bus, etc.)	13.4%	8	80.6%	4	0.0260	9
Maintenance of streets in your neighborhood	13.0%	9	83.9%	2	0.0209	10
Availability of public parking	9.6%	12	80.9%	3	0.0183	11
Overall maintenance of street signs/pavement markings	9.9%	11	84.5%	1	0.0153	12

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought are most important for the City to provide

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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2025 Importance-Satisfaction Rating

City of Fairfax, VA

Community Appearance

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<u>Very High Priority (IS >.20)</u>						
Enforcing the removal of blighted/abandoned buildings	31.6%	1	36.1%	13	0.2019	1
<u>High Priority (IS .10-.20)</u>						
Enforcing the cleanup of litter and debris on private property	30.8%	2	53.1%	10	0.1445	2
Enforcing mowing and cutting of weeds and grass on private property	25.7%	3	48.7%	12	0.1318	3
Enforcing the maintenance of residential property (exterior of homes)	20.9%	7	49.6%	11	0.1053	4
<u>Medium Priority (IS <.10)</u>						
Enforcing maintenance of business property (exterior of businesses)	21.4%	6	55.8%	8	0.0946	5
Enforcing sign regulations	10.4%	12	54.5%	9	0.0473	6
Condition of sidewalks	22.4%	5	78.9%	7	0.0473	7
Appearance/maintenance of city parks	22.8%	4	87.2%	5	0.0292	8
Appearance of city right-of-way and medians	13.2%	9	80.2%	6	0.0261	9
Overall cleanliness of streets	16.2%	8	87.5%	4	0.0203	10
Residential curbside recycling	10.7%	11	92.9%	3	0.0076	11
Residential trash collection and bulk trash collection	12.4%	10	96.0%	1	0.0050	12
Residential yard waste collection	5.7%	13	93.2%	2	0.0039	13

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought are most important for the City to provide

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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2025 Importance-Satisfaction Rating

City of Fairfax, VA

Planning and Economic Development

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<u>Very High Priority (IS >.20)</u>						
Efforts to improve existing commercial corridors by redeveloping blighted or vacant businesses and shopping centers	34.9%	1	33.7%	8	0.2314	1
<u>High Priority (IS .10-.20)</u>						
Efforts to manage and plan for growth/development	31.0%	2	39.0%	6	0.1891	2
Ability to attract and promote retail businesses and restaurants	28.0%	3	39.5%	5	0.1694	3
Efforts to develop large, vacant commercial and industrial areas to attract more employers	20.2%	8	26.2%	10	0.1491	4
Efforts to continue the revitalization of the historic downtown area	26.1%	4	47.6%	2	0.1368	5
Efforts to encourage a variety of housing types such as single family, townhouse, condos and apartments	22.1%	5	38.3%	7	0.1364	6
Efforts to provide for and encourage new detached single-family homes	17.2%	9	24.4%	11	0.1300	7
Efforts to preserve and promote residential-scale architecture and character in existing neighborhoods	21.4%	7	39.9%	4	0.1286	8
Availability of quality housing	21.4%	6	42.8%	3	0.1224	9
<u>Medium Priority (IS <.10)</u>						
Ability to attract and retain full-time private sector jobs	12.7%	11	31.1%	9	0.0875	10
Ability to attract visitors and promote Historic Old Town Fairfax	15.5%	10	49.6%	1	0.0781	11

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the three most important responses for each item. Respondents were asked to identify the items they thought were the most important for the City to provide

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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2025 Importance-Satisfaction Rating

City of Fairfax, VA

Culture and Recreation

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
Medium Priority (IS <.10)						
Availability of walking/biking trails	32.0%	1	70.6%	12	0.0941	1
Quality and amount of public art in the city	19.1%	5	56.1%	18	0.0838	2
City's older adult programs	23.1%	4	67.2%	16	0.0758	3
Variety of cultural programs	17.2%	7	67.8%	15	0.0554	4
Number of parks and open spaces	30.8%	2	83.3%	4	0.0514	5
City's adult recreation programs	15.7%	8	71.0%	11	0.0455	6
City's youth recreation programs	17.2%	6	74.0%	8	0.0447	7
Variety of recreational programs	15.5%	9	72.3%	10	0.0429	8
Fairfax Museum programs and facilities	10.6%	13	68.9%	14	0.0330	9
Special events and festivals	24.9%	3	88.0%	2	0.0299	10
Quality and number of athletic fields	13.8%	10	79.1%	6	0.0288	11
Variety and quality of programs at Green Acres Center	8.4%	15	69.5%	13	0.0256	12
Availability of information about city parks and recreation programs	13.5%	11	82.8%	5	0.0232	13
Variety and quality of programs at the Sherwood Center	6.8%	16	67.1%	17	0.0224	14
Ease of registering for programs	6.1%	17	75.7%	7	0.0148	15
Rental venue options	5.5%	18	73.9%	9	0.0144	16
Hours of operation and services provided by the City of Fairfax Regional Library	9.2%	14	84.7%	3	0.0141	17
Proximity of your home to city parks and green spaces	11.2%	12	94.2%	1	0.0065	18

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the four most important responses for each item. Respondents were asked to identify the items they thought were the most important for the City to provide

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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2025 Importance-Satisfaction Rating

City of Fairfax, VA

Health and Human Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<u>Very High Priority (IS >.20)</u>						
Efforts to preserve and increase the availability of affordable housing	37.20%	1	23.0%	8	0.2864	1
<u>High Priority (IS .10-.20)</u>						
Availability of services supporting persons with mental, physical, and cognitive disabilities and/or substance use disorder	24.30%	3	33.7%	5	0.1611	2
Availability of services to people on a low or fixed income	19.50%	4	33.5%	6	0.1297	3
Availability of services to seniors	24.70%	2	50.0%	1	0.1235	4
<u>Medium Priority (IS <.10)</u>						
Availability of information on social service programs	17.70%	5	44.6%	3	0.0981	5
Availability of services to families and children	11.30%	6	36.0%	4	0.0723	6
Availability of transportation for people with disabilities	9.20%	7	44.8%	2	0.0508	7
Availability of services to the unemployed	6.40%	8	27.0%	7	0.0467	8

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the two most important responses for each item. Respondents were asked to identify the items they thought were the most important for the Town to provide

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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Benchmarks

Benchmarking



Overview

ETC Institute's *DirectionFinder*® program was originally developed in 1999 to help community leaders use statistically-valid community survey data as a tool for making better decisions. Since November 1999, the survey has been administered in more than 500 cities and counties in 49 states. Most participating communities conduct the survey on an annual or biennial basis.

This report contains benchmarking data from two sources: (1) a national survey that was administered by ETC Institute during the summer of 2023 to a random sample of over 10,000 residents in the continental United States and (2) a regional survey that was administered by ETC Institute during the summer of 2023 to a random sample of residents living in the Atlantic Region. The Atlantic Region includes D.C., Delaware, Maryland, North Carolina, Virginia, and West Virginia.

The charts on the following pages show how the results for Fairfax compares to the national average and the Atlantic Region average. The dark blue bar shows the results for Fairfax. The light blue bar shows the Atlantic Regional from communities that administered the *DirectionFinder*® survey during the summer of 2023. The gray bar shows the results of a national survey that was administered by ETC Institute to a random sample of more than 10,000 U.S. residents during the summer of 2023.

The charts on the following pages exclude the “don’t know” responses to aid in data comparison.

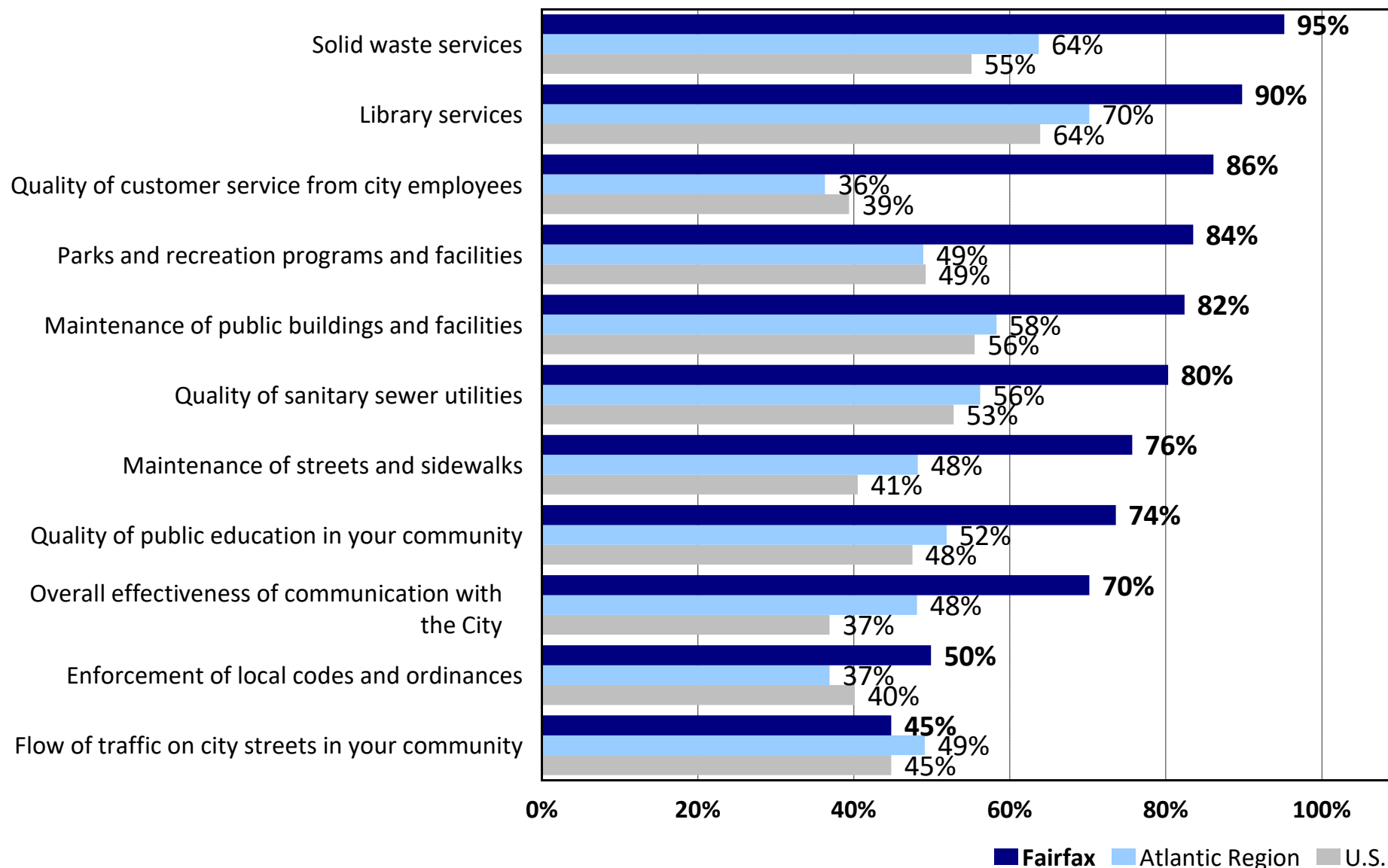
National Benchmarks

Note: The benchmarking data contained in this report is protected intellectual property. Any reproduction of the benchmarking information in this report by persons or organizations not directly affiliated with the City of Fairfax is not authorized without written consent from ETC Institute.

Overall Satisfaction with City Services

City of Fairfax vs. Atlantic Region vs. U.S. Average

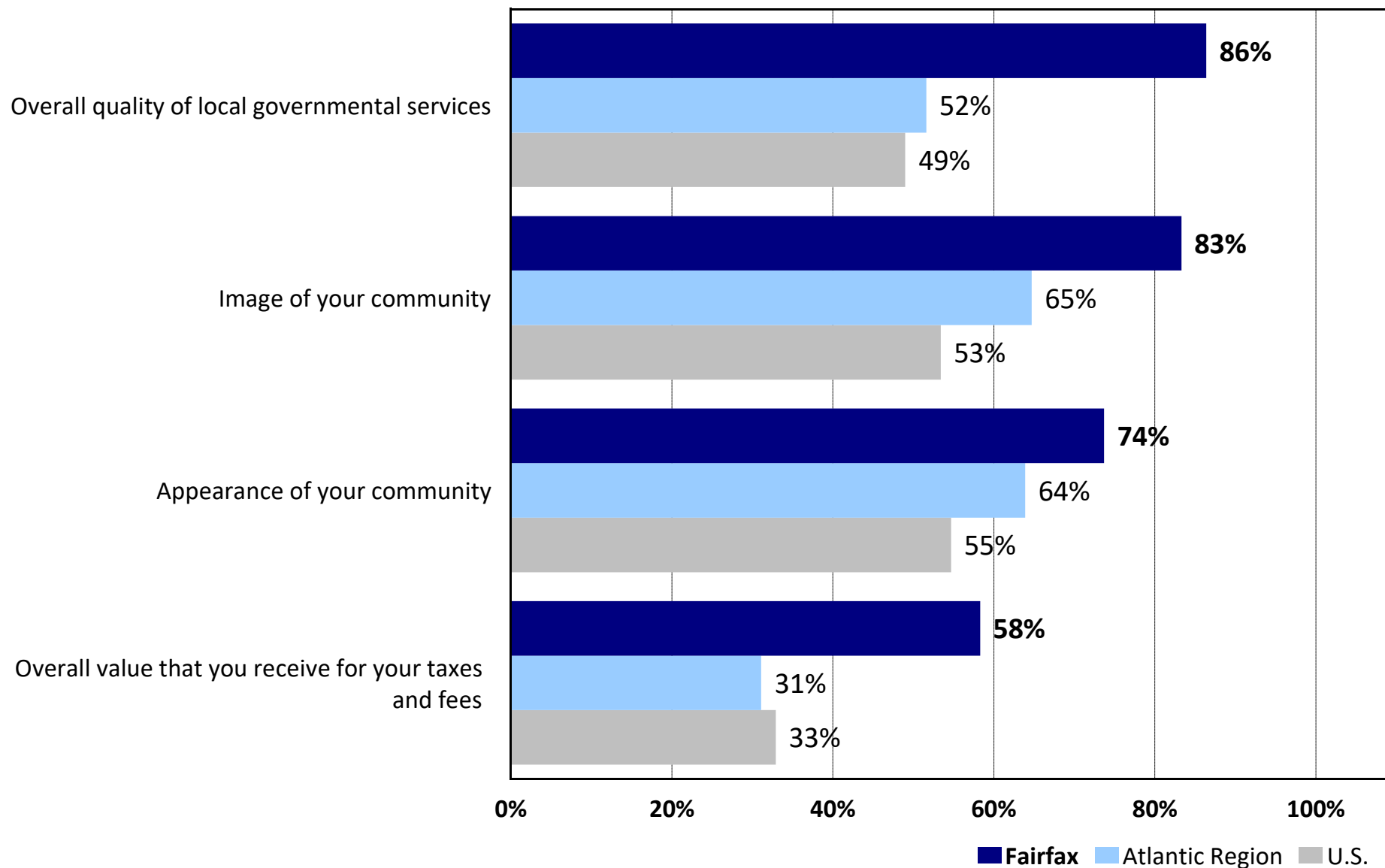
by percentage of respondents who rated the item 4 or 5 on a 5-point scale
where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding don't knows)



Perceptions of the Community

City of Fairfax vs. Atlantic Region vs. U.S. Average

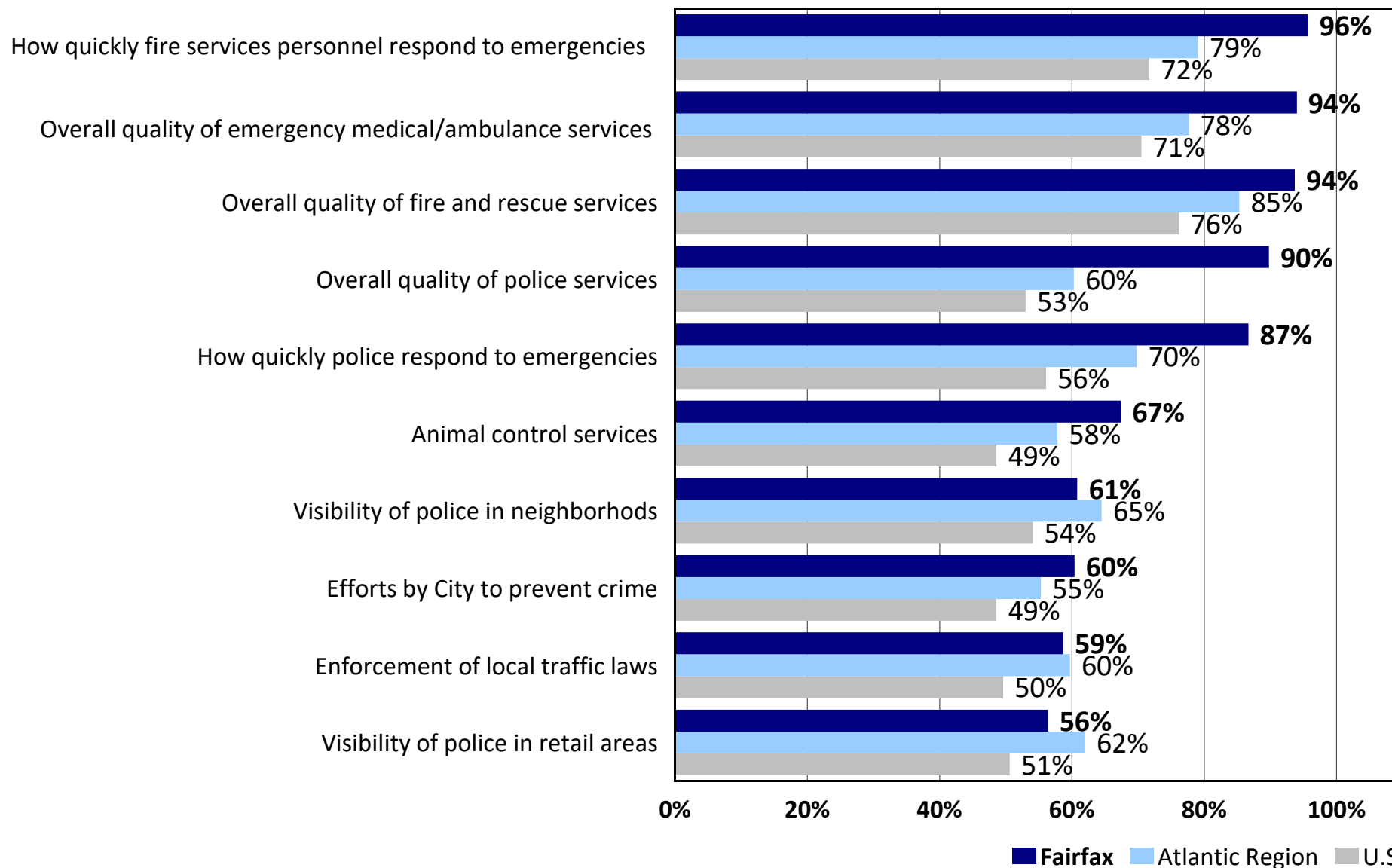
by percentage of respondents who rated the item 4 or 5 on a 5-point scale
where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding don't knows)



Public Safety

City of Fairfax vs. Atlantic Region vs. U.S. Average

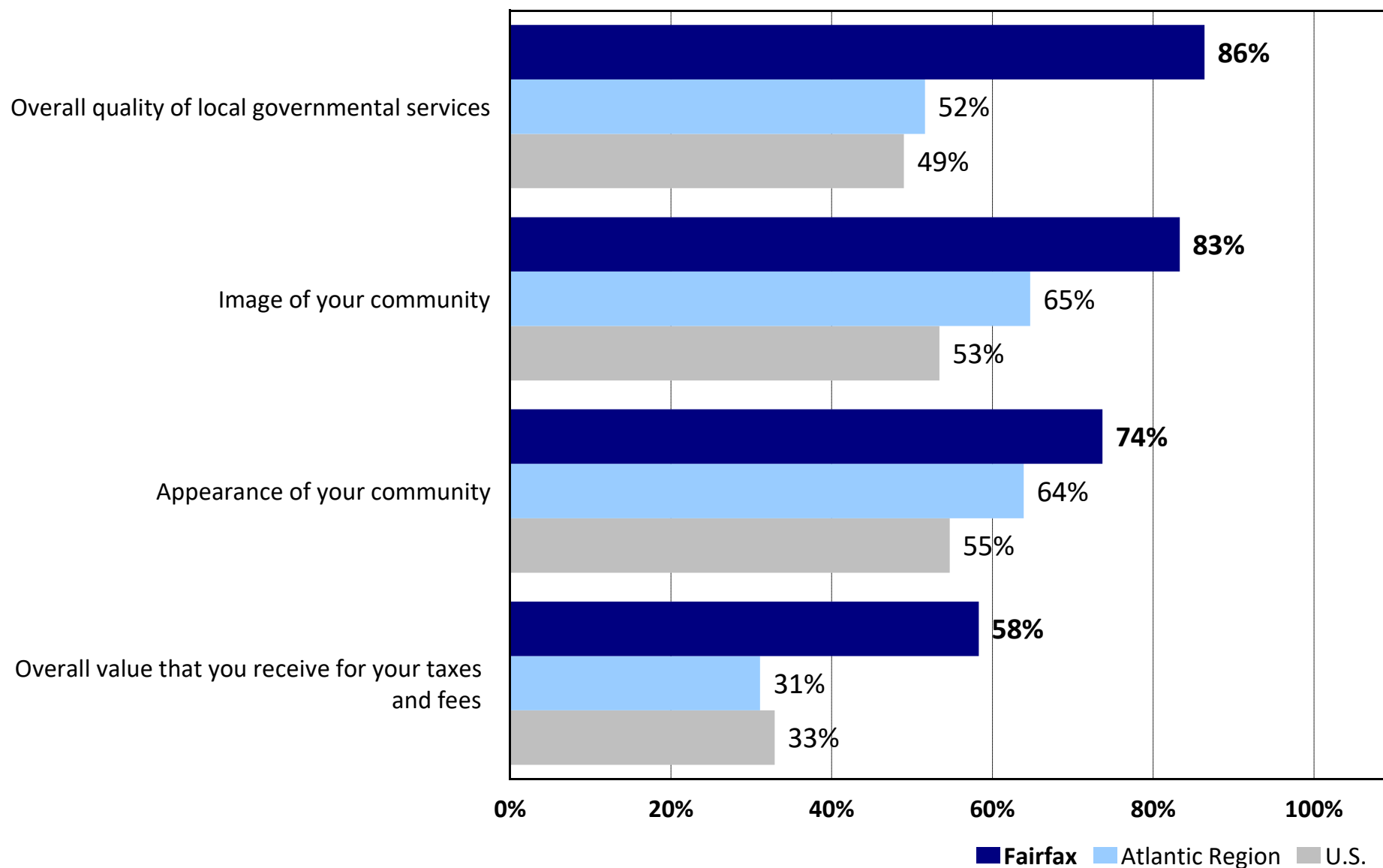
by percentage of respondents who rated the item 4 or 5 on a 5-point scale
where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding don't knows)



Perceptions of the Community

City of Fairfax vs. Atlantic Region vs. U.S. Average

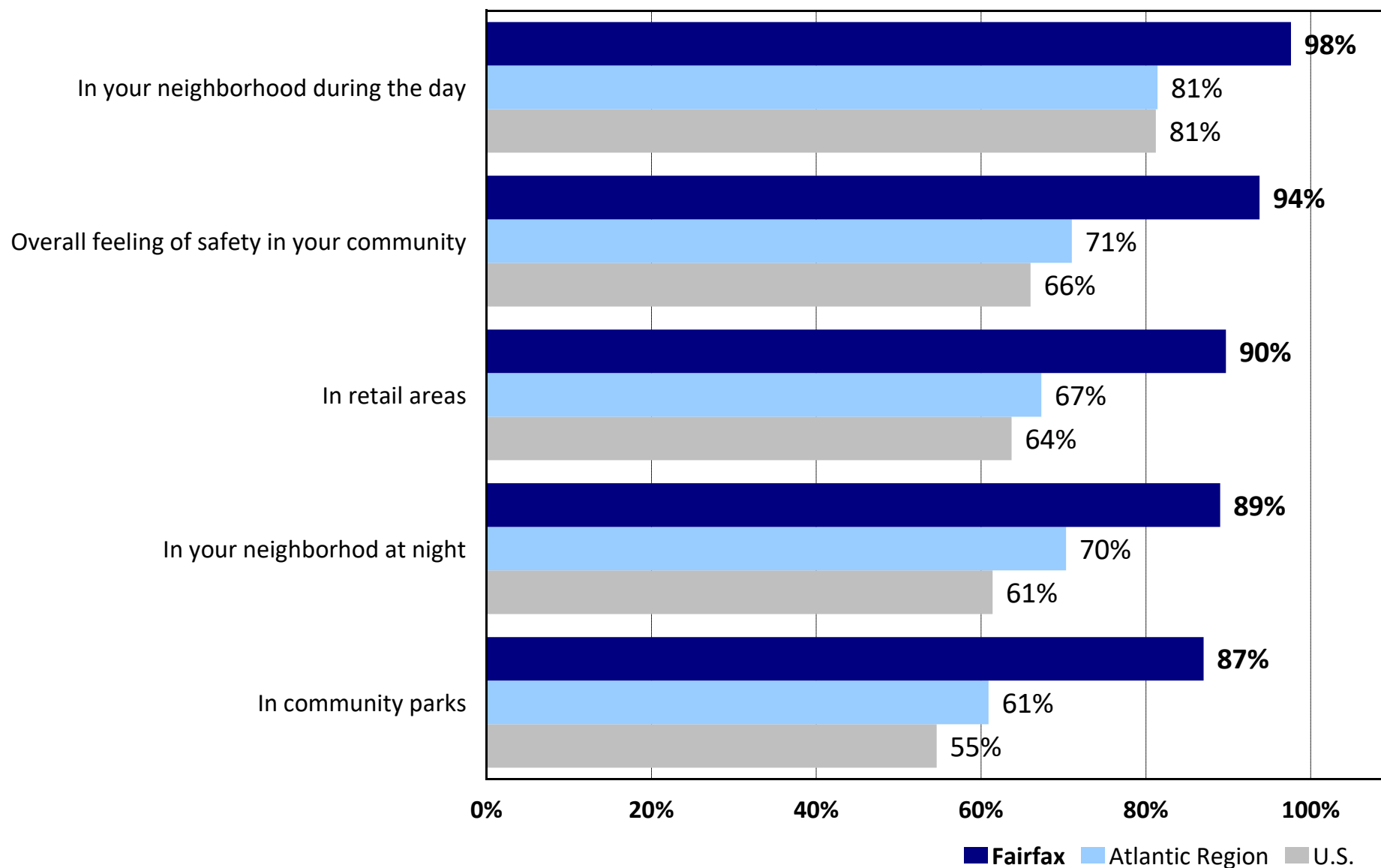
by percentage of respondents who rated the item 4 or 5 on a 5-point scale
where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding don't knows)



Perceptions of Safety

City of Fairfax vs. Atlantic Region vs. U.S. Average

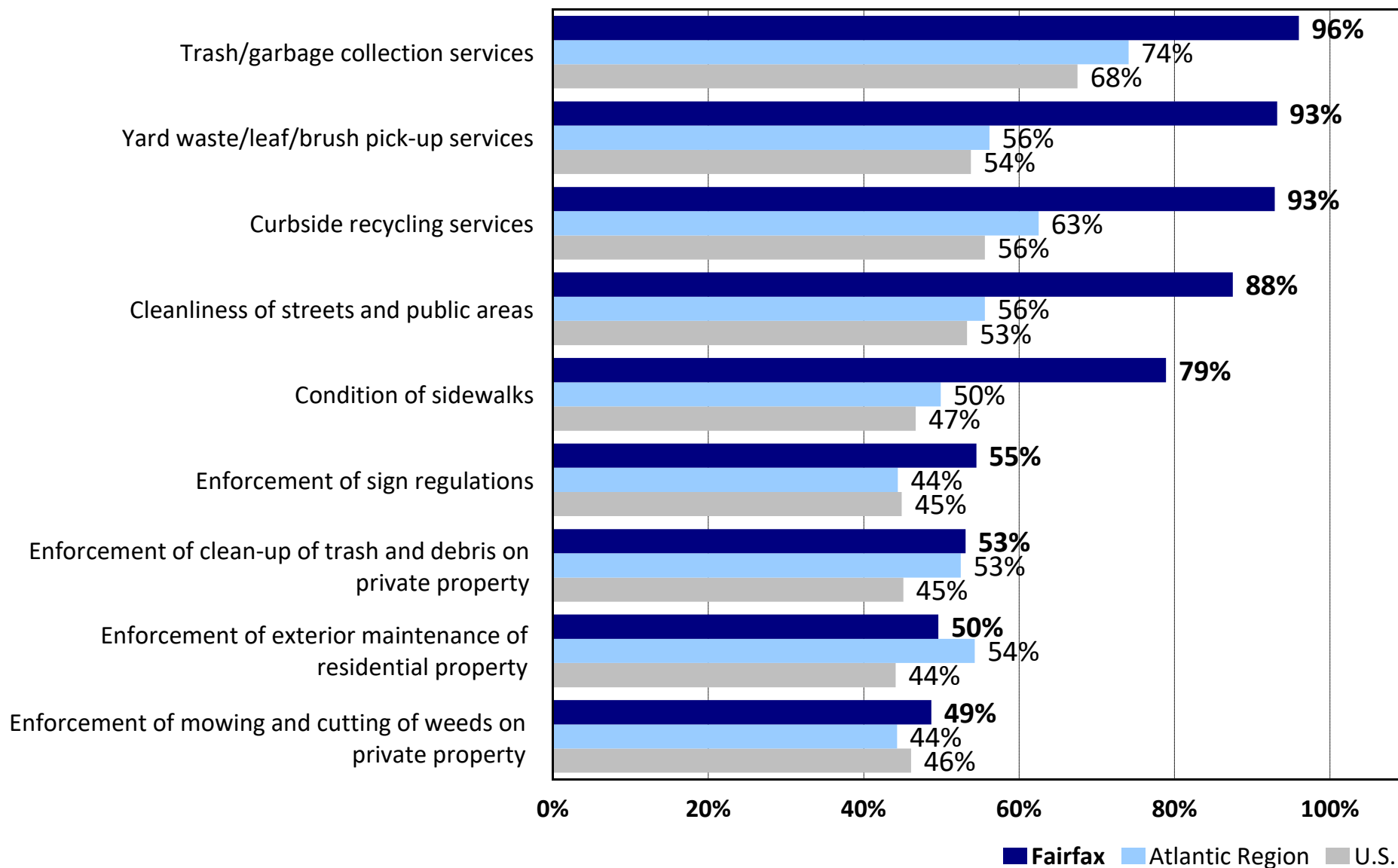
by percentage of respondents who rated the item 3 or 4 on a 4-point scale
where 4 was "very safe" and 1 was "very unsafe" (excluding don't knows)



Community Appearance

City of Fairfax vs. Atlantic Region vs. U.S. Average

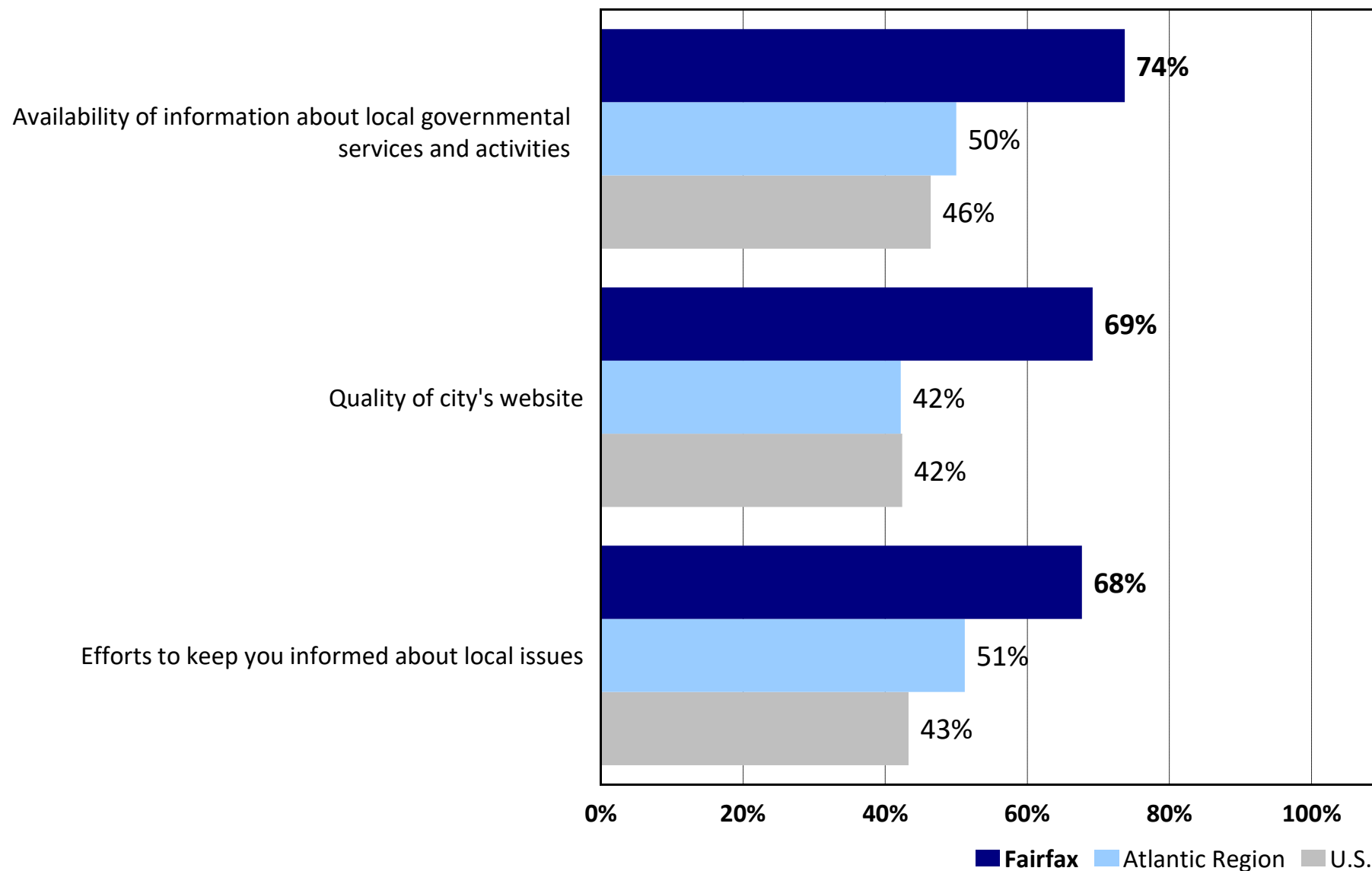
by percentage of respondents who rated the item 4 or 5 on a 5-point scale
where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding don't knows)



Public Communication and Outreach

City of Fairfax vs. Atlantic Region vs. U.S. Average

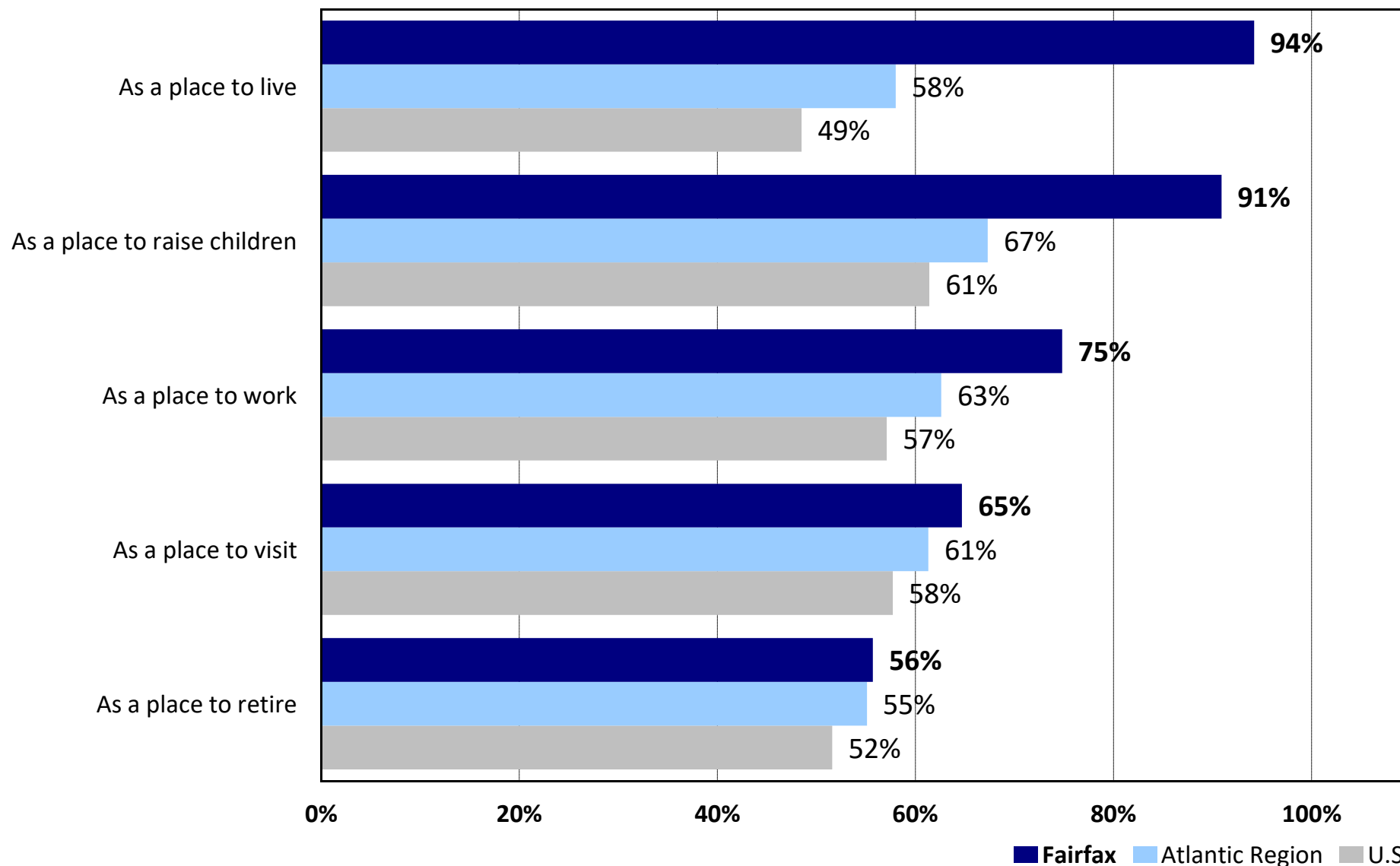
by percentage of respondents who rated the item 4 or 5 on a 5-point scale
where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding don't knows)



Overall Opinions of the City

City of Fairfax vs. Atlantic Region vs. U.S. Average

by percentage of respondents who rated the item 4 or 5 on a 5-point scale
where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding don't knows)





Tabular Data

Q1. Overall Satisfaction with City Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the services listed below.

(N=425)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q1-1. Overall quality of police services	44.7%	37.9%	9.2%	1.2%	0.5%	6.6%
Q1-2. Overall quality of fire & rescue services	63.5%	25.2%	3.1%	0.2%	0.0%	8.0%
Q1-3. Overall quality of economic development	10.6%	32.7%	28.9%	14.1%	5.4%	8.2%
Q1-4. Overall enforcement of City codes & ordinances	12.5%	30.1%	26.4%	12.2%	4.2%	14.6%
Q1-5. Overall quality of parks & recreation programs & facilities	34.8%	46.4%	12.2%	3.5%	0.2%	2.8%
Q1-6. Overall flow of traffic & ease of getting around within City	8.2%	36.2%	20.2%	24.9%	9.6%	0.7%
Q1-7. Overall maintenance of City streets, sidewalks, & infrastructure	26.6%	48.5%	14.4%	7.8%	1.9%	0.9%
Q1-8. Overall maintenance of City buildings & facilities	29.2%	48.9%	15.5%	0.7%	0.5%	5.2%
Q1-9. Overall quality of landscaping in parks, medians, & other public areas	31.3%	48.9%	12.0%	6.1%	0.5%	1.2%
Q1-10. Overall quality of trash, recycling, & yard waste services	66.1%	27.3%	2.1%	2.1%	0.5%	1.9%
Q1-11. Overall quality of sanitary sewer utilities (wastewater)	33.2%	36.0%	14.1%	1.9%	0.9%	13.9%
Q1-12. Overall quality of social services	13.9%	20.9%	21.9%	2.4%	0.9%	40.0%
Q1-13. Overall quality of public education	27.1%	31.3%	12.2%	6.1%	2.6%	20.7%
Q1-14. Overall quality of library services	51.5%	31.3%	8.5%	0.7%	0.2%	7.8%
Q1-15. Overall quality of voter registration	53.2%	32.7%	7.1%	1.4%	0.2%	5.4%
Q1-16. Overall effectiveness of communication with the community	32.2%	36.5%	16.7%	9.4%	3.1%	2.1%
Q1-17. Overall quality of customer service you receive from City employees	44.2%	36.5%	9.6%	2.4%	0.9%	6.4%

(WITHOUT "DON'T KNOW")

Q1. Overall Satisfaction with City Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the services listed below. (without "don't know")

(N=425)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q1-1. Overall quality of police services	47.9%	40.6%	9.8%	1.3%	0.5%
Q1-2. Overall quality of fire & rescue services	69.1%	27.4%	3.3%	0.3%	0.0%
Q1-3. Overall quality of economic development	11.5%	35.6%	31.5%	15.4%	5.9%
Q1-4. Overall enforcement of City codes & ordinances	14.6%	35.3%	30.9%	14.3%	5.0%
Q1-5. Overall quality of parks & recreation programs & facilities	35.8%	47.7%	12.6%	3.6%	0.2%
Q1-6. Overall flow of traffic & ease of getting around within City	8.3%	36.5%	20.4%	25.1%	9.7%
Q1-7. Overall maintenance of City streets, sidewalks, & infrastructure	26.8%	48.9%	14.5%	7.8%	1.9%
Q1-8. Overall maintenance of City buildings & facilities	30.8%	51.6%	16.4%	0.7%	0.5%
Q1-9. Overall quality of landscaping in parks, medians, & other public areas	31.7%	49.5%	12.1%	6.2%	0.5%
Q1-10. Overall quality of trash, recycling, & yard waste services	67.4%	27.8%	2.2%	2.2%	0.5%
Q1-11. Overall quality of sanitary sewer utilities (wastewater)	38.5%	41.8%	16.4%	2.2%	1.1%
Q1-12. Overall quality of social services	23.1%	34.9%	36.5%	3.9%	1.6%
Q1-13. Overall quality of public education	34.1%	39.5%	15.4%	7.7%	3.3%
Q1-14. Overall quality of library services	55.9%	33.9%	9.2%	0.8%	0.3%

(WITHOUT "DON'T KNOW")

Q1. Overall Satisfaction with City Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the services listed below. (without "don't know")

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q1-15. Overall quality of voter registration	56.2%	34.6%	7.5%	1.5%	0.2%
Q1-16. Overall effectiveness of communication with the community	32.9%	37.3%	17.1%	9.6%	3.1%
Q1-17. Overall quality of customer service you receive from City employees	47.2%	38.9%	10.3%	2.5%	1.0%

Q2. Which four of the items listed in Question 1 do you think should receive the most emphasis from City leaders over the next two years?

Q2. Top choice	Number	Percent
Overall quality of police services	36	8.5 %
Overall quality of fire & rescue services	6	1.4 %
Overall quality of economic development	86	20.2 %
Overall enforcement of City codes & ordinances	27	6.4 %
Overall quality of parks & recreation programs & facilities	17	4.0 %
Overall flow of traffic & ease of getting around within City	128	30.1 %
Overall maintenance of City streets, sidewalks, & infrastructure	15	3.5 %
Overall maintenance of City buildings & facilities	1	0.2 %
Overall quality of landscaping in parks, medians, & other public areas	9	2.1 %
Overall quality of trash, recycling, & yard waste services	3	0.7 %
Overall quality of sanitary sewer utilities (wastewater)	4	0.9 %
Overall quality of social services	9	2.1 %
Overall quality of public education	43	10.1 %
Overall quality of library services	1	0.2 %
Overall effectiveness of communication with the community	17	4.0 %
Overall quality of customer service you receive from City employees	4	0.9 %
None chosen	19	4.5 %
Total	425	100.0 %

Q2. Which four of the items listed in Question 1 do you think should receive the most emphasis from City leaders over the next two years?

Q2. 2nd choice	Number	Percent
Overall quality of police services	18	4.2 %
Overall quality of fire & rescue services	21	4.9 %
Overall quality of economic development	76	17.9 %
Overall enforcement of City codes & ordinances	33	7.8 %
Overall quality of parks & recreation programs & facilities	31	7.3 %
Overall flow of traffic & ease of getting around within City	57	13.4 %
Overall maintenance of City streets, sidewalks, & infrastructure	38	8.9 %
Overall maintenance of City buildings & facilities	5	1.2 %
Overall quality of landscaping in parks, medians, & other public areas	7	1.6 %
Overall quality of trash, recycling, & yard waste services	8	1.9 %
Overall quality of sanitary sewer utilities (wastewater)	6	1.4 %
Overall quality of social services	24	5.6 %
Overall quality of public education	36	8.5 %
Overall quality of library services	4	0.9 %
Overall effectiveness of communication with the community	17	4.0 %
Overall quality of customer service you receive from City employees	8	1.9 %
None chosen	36	8.5 %
Total	425	100.0 %

Q2. Which four of the items listed in Question 1 do you think should receive the most emphasis from City leaders over the next two years?

Q2. 3rd choice	Number	Percent
Overall quality of police services	16	3.8 %
Overall quality of fire & rescue services	5	1.2 %
Overall quality of economic development	52	12.2 %
Overall enforcement of City codes & ordinances	26	6.1 %
Overall quality of parks & recreation programs & facilities	24	5.6 %
Overall flow of traffic & ease of getting around within City	54	12.7 %
Overall maintenance of City streets, sidewalks, & infrastructure	43	10.1 %
Overall maintenance of City buildings & facilities	4	0.9 %
Overall quality of landscaping in parks, medians, & other public areas	15	3.5 %
Overall quality of trash, recycling, & yard waste services	9	2.1 %
Overall quality of sanitary sewer utilities (wastewater)	12	2.8 %
Overall quality of social services	18	4.2 %
Overall quality of public education	34	8.0 %
Overall quality of library services	11	2.6 %
Overall quality of voter registration	6	1.4 %
Overall effectiveness of communication with the community	31	7.3 %
Overall quality of customer service you receive from City employees	6	1.4 %
None chosen	59	13.9 %
Total	425	100.0 %

Q2. Which four of the items listed in Question 1 do you think should receive the most emphasis from City leaders over the next two years?

Q2. 4th choice	Number	Percent
Overall quality of police services	15	3.5 %
Overall quality of fire & rescue services	7	1.6 %
Overall quality of economic development	22	5.2 %
Overall enforcement of City codes & ordinances	30	7.1 %
Overall quality of parks & recreation programs & facilities	32	7.5 %
Overall flow of traffic & ease of getting around within City	25	5.9 %
Overall maintenance of City streets, sidewalks, & infrastructure	40	9.4 %
Overall maintenance of City buildings & facilities	8	1.9 %
Overall quality of landscaping in parks, medians, & other public areas	22	5.2 %
Overall quality of trash, recycling, & yard waste services	11	2.6 %
Overall quality of sanitary sewer utilities (wastewater)	8	1.9 %
Overall quality of social services	25	5.9 %
Overall quality of public education	30	7.1 %
Overall quality of library services	2	0.5 %
Overall quality of voter registration	7	1.6 %
Overall effectiveness of communication with the community	39	9.2 %
Overall quality of customer service you receive from City employees	13	3.1 %
None chosen	89	20.9 %
Total	425	100.0 %

(SUM OF TOP 4 RESPONSES)

Q2. Which four of the items listed in Question 1 do you think should receive the most emphasis from City leaders over the next two years? (top 4)

Q2. Top choice	Number	Percent
Overall quality of police services	85	20.0 %
Overall quality of fire & rescue services	39	9.2 %
Overall quality of economic development	236	55.5 %
Overall enforcement of City codes & ordinances	116	27.3 %
Overall quality of parks & recreation programs & facilities	104	24.5 %
Overall flow of traffic & ease of getting around within City	264	62.1 %
Overall maintenance of City streets, sidewalks, & infrastructure	136	32.0 %
Overall maintenance of City buildings & facilities	18	4.2 %
Overall quality of landscaping in parks, medians, & other public areas	53	12.5 %
Overall quality of trash, recycling, & yard waste services	31	7.3 %
Overall quality of sanitary sewer utilities (wastewater)	30	7.1 %
Overall quality of social services	76	17.9 %
Overall quality of public education	143	33.6 %
Overall quality of library services	18	4.2 %
Overall quality of voter registration	13	3.1 %
Overall effectiveness of communication with the community	104	24.5 %
Overall quality of customer service you receive from City employees	31	7.3 %
None chosen	19	4.5 %
Total	1516	

Q3. Perception of the Community. Several items that may influence your perception of the City of Fairfax as a community are listed below. Please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=425)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q3-1. Overall image of City of Fairfax	36.0%	46.6%	11.1%	3.8%	1.6%	0.9%
Q3-2. Overall quality of new development in City of Fairfax	11.8%	31.3%	23.5%	20.2%	9.9%	3.3%
Q3-3. Overall appearance of City	24.9%	48.0%	16.5%	8.7%	0.9%	0.9%
Q3-4. Availability of affordable quality housing	5.4%	12.0%	26.8%	23.5%	12.9%	19.3%
Q3-5. Availability of employment	5.6%	19.5%	32.5%	5.6%	1.9%	34.8%
Q3-6. Acceptance of diversity	24.2%	38.8%	18.1%	2.6%	1.6%	14.6%
Q3-7. Overall quality of City of Fairfax services	36.5%	47.5%	9.6%	3.3%	0.2%	2.8%
Q3-8. Overall value received for City of Fairfax tax dollars & fees	24.0%	31.8%	20.7%	13.6%	5.6%	4.2%
Q3-9. Natural environment & open space	22.8%	45.4%	17.4%	9.9%	3.8%	0.7%
Q3-10. Small town character of City of Fairfax	32.5%	33.9%	15.5%	10.6%	5.2%	2.4%

(WITHOUT "DON'T KNOW")

Q3. Perception of the Community. Several items that may influence your perception of the City of Fairfax as a community are listed below. Please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

(N=425)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q3-1. Overall image of City of Fairfax	36.3%	47.0%	11.2%	3.8%	1.7%
Q3-2. Overall quality of new development in City of Fairfax	12.2%	32.4%	24.3%	20.9%	10.2%
Q3-3. Overall appearance of City	25.2%	48.5%	16.6%	8.8%	1.0%
Q3-4. Availability of affordable quality housing	6.7%	14.9%	33.2%	29.2%	16.0%
Q3-5. Availability of employment	8.7%	30.0%	49.8%	8.7%	2.9%
Q3-6. Acceptance of diversity	28.4%	45.5%	21.2%	3.0%	1.9%
Q3-7. Overall quality of City of Fairfax services	37.5%	48.9%	9.9%	3.4%	0.2%
Q3-8. Overall value received for City of Fairfax tax dollars & fees	25.1%	33.2%	21.6%	14.3%	5.9%
Q3-9. Natural environment & open space	23.0%	45.7%	17.5%	10.0%	3.8%
Q3-10. Small town character of City of Fairfax	33.3%	34.7%	15.9%	10.8%	5.3%

Q4. Public Safety. For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=425)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q4-1. Overall quality of local police protection	40.0%	43.3%	7.3%	1.4%	0.7%	7.3%
Q4-2. Professionalism of police employees responding to emergencies	43.1%	28.0%	5.9%	0.9%	0.5%	21.6%
Q4-3. How quickly police respond to 911 emergencies	35.3%	18.6%	7.1%	0.7%	0.5%	37.9%
Q4-4. Visibility of police in neighborhoods	18.6%	38.1%	26.1%	7.5%	2.8%	6.8%
Q4-5. Visibility of police in retail areas	16.0%	34.4%	28.9%	7.5%	2.4%	10.8%
Q4-6. City's efforts to prevent crime	16.7%	32.2%	23.5%	5.9%	2.6%	19.1%
Q4-7. City's efforts to enforce local traffic laws such as speeding	17.2%	36.5%	23.8%	10.4%	3.5%	8.7%
Q4-8. Quality of animal control services	17.4%	25.4%	17.2%	1.6%	1.9%	36.5%
Q4-9. Overall quality of local fire protection	46.6%	33.9%	4.9%	0.2%	0.2%	14.1%
Q4-10. Professionalism of fire/ EMT employees responding to emergencies	53.4%	21.4%	2.4%	0.0%	0.0%	22.8%
Q4-11. How quickly fire & rescue respond to 911 emergencies	51.3%	16.5%	2.6%	0.5%	0.0%	29.2%
Q4-12. Quality of Emergency Medical Services (EMS)	49.9%	16.5%	4.0%	0.0%	0.2%	29.4%
Q4-13. Quality of shared services with Fairfax County (i.e., jails, courts, Commonwealth Attorney)	14.6%	20.0%	16.2%	3.1%	2.4%	43.8%

(WITHOUT "DON'T KNOW")**Q4. Public Safety. For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

(N=425)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q4-1. Overall quality of local police protection	43.1%	46.7%	7.9%	1.5%	0.8%
Q4-2. Professionalism of police employees responding to emergencies	55.0%	35.7%	7.5%	1.2%	0.6%
Q4-3. How quickly police respond to 911 emergencies	56.8%	29.9%	11.4%	1.1%	0.8%
Q4-4. Visibility of police in neighborhoods	19.9%	40.9%	28.0%	8.1%	3.0%
Q4-5. Visibility of police in retail areas	17.9%	38.5%	32.5%	8.4%	2.6%
Q4-6. City's efforts to prevent crime	20.6%	39.8%	29.1%	7.3%	3.2%
Q4-7. City's efforts to enforce local traffic laws such as speeding	18.8%	39.9%	26.0%	11.3%	3.9%
Q4-8. Quality of animal control services	27.4%	40.0%	27.0%	2.6%	3.0%
Q4-9. Overall quality of local fire protection	54.2%	39.5%	5.8%	0.3%	0.3%
Q4-10. Professionalism of fire/ EMT employees responding to emergencies	69.2%	27.7%	3.0%	0.0%	0.0%
Q4-11. How quickly fire & rescue respond to 911 emergencies	72.4%	23.3%	3.7%	0.7%	0.0%
Q4-12. Quality of Emergency Medical Services (EMS)	70.7%	23.3%	5.7%	0.0%	0.3%
Q4-13. Quality of shared services with Fairfax County (i.e., jails, courts, Commonwealth Attorney)	25.9%	35.6%	28.9%	5.4%	4.2%

Q5. Which three of the public safety items listed in Question 4 do you think should receive the most emphasis from City leaders over the next two years?

Q5. Top choice	Number	Percent
Overall quality of local police protection	59	13.9 %
Professionalism of police employees responding to emergencies	23	5.4 %
How quickly police respond to 911 emergencies	14	3.3 %
Visibility of police in neighborhoods	47	11.1 %
Visibility of police in retail areas	33	7.8 %
City's efforts to prevent crime	81	19.1 %
City's efforts to enforce local traffic laws such as speeding	55	12.9 %
Quality of animal control services	9	2.1 %
Overall quality of local fire protection	7	1.6 %
Professionalism of fire/EMT employees responding to emergencies	3	0.7 %
How quickly fire & rescue respond to 911 emergencies	6	1.4 %
Quality of Emergency Medical Services (EMS)	7	1.6 %
Quality of shared services with Fairfax County (i.e., jails, courts, Commonwealth Attorney)	23	5.4 %
None chosen	58	13.6 %
Total	425	100.0 %

Q5. Which three of the public safety items listed in Question 4 do you think should receive the most emphasis from City leaders over the next two years?

Q5. 2nd choice	Number	Percent
Overall quality of local police protection	33	7.8 %
Professionalism of police employees responding to emergencies	21	4.9 %
How quickly police respond to 911 emergencies	22	5.2 %
Visibility of police in neighborhoods	45	10.6 %
Visibility of police in retail areas	51	12.0 %
City's efforts to prevent crime	56	13.2 %
City's efforts to enforce local traffic laws such as speeding	30	7.1 %
Quality of animal control services	11	2.6 %
Overall quality of local fire protection	18	4.2 %
Professionalism of fire/EMT employees responding to emergencies	5	1.2 %
How quickly fire & rescue respond to 911 emergencies	16	3.8 %
Quality of Emergency Medical Services (EMS)	17	4.0 %
Quality of shared services with Fairfax County (i.e., jails, courts, Commonwealth Attorney)	13	3.1 %
None chosen	87	20.5 %
Total	425	100.0 %

Q5. Which three of the public safety items listed in Question 4 do you think should receive the most emphasis from City leaders over the next two years?

Q5. 3rd choice	Number	Percent
Overall quality of local police protection	18	4.2 %
Professionalism of police employees responding to emergencies	14	3.3 %
How quickly police respond to 911 emergencies	16	3.8 %
Visibility of police in neighborhoods	36	8.5 %
Visibility of police in retail areas	39	9.2 %
City's efforts to prevent crime	58	13.6 %
City's efforts to enforce local traffic laws such as speeding	26	6.1 %
Quality of animal control services	11	2.6 %
Overall quality of local fire protection	13	3.1 %
Professionalism of fire/EMT employees responding to emergencies	7	1.6 %
How quickly fire & rescue respond to 911 emergencies	16	3.8 %
Quality of Emergency Medical Services (EMS)	25	5.9 %
Quality of shared services with Fairfax County (i.e., jails, courts, Commonwealth Attorney)	28	6.6 %
None chosen	118	27.8 %
Total	425	100.0 %

(SUM OF TOP 3 RESPONSES)

Q5. Which three of the public safety items listed in Question 4 do you think should receive the most emphasis from City leaders over the next two years? (top 3)

Q5. Top choice	Number	Percent
Overall quality of local police protection	110	25.9 %
Professionalism of police employees responding to emergencies	58	13.6 %
How quickly police respond to 911 emergencies	52	12.2 %
Visibility of police in neighborhoods	128	30.1 %
Visibility of police in retail areas	123	28.9 %
City's efforts to prevent crime	195	45.9 %
City's efforts to enforce local traffic laws such as speeding	111	26.1 %
Quality of animal control services	31	7.3 %
Overall quality of local fire protection	38	8.9 %
Professionalism of fire/EMT employees responding to emergencies	15	3.5 %
How quickly fire & rescue respond to 911 emergencies	38	8.9 %
Quality of Emergency Medical Services (EMS)	49	11.5 %
Quality of shared services with Fairfax County (i.e., jails, courts, Commonwealth Attorney)	64	15.1 %
None chosen	58	13.6 %
Total	1070	

Q6. Perceptions of Safety. Using a scale of 1 to 4, where 4 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations.

(N=425)

	Very safe	Somewhat safe	Somewhat unsafe	Very unsafe	Don't know
Q6-1. Walking in your neighborhood during the day	87.1%	9.4%	1.9%	0.5%	1.2%
Q6-2. Walking in your neighborhood at night	47.3%	38.1%	8.2%	2.4%	4.0%
Q6-3. In commercial/business areas of City	49.9%	36.2%	8.2%	1.6%	4.0%
Q6-4. In City parks	36.7%	43.5%	9.6%	2.4%	7.8%
Q6-5. Overall feeling of safety in City of Fairfax	57.9%	34.6%	5.2%	0.9%	1.4%

(WITHOUT "DON'T KNOW")

Q6. Perceptions of Safety. Using a scale of 1 to 4, where 4 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "don't know")

(N=425)

	Very safe	Somewhat safe	Somewhat unsafe	Very unsafe
Q6-1. Walking in your neighborhood during the day	88.1%	9.5%	1.9%	0.5%
Q6-2. Walking in your neighborhood at night	49.3%	39.7%	8.6%	2.5%
Q6-3. In commercial/business areas of City	52.0%	37.7%	8.6%	1.7%
Q6-4. In City parks	39.8%	47.2%	10.5%	2.6%
Q6-5. Overall feeling of safety in City of Fairfax	58.7%	35.1%	5.3%	1.0%

Q7. Transportation and Mobility. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the services listed below.

(N=425)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q7-1. Ease of getting around within City of Fairfax	21.4%	45.6%	13.9%	13.9%	3.8%	1.4%
Q7-2. Ease of traveling from your home to regional roadways	24.2%	48.2%	12.9%	10.4%	2.8%	1.4%
Q7-3. How well traffic signals provide efficient traffic flow	15.1%	36.7%	21.2%	19.1%	6.1%	1.9%
Q7-4. Availability of sidewalks	22.4%	42.8%	16.7%	14.4%	1.9%	1.9%
Q7-5. Availability of pathways for walking or biking	20.2%	40.2%	20.0%	11.1%	2.1%	6.4%
Q7-6. Availability of biking lanes & amenities	16.0%	26.8%	25.6%	13.2%	3.8%	14.6%
Q7-7. Availability of public parking	36.2%	42.6%	13.2%	5.4%	0.0%	2.6%
Q7-8. Availability of public parking in historic downtown area	38.1%	38.1%	12.9%	5.4%	1.6%	3.8%
Q7-9. Maintenance of streets in your neighborhood	34.6%	45.2%	10.8%	2.6%	1.9%	4.9%
Q7-10. Overall maintenance of street signs/pavement markings	32.5%	50.8%	13.2%	1.6%	0.5%	1.4%
Q7-11. Adequate street lighting	23.3%	50.4%	13.9%	8.7%	2.1%	1.6%
Q7-12. Availability of public transit options (VRE, Metro, CUE Bus, etc.)	35.1%	33.4%	13.9%	1.9%	0.7%	15.1%

(WITHOUT "DON'T KNOW")

Q7. Transportation and Mobility. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the services listed below. (without "don't know")

(N=425)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q7-1. Ease of getting around within City of Fairfax	21.7%	46.3%	14.1%	14.1%	3.8%
Q7-2. Ease of traveling from your home to regional roadways	24.6%	48.9%	13.1%	10.5%	2.9%
Q7-3. How well traffic signals provide efficient traffic flow	15.3%	37.4%	21.6%	19.4%	6.2%
Q7-4. Availability of sidewalks	22.8%	43.6%	17.0%	14.6%	1.9%
Q7-5. Availability of pathways for walking or biking	21.6%	43.0%	21.4%	11.8%	2.3%
Q7-6. Availability of biking lanes & amenities	18.7%	31.4%	30.0%	15.4%	4.4%
Q7-7. Availability of public parking	37.2%	43.7%	13.5%	5.6%	0.0%
Q7-8. Availability of public parking in historic downtown area	39.6%	39.6%	13.4%	5.6%	1.7%
Q7-9. Maintenance of streets in your neighborhood	36.4%	47.5%	11.4%	2.7%	2.0%
Q7-10. Overall maintenance of street signs/pavement markings	32.9%	51.6%	13.4%	1.7%	0.5%
Q7-11. Adequate street lighting	23.7%	51.2%	14.1%	8.9%	2.2%
Q7-12. Availability of public transit options (VRE, Metro, CUE Bus, etc.)	41.3%	39.3%	16.3%	2.2%	0.8%

Q8. Which three of the transportation and mobility items listed in Question 7 do you think should receive the most emphasis from City leaders over the next two years?

Q8. Top choice	Number	Percent
Ease of getting around within City of Fairfax	98	23.1 %
Ease of traveling from your home to regional roadways	21	4.9 %
How well traffic signals provide efficient traffic flow	80	18.8 %
Availability of sidewalks	45	10.6 %
Availability of pathways for walking or biking	33	7.8 %
Availability of biking lanes & amenities	24	5.6 %
Availability of public parking	9	2.1 %
Availability of public parking in historic downtown area	9	2.1 %
Maintenance of streets in your neighborhood	14	3.3 %
Overall maintenance of street signs/pavement markings	11	2.6 %
Adequate street lighting	23	5.4 %
Availability of public transit options (VRE, Metro, CUE Bus, etc.)	25	5.9 %
None chosen	33	7.8 %
Total	425	100.0 %

Q8. Which three of the transportation and mobility items listed in Question 7 do you think should receive the most emphasis from City leaders over the next two years?

Q8. 2nd choice	Number	Percent
Ease of getting around within City of Fairfax	41	9.6 %
Ease of traveling from your home to regional roadways	50	11.8 %
How well traffic signals provide efficient traffic flow	61	14.4 %
Availability of sidewalks	39	9.2 %
Availability of pathways for walking or biking	40	9.4 %
Availability of biking lanes & amenities	25	5.9 %
Availability of public parking	21	4.9 %
Availability of public parking in historic downtown area	22	5.2 %
Maintenance of streets in your neighborhood	13	3.1 %
Overall maintenance of street signs/pavement markings	11	2.6 %
Adequate street lighting	35	8.2 %
Availability of public transit options (VRE, Metro, CUE Bus, etc.)	9	2.1 %
None chosen	58	13.6 %
Total	425	100.0 %

Q8. Which three of the transportation and mobility items listed in Question 7 do you think should receive the most emphasis from City leaders over the next two years?

Q8. 3rd choice	Number	Percent
Ease of getting around within City of Fairfax	31	7.3 %
Ease of traveling from your home to regional roadways	31	7.3 %
How well traffic signals provide efficient traffic flow	53	12.5 %
Availability of sidewalks	33	7.8 %
Availability of pathways for walking or biking	31	7.3 %
Availability of biking lanes & amenities	19	4.5 %
Availability of public parking	11	2.6 %
Availability of public parking in historic downtown area	24	5.6 %
Maintenance of streets in your neighborhood	28	6.6 %
Overall maintenance of street signs/pavement markings	20	4.7 %
Adequate street lighting	34	8.0 %
Availability of public transit options (VRE, Metro, CUE Bus, etc.)	23	5.4 %
None chosen	87	20.5 %
Total	425	100.0 %

(SUM OF TOP 3 RESPONSES)

Q8. Which three of the transportation and mobility items listed in Question 7 do you think should receive the most emphasis from City leaders over the next two years? (top 3)

Q8. Top choice	Number	Percent
Ease of getting around within City of Fairfax	170	40.0 %
Ease of traveling from your home to regional roadways	102	24.0 %
How well traffic signals provide efficient traffic flow	194	45.6 %
Availability of sidewalks	117	27.5 %
Availability of pathways for walking or biking	104	24.5 %
Availability of biking lanes & amenities	68	16.0 %
Availability of public parking	41	9.6 %
Availability of public parking in historic downtown area	55	12.9 %
Maintenance of streets in your neighborhood	55	12.9 %
Overall maintenance of street signs/pavement markings	42	9.9 %
Adequate street lighting	92	21.6 %
Availability of public transit options (VRE, Metro, CUE Bus, etc.)	57	13.4 %
None chosen	33	7.8 %
Total	1130	

Q9. How often do you ride the fare-free CUE Bus?

<u>Q9. How often do you ride fare-free CUE Bus</u>	<u>Number</u>	<u>Percent</u>
Daily	9	2.1 %
Monthly	21	4.9 %
Infrequently	118	27.8 %
Never	241	56.7 %
Not provided	36	8.5 %
Total	425	100.0 %

(WITHOUT "NOT PROVIDED")**Q9. How often do you ride the fare-free CUE Bus? (without "not provided")**

<u>Q9. How often do you ride fare-free CUE Bus</u>	<u>Number</u>	<u>Percent</u>
Daily	9	2.3 %
Monthly	21	5.4 %
Infrequently	118	30.3 %
Never	241	62.0 %
Total	389	100.0 %

Q10. Community Appearance. For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=425)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q10-1. Enforcing cleanup of litter & debris on private property	14.4%	30.1%	19.1%	15.3%	4.9%	16.2%
Q10-2. Enforcing mowing & cutting of weeds & grass on private property	11.5%	30.1%	22.6%	14.4%	7.1%	14.4%
Q10-3. Enforcing maintenance of residential property (exterior of homes)	9.2%	31.8%	25.6%	10.8%	5.2%	17.4%
Q10-4. Enforcing maintenance of business property (exterior of businesses)	11.5%	35.1%	25.4%	7.8%	3.8%	16.5%
Q10-5. Enforcing sign regulations	12.2%	29.4%	26.6%	4.7%	3.5%	23.5%
Q10-6. Enforcing removal of blighted/abandoned buildings	6.6%	21.4%	23.3%	16.7%	9.6%	22.4%
Q10-7. Residential trash collection & bulk trash collection	66.4%	24.9%	2.8%	0.7%	0.2%	4.9%
Q10-8. Residential curbside recycling	61.2%	27.8%	3.8%	2.4%	0.7%	4.2%
Q10-9. Residential yard waste collection	65.2%	22.4%	5.2%	0.9%	0.2%	6.1%
Q10-10. Appearance of City right-of-way & medians	30.4%	45.9%	14.8%	3.5%	0.5%	4.9%
Q10-11. Appearance/maintenance of City parks	36.5%	46.8%	8.7%	3.3%	0.2%	4.5%
Q10-12. Condition of sidewalks	25.2%	50.6%	13.9%	6.1%	0.2%	4.0%
Q10-13. Overall cleanliness of streets	33.6%	51.8%	9.4%	2.4%	0.5%	2.4%

(WITHOUT "DON'T KNOW")

Q10. Community Appearance. For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

(N=425)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q10-1. Enforcing cleanup of litter & debris on private property	17.1%	36.0%	22.8%	18.3%	5.9%
Q10-2. Enforcing mowing & cutting of weeds & grass on private property	13.5%	35.2%	26.4%	16.8%	8.2%
Q10-3. Enforcing maintenance of residential property (exterior of homes)	11.1%	38.5%	31.1%	13.1%	6.3%
Q10-4. Enforcing maintenance of business property (exterior of businesses)	13.8%	42.0%	30.4%	9.3%	4.5%
Q10-5. Enforcing sign regulations	16.0%	38.5%	34.8%	6.2%	4.6%
Q10-6. Enforcing removal of blighted/abandoned buildings	8.5%	27.6%	30.0%	21.5%	12.4%
Q10-7. Residential trash collection & bulk trash collection	69.8%	26.2%	3.0%	0.7%	0.2%
Q10-8. Residential curbside recycling	63.9%	29.0%	3.9%	2.5%	0.7%
Q10-9. Residential yard waste collection	69.4%	23.8%	5.5%	1.0%	0.3%
Q10-10. Appearance of City right-of-way & medians	31.9%	48.3%	15.6%	3.7%	0.5%
Q10-11. Appearance/ maintenance of City parks	38.2%	49.0%	9.1%	3.4%	0.2%
Q10-12. Condition of sidewalks	26.2%	52.7%	14.5%	6.4%	0.2%
Q10-13. Overall cleanliness of streets	34.5%	53.0%	9.6%	2.4%	0.5%

Q11. Which three of the community appearance items listed in Question 10 do you think should receive the most emphasis from City leaders over the next two years?

Q11. Top choice	Number	Percent
Enforcing cleanup of litter & debris on private property	58	13.6 %
Enforcing mowing & cutting of weeds & grass on private property	37	8.7 %
Enforcing maintenance of residential property (exterior of homes)	28	6.6 %
Enforcing maintenance of business property (exterior of businesses)	26	6.1 %
Enforcing sign regulations	15	3.5 %
Enforcing removal of blighted/abandoned buildings	74	17.4 %
Residential trash collection & bulk trash collection	24	5.6 %
Residential curbside recycling	13	3.1 %
Residential yard waste collection	5	1.2 %
Appearance of City right-of-way & medians	12	2.8 %
Appearance/maintenance of City parks	30	7.1 %
Condition of sidewalks	31	7.3 %
Overall cleanliness of streets	17	4.0 %
None chosen	55	12.9 %
Total	425	100.0 %

Q11. Which three of the community appearance items listed in Question 10 do you think should receive the most emphasis from City leaders over the next two years?

Q11. 2nd choice	Number	Percent
Enforcing cleanup of litter & debris on private property	33	7.8 %
Enforcing mowing & cutting of weeds & grass on private property	56	13.2 %
Enforcing maintenance of residential property (exterior of homes)	29	6.8 %
Enforcing maintenance of business property (exterior of businesses)	34	8.0 %
Enforcing sign regulations	19	4.5 %
Enforcing removal of blighted/abandoned buildings	27	6.4 %
Residential trash collection & bulk trash collection	17	4.0 %
Residential curbside recycling	19	4.5 %
Residential yard waste collection	3	0.7 %
Appearance of City right-of-way & medians	19	4.5 %
Appearance/maintenance of City parks	35	8.2 %
Condition of sidewalks	37	8.7 %
Overall cleanliness of streets	18	4.2 %
None chosen	79	18.6 %
Total	425	100.0 %

Q11. Which three of the community appearance items listed in Question 10 do you think should receive the most emphasis from City leaders over the next two years?

Q11. 3rd choice	Number	Percent
Enforcing cleanup of litter & debris on private property	40	9.4 %
Enforcing mowing & cutting of weeds & grass on private property	16	3.8 %
Enforcing maintenance of residential property (exterior of homes)	32	7.5 %
Enforcing maintenance of business property (exterior of businesses)	31	7.3 %
Enforcing sign regulations	10	2.4 %
Enforcing removal of blighted/abandoned buildings	33	7.8 %
Residential trash collection & bulk trash collection	12	2.8 %
Residential curbside recycling	13	3.1 %
Residential yard waste collection	16	3.8 %
Appearance of City right-of-way & medians	25	5.9 %
Appearance/maintenance of City parks	32	7.5 %
Condition of sidewalks	27	6.4 %
Overall cleanliness of streets	34	8.0 %
None chosen	104	24.5 %
Total	425	100.0 %

(SUM OF TOP 3 RESPONSES)

Q11. Which three of the community appearance items listed in Question 10 do you think should receive the most emphasis from City leaders over the next two years? (top 3)

Q11. Top choice	Number	Percent
Enforcing cleanup of litter & debris on private property	131	30.8 %
Enforcing mowing & cutting of weeds & grass on private property	109	25.6 %
Enforcing maintenance of residential property (exterior of homes)	89	20.9 %
Enforcing maintenance of business property (exterior of businesses)	91	21.4 %
Enforcing sign regulations	44	10.4 %
Enforcing removal of blighted/abandoned buildings	134	31.5 %
Residential trash collection & bulk trash collection	53	12.5 %
Residential curbside recycling	45	10.6 %
Residential yard waste collection	24	5.6 %
Appearance of City right-of-way & medians	56	13.2 %
Appearance/maintenance of City parks	97	22.8 %
Condition of sidewalks	95	22.4 %
Overall cleanliness of streets	69	16.2 %
None chosen	55	12.9 %
Total	1092	

Q12. Planning and Economic Development. For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=425)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q12-1. Efforts to manage & plan for growth/development	8.5%	24.9%	21.4%	19.8%	11.1%	14.4%
Q12-2. Availability of quality housing	8.5%	27.1%	23.8%	17.6%	6.1%	16.9%
Q12-3. Ability to attract & retain full-time private sector jobs	4.9%	15.1%	30.8%	9.9%	3.5%	35.8%
Q12-4. Ability to attract & promote retail businesses & restaurants	8.2%	25.4%	26.8%	18.6%	6.1%	14.8%
Q12-5. Ability to attract visitors & promote Historic Old Town Fairfax	8.9%	34.1%	28.2%	12.7%	2.8%	13.2%
Q12-6. Efforts to preserve & promote residential-scale architecture & character in existing neighborhoods	7.5%	25.9%	24.5%	16.7%	9.2%	16.2%
Q12-7. Efforts to provide for & encourage new detached single-family homes	6.6%	12.5%	26.6%	23.5%	8.9%	21.9%
Q12-8. Efforts to encourage a variety of housing types such as single family, townhouse, condos & apartments	9.2%	23.1%	26.1%	18.6%	7.3%	15.8%
Q12-9. Efforts to improve existing commercial corridors by redeveloping blighted or vacant businesses & shopping centers	6.8%	21.9%	24.5%	21.2%	10.8%	14.8%
Q12-10. Efforts to develop large, vacant commercial & industrial areas to attract more employers	5.2%	15.1%	29.4%	18.8%	8.9%	22.6%
Q12-11. Efforts to continue revitalization of Historic Downtown area	10.4%	31.5%	26.1%	15.1%	4.9%	12.0%

(WITHOUT "DON'T KNOW")

Q12. Planning and Economic Development. For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

(N=425)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q12-1. Efforts to manage & plan for growth/development	9.9%	29.1%	25.0%	23.1%	12.9%
Q12-2. Availability of quality housing	10.2%	32.6%	28.6%	21.2%	7.4%
Q12-3. Ability to attract & retain full-time private sector jobs	7.7%	23.4%	48.0%	15.4%	5.5%
Q12-4. Ability to attract & promote retail businesses & restaurants	9.7%	29.8%	31.5%	21.8%	7.2%
Q12-5. Ability to attract visitors & promote Historic Old Town Fairfax	10.3%	39.3%	32.5%	14.6%	3.3%
Q12-6. Efforts to preserve & promote residential-scale architecture & character in existing neighborhoods	9.0%	30.9%	29.2%	19.9%	11.0%
Q12-7. Efforts to provide for & encourage new detached single-family homes	8.4%	16.0%	34.0%	30.1%	11.4%
Q12-8. Efforts to encourage a variety of housing types such as single family, townhouse, condos & apartments	10.9%	27.4%	31.0%	22.1%	8.7%
Q12-9. Efforts to improve existing commercial corridors by redeveloping blighted or vacant businesses & shopping centers	8.0%	25.7%	28.7%	24.9%	12.7%
Q12-10. Efforts to develop large, vacant commercial & industrial areas to attract more employers	6.7%	19.5%	38.0%	24.3%	11.6%
Q12-11. Efforts to continue revitalization of Historic Downtown area	11.8%	35.8%	29.7%	17.1%	5.6%

Q13. Which three of the planning and economic development items listed in Question 12 do you think should receive the most emphasis from City leaders over the next two years?

Q13. Top choice	Number	Percent
Efforts to manage & plan for growth/development	72	16.9 %
Availability of quality housing	40	9.4 %
Ability to attract & retain full-time private sector jobs	16	3.8 %
Ability to attract & promote retail businesses & restaurants	40	9.4 %
Ability to attract visitors & promote Historic Old Town Fairfax	16	3.8 %
Efforts to preserve & promote residential-scale architecture & character in existing neighborhoods	38	8.9 %
Efforts to provide for & encourage new detached single-family homes	28	6.6 %
Efforts to encourage a variety of housing types such as single family, townhouse, condos & apartments	24	5.6 %
Efforts to improve existing commercial corridors by redeveloping blighted or vacant businesses & shopping centers	45	10.6 %
Efforts to develop large, vacant commercial & industrial areas to attract more employers	15	3.5 %
Efforts to continue revitalization of Historic Downtown area	41	9.6 %
None chosen	50	11.8 %
Total	425	100.0 %

Q13. Which three of the planning and economic development items listed in Question 12 do you think should receive the most emphasis from City leaders over the next two years?

Q13. 2nd choice	Number	Percent
Efforts to manage & plan for growth/development	29	6.8 %
Availability of quality housing	29	6.8 %
Ability to attract & retain full-time private sector jobs	21	4.9 %
Ability to attract & promote retail businesses & restaurants	43	10.1 %
Ability to attract visitors & promote Historic Old Town Fairfax	29	6.8 %
Efforts to preserve & promote residential-scale architecture & character in existing neighborhoods	27	6.4 %
Efforts to provide for & encourage new detached single-family homes	26	6.1 %
Efforts to encourage a variety of housing types such as single family, townhouse, condos & apartments	39	9.2 %
Efforts to improve existing commercial corridors by redeveloping blighted or vacant businesses & shopping centers	53	12.5 %
Efforts to develop large, vacant commercial & industrial areas to attract more employers	33	7.8 %
Efforts to continue revitalization of Historic Downtown area	25	5.9 %
None chosen	71	16.7 %
Total	425	100.0 %

Q13. Which three of the planning and economic development items listed in Question 12 do you think should receive the most emphasis from City leaders over the next two years?

Q13. 3rd choice	Number	Percent
Efforts to manage & plan for growth/development	31	7.3 %
Availability of quality housing	22	5.2 %
Ability to attract & retain full-time private sector jobs	17	4.0 %
Ability to attract & promote retail businesses & restaurants	36	8.5 %
Ability to attract visitors & promote Historic Old Town Fairfax	21	4.9 %
Efforts to preserve & promote residential-scale architecture & character in existing neighborhoods	26	6.1 %
Efforts to provide for & encourage new detached single-family homes	19	4.5 %
Efforts to encourage a variety of housing types such as single family, townhouse, condos & apartments	31	7.3 %
Efforts to improve existing commercial corridors by redeveloping blighted or vacant businesses & shopping centers	50	11.8 %
Efforts to develop large, vacant commercial & industrial areas to attract more employers	38	8.9 %
Efforts to continue revitalization of Historic Downtown area	45	10.6 %
None chosen	89	20.9 %
Total	425	100.0 %

(SUM OF TOP 3 RESPONSES)

Q13. Which three of the planning and economic development items listed in Question 12 do you think should receive the most emphasis from City leaders over the next two years? (top 3)

Q13. Top choice	Number	Percent
Efforts to manage & plan for growth/development	132	31.1 %
Availability of quality housing	91	21.4 %
Ability to attract & retain full-time private sector jobs	54	12.7 %
Ability to attract & promote retail businesses & restaurants	119	28.0 %
Ability to attract visitors & promote Historic Old Town Fairfax	66	15.5 %
Efforts to preserve & promote residential-scale architecture & character in existing neighborhoods	91	21.4 %
Efforts to provide for & encourage new detached single-family homes	73	17.2 %
Efforts to encourage a variety of housing types such as single family, townhouse, condos & apartments	94	22.1 %
Efforts to improve existing commercial corridors by redeveloping blighted or vacant businesses & shopping centers	148	34.8 %
Efforts to develop large, vacant commercial & industrial areas to attract more employers	86	20.2 %
Efforts to continue revitalization of Historic Downtown area	111	26.1 %
None chosen	50	11.8 %
Total	1115	

Q14. Culture and Recreation. For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=425)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q14-1. Proximity of your home to City parks & green spaces	59.5%	32.7%	5.4%	0.0%	0.2%	2.1%
Q14-2. Quality & number of athletic fields	31.1%	35.5%	14.1%	2.6%	0.9%	15.8%
Q14-3. Number of parks & open spaces	39.3%	40.7%	11.1%	4.0%	0.9%	4.0%
Q14-4. Availability of information about City parks & recreation programs	38.8%	40.5%	11.1%	4.9%	0.5%	4.2%
Q14-5. Availability of walking/ biking trails	28.9%	37.4%	16.2%	10.6%	0.9%	5.9%
Q14-6. City's youth recreation programs	23.1%	22.6%	13.4%	1.9%	0.7%	38.4%
Q14-7. City's adult recreation programs	22.6%	29.6%	16.0%	4.5%	0.9%	26.4%
Q14-8. Variety of recreational programs	25.6%	31.5%	17.9%	3.5%	0.5%	20.9%
Q14-9. Special events & festivals (Chocolate Lovers, Independence Day, Fall Fest, Holiday Market, etc.)	51.8%	32.9%	9.2%	1.6%	0.7%	3.8%
Q14-10. Fairfax Museum programs & facilities	20.7%	28.7%	19.8%	2.1%	0.5%	28.2%
Q14-11. City's older adult programs	20.5%	24.9%	18.1%	2.8%	1.2%	32.5%
Q14-12. Variety & quality of programs at Sherwood Center	18.4%	25.2%	19.8%	1.4%	0.2%	35.1%
Q14-13. Variety & quality of programs at Green Acres Center	17.4%	24.9%	16.2%	1.6%	0.7%	39.1%
Q14-14. Variety of cultural programs	21.4%	30.1%	20.5%	3.3%	0.7%	24.0%

Q14. Culture and Recreation. For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q14-15. Ease of registering for programs	23.8%	31.8%	15.1%	2.1%	0.7%	26.6%
Q14-16. Hours of operation & services provided by City of Fairfax Regional Library	36.2%	38.1%	11.3%	1.9%	0.2%	12.2%
Q14-17. Quality & amount of public art in City	16.7%	30.4%	27.3%	8.7%	0.7%	16.2%
Q14-18. Rental venue options (Sherwood Center, Old Town Hall, Historic Blenheim, Green Acres)	21.9%	29.4%	15.8%	1.9%	0.5%	30.6%

(WITHOUT "DON'T KNOW")

Q14. Culture and Recreation. For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

(N=425)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q14-1. Proximity of your home to City parks & green spaces	60.8%	33.4%	5.5%	0.0%	0.2%
Q14-2. Quality & number of athletic fields	36.9%	42.2%	16.8%	3.1%	1.1%
Q14-3. Number of parks & open spaces	40.9%	42.4%	11.5%	4.2%	1.0%
Q14-4. Availability of information about City parks & recreation programs	40.5%	42.3%	11.5%	5.2%	0.5%
Q14-5. Availability of walking/biking trails	30.8%	39.8%	17.3%	11.3%	1.0%
Q14-6. City's youth recreation programs	37.4%	36.6%	21.8%	3.1%	1.1%
Q14-7. City's adult recreation programs	30.7%	40.3%	21.7%	6.1%	1.3%
Q14-8. Variety of recreational programs	32.4%	39.9%	22.6%	4.5%	0.6%
Q14-9. Special events & festivals (Chocolate Lovers, Independence Day, Fall Fest, Holiday Market, etc.)	53.8%	34.2%	9.5%	1.7%	0.7%
Q14-10. Fairfax Museum programs & facilities	28.9%	40.0%	27.5%	3.0%	0.7%
Q14-11. City's older adult programs	30.3%	36.9%	26.8%	4.2%	1.7%
Q14-12. Variety & quality of programs at Sherwood Center	28.3%	38.8%	30.4%	2.2%	0.4%
Q14-13. Variety & quality of programs at Green Acres Center	28.6%	40.9%	26.6%	2.7%	1.2%
Q14-14. Variety of cultural programs	28.2%	39.6%	26.9%	4.3%	0.9%

(WITHOUT "DON'T KNOW")

Q14. Culture and Recreation. For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q14-15. Ease of registering for programs	32.4%	43.3%	20.5%	2.9%	1.0%
Q14-16. Hours of operation & services provided by City of Fairfax Regional Library	41.3%	43.4%	12.9%	2.1%	0.3%
Q14-17. Quality & amount of public art in City	19.9%	36.2%	32.6%	10.4%	0.8%
Q14-18. Rental venue options (Sherwood Center, Old Town Hall, Historic Blenheim, Green Acres)	31.5%	42.4%	22.7%	2.7%	0.7%

Q15. Which four of the culture and recreation items listed in Question 14 do you think should receive the most emphasis from City leaders over the next two years?

Q15. Top choice	Number	Percent
Proximity of your home to City parks & green spaces	21	4.9 %
Quality & number of athletic fields	21	4.9 %
Number of parks & open spaces	51	12.0 %
Availability of information about City parks & recreation programs	13	3.1 %
Availability of walking/biking trails	55	12.9 %
City's youth recreation programs	20	4.7 %
City's adult recreation programs	10	2.4 %
Variety of recreational programs	9	2.1 %
Special events & festivals (Chocolate Lovers, Independence Day, Fall Fest, Holiday Market, etc.)	39	9.2 %
Fairfax Museum programs & facilities	14	3.3 %
City's older adult programs	30	7.1 %
Variety & quality of programs at Sherwood Center	7	1.6 %
Variety & quality of programs at Green Acres Center	4	0.9 %
Variety of cultural programs	18	4.2 %
Ease of registering for programs	5	1.2 %
Hours of operation & services provided by City of Fairfax Regional Library	6	1.4 %
Quality & amount of public art in City	15	3.5 %
Rental venue options (Sherwood Center, Old Town Hall, Historic Blenheim, Green Acres)	2	0.5 %
None chosen	85	20.0 %
Total	425	100.0 %

Q15. Which four of the culture and recreation items listed in Question 14 do you think should receive the most emphasis from City leaders over the next two years?

Q15. 2nd choice	Number	Percent
Proximity of your home to City parks & green spaces	12	2.8 %
Quality & number of athletic fields	17	4.0 %
Number of parks & open spaces	25	5.9 %
Availability of information about City parks & recreation programs	14	3.3 %
Availability of walking/biking trails	42	9.9 %
City's youth recreation programs	20	4.7 %
City's adult recreation programs	24	5.6 %
Variety of recreational programs	22	5.2 %
Special events & festivals (Chocolate Lovers, Independence Day, Fall Fest, Holiday Market, etc.)	24	5.6 %
Fairfax Museum programs & facilities	12	2.8 %
City's older adult programs	30	7.1 %
Variety & quality of programs at Sherwood Center	3	0.7 %
Variety & quality of programs at Green Acres Center	11	2.6 %
Variety of cultural programs	13	3.1 %
Ease of registering for programs	6	1.4 %
Hours of operation & services provided by City of Fairfax Regional Library	8	1.9 %
Quality & amount of public art in City	23	5.4 %
Rental venue options (Sherwood Center, Old Town Hall, Historic Blenheim, Green Acres)	5	1.2 %
None chosen	114	26.8 %
Total	425	100.0 %

Q15. Which four of the culture and recreation items listed in Question 14 do you think should receive the most emphasis from City leaders over the next two years?

Q15. 3rd choice	Number	Percent
Proximity of your home to City parks & green spaces	8	1.9 %
Quality & number of athletic fields	12	2.8 %
Number of parks & open spaces	35	8.2 %
Availability of information about City parks & recreation programs	8	1.9 %
Availability of walking/biking trails	26	6.1 %
City's youth recreation programs	19	4.5 %
City's adult recreation programs	15	3.5 %
Variety of recreational programs	21	4.9 %
Special events & festivals (Chocolate Lovers, Independence Day, Fall Fest, Holiday Market, etc.)	23	5.4 %
Fairfax Museum programs & facilities	9	2.1 %
City's older adult programs	18	4.2 %
Variety & quality of programs at Sherwood Center	13	3.1 %
Variety & quality of programs at Green Acres Center	9	2.1 %
Variety of cultural programs	23	5.4 %
Ease of registering for programs	4	0.9 %
Hours of operation & services provided by City of Fairfax Regional Library	12	2.8 %
Quality & amount of public art in City	30	7.1 %
Rental venue options (Sherwood Center, Old Town Hall, Historic Blenheim, Green Acres)	3	0.7 %
None chosen	137	32.2 %
Total	425	100.0 %

Q15. Which four of the culture and recreation items listed in Question 14 do you think should receive the most emphasis from City leaders over the next two years?

Q15. 4th choice	Number	Percent
Proximity of your home to City parks & green spaces	7	1.6 %
Quality & number of athletic fields	9	2.1 %
Number of parks & open spaces	20	4.7 %
Availability of information about City parks & recreation programs	22	5.2 %
Availability of walking/biking trails	13	3.1 %
City's youth recreation programs	14	3.3 %
City's adult recreation programs	18	4.2 %
Variety of recreational programs	14	3.3 %
Special events & festivals (Chocolate Lovers, Independence Day, Fall Fest, Holiday Market, etc.)	20	4.7 %
Fairfax Museum programs & facilities	10	2.4 %
City's older adult programs	20	4.7 %
Variety & quality of programs at Sherwood Center	6	1.4 %
Variety & quality of programs at Green Acres Center	12	2.8 %
Variety of cultural programs	19	4.5 %
Ease of registering for programs	11	2.6 %
Hours of operation & services provided by City of Fairfax Regional Library	13	3.1 %
Quality & amount of public art in City	13	3.1 %
Rental venue options (Sherwood Center, Old Town Hall, Historic Blenheim, Green Acres)	13	3.1 %
None chosen	171	40.2 %
Total	425	100.0 %

(SUM OF TOP 4 RESPONSES)

Q15. Which four of the culture and recreation items listed in Question 14 do you think should receive the most emphasis from City leaders over the next two years? (top 4)

Q15. Top choice	Number	Percent
Proximity of your home to City parks & green spaces	48	11.3 %
Quality & number of athletic fields	59	13.9 %
Number of parks & open spaces	131	30.8 %
Availability of information about City parks & recreation programs	57	13.4 %
Availability of walking/biking trails	136	32.0 %
City's youth recreation programs	73	17.2 %
City's adult recreation programs	67	15.8 %
Variety of recreational programs	66	15.5 %
Special events & festivals (Chocolate Lovers, Independence Day, Fall Fest, Holiday Market, etc.)	106	24.9 %
Fairfax Museum programs & facilities	45	10.6 %
City's older adult programs	98	23.1 %
Variety & quality of programs at Sherwood Center	29	6.8 %
Variety & quality of programs at Green Acres Center	36	8.5 %
Variety of cultural programs	73	17.2 %
Ease of registering for programs	26	6.1 %
Hours of operation & services provided by City of Fairfax Regional Library	39	9.2 %
Quality & amount of public art in City	81	19.1 %
Rental venue options (Sherwood Center, Old Town Hall, Historic Blenheim, Green Acres)	23	5.4 %
None chosen	85	20.0 %
Total	1278	

Q16. Health and Human Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the services listed below.

(N=425)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q16-1. Availability of information on social service programs	9.4%	14.6%	21.2%	6.6%	2.1%	46.1%
Q16-2. Availability of services to people on a low or fixed income	5.6%	7.8%	16.0%	7.8%	2.8%	60.0%
Q16-3. Availability of services to seniors	11.3%	18.4%	22.1%	5.2%	2.4%	40.7%
Q16-4. Availability of services to the unemployed	4.5%	5.2%	18.6%	4.9%	2.6%	64.2%
Q16-5. Availability of services to families & children (Medicaid/TANF/SNAP)	6.1%	6.8%	17.2%	4.0%	1.9%	64.0%
Q16-6. Availability of transportation for people with disabilities	6.6%	12.7%	17.9%	4.5%	1.4%	56.9%
Q16-7. Availability of services supporting persons with mental, physical, & cognitive disabilities and/or substance use disorder	5.4%	7.5%	13.9%	7.1%	4.5%	61.6%
Q16-8. Efforts to preserve & increase the availability of affordable housing	3.5%	11.3%	21.9%	16.7%	11.1%	35.5%

(WITHOUT "DON'T KNOW")

Q16. Health and Human Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the services listed below. (without "don't know")

(N=425)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q16-1. Availability of information on social service programs	17.5%	27.1%	39.3%	12.2%	3.9%
Q16-2. Availability of services to people on a low or fixed income	14.1%	19.4%	40.0%	19.4%	7.1%
Q16-3. Availability of services to seniors	19.0%	31.0%	37.3%	8.7%	4.0%
Q16-4. Availability of services to the unemployed	12.5%	14.5%	52.0%	13.8%	7.2%
Q16-5. Availability of services to families & children (Medicaid/TANF/SNAP)	17.0%	19.0%	47.7%	11.1%	5.2%
Q16-6. Availability of transportation for people with disabilities	15.3%	29.5%	41.5%	10.4%	3.3%
Q16-7. Availability of services supporting persons with mental, physical, & cognitive disabilities and/or substance use disorder	14.1%	19.6%	36.2%	18.4%	11.7%
Q16-8. Efforts to preserve & increase the availability of affordable housing	5.5%	17.5%	33.9%	25.9%	17.2%

Q17. Which two of the health and human service items listed in Question 16 do you think should receive the most emphasis from City leaders over the next two years?

Q17. Top choice	Number	Percent
Availability of information on social service programs	33	7.8 %
Availability of services to people on a low or fixed income	38	8.9 %
Availability of services to seniors	66	15.5 %
Availability of services to the unemployed	8	1.9 %
Availability of services to families & children (Medicaid/TANF/SNAP)	12	2.8 %
Availability of transportation for people with disabilities	14	3.3 %
Availability of services supporting persons with mental, physical, & cognitive disabilities and/or substance use disorder	47	11.1 %
Efforts to preserve & increase the availability of affordable housing	119	28.0 %
None chosen	88	20.7 %
Total	425	100.0 %

Q17. Which two of the health and human service items listed in Question 16 do you think should receive the most emphasis from City leaders over the next two years?

<u>Q17. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Availability of information on social service programs	42	9.9 %
Availability of services to people on a low or fixed income	45	10.6 %
Availability of services to seniors	39	9.2 %
Availability of services to the unemployed	19	4.5 %
Availability of services to families & children (Medicaid/TANF/ SNAP)	36	8.5 %
Availability of transportation for people with disabilities	25	5.9 %
Availability of services supporting persons with mental, physical, & cognitive disabilities and/or substance use disorder	56	13.2 %
Efforts to preserve & increase the availability of affordable housing	39	9.2 %
None chosen	124	29.2 %
Total	425	100.0 %

(SUM OF TOP 2 RESPONSES)

Q17. Which two of the health and human service items listed in Question 16 do you think should receive the most emphasis from City leaders over the next two years? (top 2)

<u>Q17. Top choice</u>	<u>Number</u>	<u>Percent</u>
Availability of information on social service programs	75	17.6 %
Availability of services to people on a low or fixed income	83	19.5 %
Availability of services to seniors	105	24.7 %
Availability of services to the unemployed	27	6.4 %
Availability of services to families & children (Medicaid/TANF/ SNAP)	48	11.3 %
Availability of transportation for people with disabilities	39	9.2 %
Availability of services supporting persons with mental, physical, & cognitive disabilities and/or substance use disorder	103	24.2 %
Efforts to preserve & increase the availability of affordable housing	158	37.2 %
None chosen	88	20.7 %
Total	726	

Q18. Public Communication and Outreach. For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=425)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q18-1. Ease of access to information about City services	26.6%	40.7%	15.1%	8.2%	0.7%	8.7%
Q18-2. Opportunities to participate in local government (advisory boards, commissions, volunteering)	24.9%	34.4%	19.8%	7.3%	1.2%	12.5%
Q18-3. Quality of City's website (fairfaxva.gov)	21.4%	41.6%	18.1%	8.5%	1.4%	8.9%
Q18-4. City efforts to keep you informed about local issues	23.3%	40.0%	17.2%	10.1%	2.8%	6.6%
Q18-5. Quality of information you receive from City social media	17.6%	31.8%	18.6%	9.2%	1.2%	21.6%
Q18-6. Ability to report a concern to City staff on City's website, in person, by phone, or Fairfax City Resolve (Ready311 app)	21.4%	26.4%	15.8%	8.7%	2.8%	24.9%
Q18-7. Ease of paying bills, applying for applications, & obtaining permits on City website	24.9%	32.5%	17.6%	5.4%	1.9%	17.6%
Q18-8. Availability of language translation & interpretive services	6.4%	8.2%	14.4%	1.6%	0.0%	69.4%
Q18-9. Quality of City's eNewsletters	23.5%	33.9%	17.2%	2.4%	0.5%	22.6%
Q18-10. Two-way communication & shared decision making with City	8.0%	18.1%	24.0%	15.8%	9.4%	24.7%

(WITHOUT "DON'T KNOW")

Q18. Public Communication and Outreach. For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

(N=425)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q18-1. Ease of access to information about City services	29.1%	44.6%	16.5%	9.0%	0.8%
Q18-2. Opportunities to participate in local government (advisory boards, commissions, volunteering)	28.5%	39.2%	22.6%	8.3%	1.3%
Q18-3. Quality of City's website (fairfaxva.gov)	23.5%	45.7%	19.9%	9.3%	1.6%
Q18-4. City efforts to keep you informed about local issues	24.9%	42.8%	18.4%	10.8%	3.0%
Q18-5. Quality of information you receive from City social media	22.5%	40.5%	23.7%	11.7%	1.5%
Q18-6. Ability to report a concern to City staff on City's website, in person, by phone, or Fairfax City Resolve (Ready311 app)	28.5%	35.1%	21.0%	11.6%	3.8%
Q18-7. Ease of paying bills, applying for applications, & obtaining permits on City website	30.3%	39.4%	21.4%	6.6%	2.3%
Q18-8. Availability of language translation & interpretive services	20.8%	26.9%	46.9%	5.4%	0.0%
Q18-9. Quality of City's eNewsletters	30.4%	43.8%	22.2%	3.0%	0.6%
Q18-10. Two-way communication & shared decision making with City	10.6%	24.1%	31.9%	20.9%	12.5%

Q19. Which of the following are your primary sources of information about City issues, services, and events?

Q19. Your primary sources of information about City issues, services, & events

	Number	Percent
Fairfaxva.gov	224	52.7 %
X (formerly known as Twitter)	17	4.0 %
Facebook	105	24.7 %
Email/text subscription to eNewsletters	120	28.2 %
Email/text subscription to Fairfax City Alert	187	44.0 %
Cityscene Newsletter	355	83.5 %
City Hall	29	6.8 %
Channel 12	32	7.5 %
Local news media	87	20.5 %
Neighborhood newsletter	101	23.8 %
Total	1257	

Q20. Which topics are of most interest to you?

Q20. Which topics are of most interest to you

	Number	Percent
City Council actions	260	61.2 %
Community development	288	67.8 %
Environmental sustainability	156	36.7 %
Historic resources	117	27.5 %
Parks & recreation	244	57.4 %
Police news	170	40.0 %
Infrastructure projects	259	60.9 %
Transportation projects	221	52.0 %
Total	1715	

Q21. Do you receive cable TV service from Cox or Verizon?

Q21. Do you receive cable TV service from Cox or Verizon

	Number	Percent
Yes	239	56.2 %
No	186	43.8 %
Total	425	100.0 %

Q22. How many City Council meetings do you attend or watch each year?

Q22. How many City Council meetings do you attend or watch each year

	Number	Percent
11 or more	23	5.4 %
8 to 10	15	3.5 %
4 to 7	29	6.8 %
1 to 3	138	32.5 %
Zero	204	48.0 %
Not provided	16	3.8 %
Total	425	100.0 %

(WITHOUT "NOT PROVIDED")**Q22. How many City Council meetings do you attend or watch each year? (without "not provided")**

Q22. How many City Council meetings do you attend or watch each year

	Number	Percent
11 or more	23	5.6 %
8 to 10	15	3.7 %
4 to 7	29	7.1 %
1 to 3	138	33.7 %
Zero	204	49.9 %
Total	409	100.0 %

Q23. Customer Service. Have you contacted the City during the past year?

Q23. Have you contacted City during past year

	Number	Percent
Yes	250	58.8 %
No	175	41.2 %
Total	425	100.0 %

Q23a. Using a scale of 1 to 5, where 5 means "Always" and 1 means "Never," please rate how frequently City employees displayed the following behaviors.

(N=250)

	Always	Usually	Sometimes	Seldom	Never	Don't know
Q23a-1. It was easy to find someone to address my request	42.4%	38.0%	10.0%	5.6%	1.2%	2.8%
Q23a-2. City of Fairfax employee went extra mile	41.2%	26.8%	15.6%	4.8%	2.8%	8.8%
Q23a-3. Response time was reasonable	43.6%	36.4%	12.4%	4.8%	0.8%	2.0%
Q23a-4. I was able to get my question/concern resolved	41.2%	35.2%	12.4%	7.2%	2.4%	1.6%
Q23a-5. City employees are courteous/professional	62.4%	28.0%	6.4%	2.0%	0.4%	0.8%
Q23a-6. I was satisfied with my experience	48.4%	32.4%	11.2%	3.6%	2.8%	1.6%

(WITHOUT "DON'T KNOW")

Q23a. Using a scale of 1 to 5, where 5 means "Always" and 1 means "Never," please rate how frequently City employees displayed the following behaviors. (without "don't know")

(N=250)

	Always	Usually	Sometimes	Seldom	Never
Q23a-1. It was easy to find someone to address my request	43.6%	39.1%	10.3%	5.8%	1.2%
Q23a-2. City of Fairfax employee went extra mile	45.2%	29.4%	17.1%	5.3%	3.1%
Q23a-3. Response time was reasonable	44.5%	37.1%	12.7%	4.9%	0.8%
Q23a-4. I was able to get my question/ concern resolved	41.9%	35.8%	12.6%	7.3%	2.4%
Q23a-5. City employees are courteous/ professional	62.9%	28.2%	6.5%	2.0%	0.4%
Q23a-6. I was satisfied with my experience	49.2%	32.9%	11.4%	3.7%	2.8%

Q24. Overall Opinion of the City. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor," please rate the City of Fairfax with regard to the following.

(N=425)

	Excellent	Good	Neutral	Below average	Poor	Don't know
Q24-1. As a place to live	56.7%	35.1%	3.3%	1.9%	0.5%	2.6%
Q24-2. As a place to raise & educate children	47.5%	32.5%	5.4%	1.6%	0.9%	12.0%
Q24-3. As a place to work	22.6%	25.6%	12.2%	2.1%	1.9%	35.5%
Q24-4. As a place for play & leisure	31.3%	44.0%	14.8%	4.5%	0.5%	4.9%
Q24-5. As a place to visit	24.0%	36.7%	24.0%	8.2%	0.9%	6.1%
Q24-6. As a place to retire	23.3%	25.9%	21.4%	9.6%	8.0%	11.8%
Q24-7. As a well-planned community	18.1%	36.7%	24.7%	11.8%	5.2%	3.5%
Q24-8. Overall quality of life	37.2%	46.6%	9.4%	2.8%	1.4%	2.6%
Q24-9. Overall sense of community	33.4%	35.8%	20.2%	4.5%	2.6%	3.5%
Q24-10. Overall image of City	33.9%	43.8%	13.2%	4.9%	1.6%	2.6%
Q24-11. As a City that is moving in the right direction	19.3%	31.8%	21.6%	12.2%	9.6%	5.4%

(WITHOUT "DON'T KNOW")

Q24. Overall Opinion of the City. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor," please rate the City of Fairfax with regard to the following. (without "don't know")

(N=425)

	Excellent	Good	Neutral	Below average	Poor
Q24-1. As a place to live	58.2%	36.0%	3.4%	1.9%	0.5%
Q24-2. As a place to raise & educate children	54.0%	36.9%	6.1%	1.9%	1.1%
Q24-3. As a place to work	35.0%	39.8%	19.0%	3.3%	2.9%
Q24-4. As a place for play & leisure	32.9%	46.3%	15.6%	4.7%	0.5%
Q24-5. As a place to visit	25.6%	39.1%	25.6%	8.8%	1.0%
Q24-6. As a place to retire	26.4%	29.3%	24.3%	10.9%	9.1%
Q24-7. As a well-planned community	18.8%	38.0%	25.6%	12.2%	5.4%
Q24-8. Overall quality of life	38.2%	47.8%	9.7%	2.9%	1.4%
Q24-9. Overall sense of community	34.6%	37.1%	21.0%	4.6%	2.7%
Q24-10. Overall image of City	34.8%	44.9%	13.5%	5.1%	1.7%
Q24-11. As a City that is moving in the right direction	20.4%	33.6%	22.9%	12.9%	10.2%

Q25. There are many reasons why you may have decided to live in the City of Fairfax. From the following list, please select the THREE most important factors impacting your decision to live in the City.

Q25. Top choice	Number	Percent
Quality of public school system	79	18.6 %
Employment opportunity	19	4.5 %
Affordability of housing	29	6.8 %
Access to quality health care	25	5.9 %
Availability of cultural activities & arts	5	1.2 %
Proximity to employment & Washington, D.C. Region	106	24.9 %
Safety & security	41	9.6 %
Availability of parks & recreation	1	0.2 %
Near family or friends	59	13.9 %
Access to restaurants/entertainment	7	1.6 %
Community/Historic Old Town Fairfax	17	4.0 %
Availability of transportation options including public transit (e.g., bus, train)	4	0.9 %
Other	17	4.0 %
None chosen	16	3.8 %
Total	425	100.0 %

Q25. There are many reasons why you may have decided to live in the City of Fairfax. From the following list, please select the THREE most important factors impacting your decision to live in the City.

Q25. 2nd choice	Number	Percent
Quality of public school system	30	7.1 %
Employment opportunity	8	1.9 %
Affordability of housing	28	6.6 %
Access to quality health care	22	5.2 %
Availability of cultural activities & arts	10	2.4 %
Proximity to employment & Washington, D.C. Region	82	19.3 %
Safety & security	57	13.4 %
Availability of parks & recreation	27	6.4 %
Near family or friends	48	11.3 %
Access to quality shopping	5	1.2 %
Access to restaurants/entertainment	22	5.2 %
Community/Historic Old Town Fairfax	26	6.1 %
Availability of transportation options including public transit (e.g., bus, train)	31	7.3 %
Other	7	1.6 %
None chosen	22	5.2 %
Total	425	100.0 %

Q25. There are many reasons why you may have decided to live in the City of Fairfax. From the following list, please select the THREE most important factors impacting your decision to live in the City.

Q25. 3rd choice	Number	Percent
Quality of public school system	24	5.6 %
Employment opportunity	4	0.9 %
Affordability of housing	15	3.5 %
Access to quality health care	18	4.2 %
Availability of cultural activities & arts	20	4.7 %
Proximity to employment & Washington, D.C. Region	45	10.6 %
Safety & security	68	16.0 %
Availability of parks & recreation	35	8.2 %
Near family or friends	30	7.1 %
Access to quality shopping	18	4.2 %
Access to restaurants/entertainment	36	8.5 %
Community/Historic Old Town Fairfax	40	9.4 %
Availability of transportation options including public transit (e.g., bus, train)	16	3.8 %
Other	14	3.3 %
None chosen	42	9.9 %
Total	425	100.0 %

(SUM OF TOP 3 RESPONSES)

Q25. There are many reasons why you may have decided to live in the City of Fairfax. From the following list, please select the THREE most important factors impacting your decision to live in the City. (top 3)

Q25. Top choice	Number	Percent
Quality of public school system	133	31.3 %
Employment opportunity	31	7.3 %
Affordability of housing	72	16.9 %
Access to quality health care	65	15.3 %
Availability of cultural activities & arts	35	8.2 %
Proximity to employment & Washington, D.C. Region	233	54.8 %
Safety & security	166	39.1 %
Availability of parks & recreation	63	14.8 %
Near family or friends	137	32.2 %
Access to quality shopping	23	5.4 %
Access to restaurants/entertainment	65	15.3 %
Community/Historic Old Town Fairfax	83	19.5 %
Availability of transportation options including public transit (e.g., bus, train)	51	12.0 %
Other	38	8.9 %
<u>None chosen</u>	<u>16</u>	<u>3.8 %</u>
Total	1211	

Q26. Budget Issues. Listed below are tax-supported services showing dollars (in millions) and percentages of general tax revenues for each service area (excluding services supported by utility and user fees). Please indicate your support for changing the following City services.

(N=425)

	Increase service with increased fees/ taxes	Increase service but reduce other services	No change in services	Limited reductions	Substantial reductions	Don't know
Q26-1. Education (City of Fairfax schools, operating & facilities-\$79.9 or 38.6%)	21.4%	12.0%	39.3%	6.8%	6.4%	14.1%
Q26-2. Police services (\$18.8 or 9.1%)	14.1%	15.3%	50.4%	6.1%	2.4%	11.8%
Q26-3. Fire & Rescue services (\$19.5 or 9.4%)	13.4%	12.2%	60.2%	1.9%	0.7%	11.5%
Q26-4. Corrections (Jail, Juvenile Detention, Sheriff, Courts, Commonwealth Attorney) (\$2.8 or 1.3%)	6.4%	5.4%	53.9%	11.5%	2.1%	20.7%
Q26-5. Health & Human services (Social Services, Community Services Board, Health Department) (\$11.7 or 5.6%)	16.0%	15.3%	40.2%	7.8%	3.1%	17.6%
Q26-6. Development (Community & Economic) (\$5.9 or 2.8%)	9.2%	16.0%	37.4%	15.5%	7.5%	14.4%
Q26-7. Public Works (streets, traffic, infrastructure) (\$17.8 or 8.6%)	15.3%	16.9%	50.6%	5.4%	1.2%	10.6%
Q26-8. Culture & Recreation (Fairfax Museum, Historic Blenheim, splash pad, playgrounds, athletic fields, etc.) (\$8.1 or 3.9%)	10.4%	9.2%	55.1%	10.8%	2.1%	12.5%
Q26-9. Libraries (\$1.0 or 0.5%)	13.6%	11.5%	55.8%	5.6%	2.1%	11.3%

(WITHOUT "DON'T KNOW")

Q26. Budget Issues. Listed below are tax-supported services showing dollars (in millions) and percentages of general tax revenues for each service area (excluding services supported by utility and user fees). Please indicate your support for changing the following City services. (without "don't know")

(N=425)

	Increase service with increased fees/taxes	Increase service but reduce other services	No change in services	Limited reductions	Substantial reductions
Q26-1. Education (City of Fairfax schools, operating & facilities-\$79.9 or 38.6%)	24.9%	14.0%	45.8%	7.9%	7.4%
Q26-2. Police services (\$18.8 or 9.1%)	16.0%	17.3%	57.1%	6.9%	2.7%
Q26-3. Fire & Rescue services (\$19.5 or 9.4%)	15.2%	13.8%	68.1%	2.1%	0.8%
Q26-4. Corrections (Jail, Juvenile Detention, Sheriff, Courts, Commonwealth Attorney) (\$2.8 or 1.3%)	8.0%	6.8%	68.0%	14.5%	2.7%
Q26-5. Health & Human services (Social Services, Community Services Board, Health Department) (\$11.7 or 5.6%)	19.4%	18.6%	48.9%	9.4%	3.7%
Q26-6. Development (Community & Economic) (\$5.9 or 2.8%)	10.7%	18.7%	43.7%	18.1%	8.8%
Q26-7. Public Works (streets, traffic, infrastructure) (\$17.8 or 8.6%)	17.1%	18.9%	56.6%	6.1%	1.3%
Q26-8. Culture & Recreation (Fairfax Museum, Historic Blenheim, splash pad, playgrounds, athletic fields, etc.) (\$8.1 or 3.9%)	11.8%	10.5%	62.9%	12.4%	2.4%
Q26-9. Libraries (\$1.0 or 0.5%)	15.4%	13.0%	62.9%	6.4%	2.4%

Q27. The Mayor and City Council currently serve two-year terms, with an election every other year. All members are elected at the same time. There are not currently staggered terms whereby some members would be elected in one year and the others elected in a different year. The Mayor and City Council would like to know if residents would prefer Mayor and Council to serve longer and/or staggered terms. Which of the following do you most prefer?

Q27. Which following do you most prefer	Number	Percent
Keep current system of Two-Year Term (all elected at the same time)	223	52.5 %
Switch to Four-Year Terms (all elected at the same time)	45	10.6 %
Switch to Four-Year Staggered Terms	138	32.5 %
Not provided	19	4.5 %
Total	425	100.0 %

(WITHOUT "NOT PROVIDED")

Q27. The Mayor and City Council currently serve two-year terms, with an election every other year. All members are elected at the same time. There are not currently staggered terms whereby some members would be elected in one year and the others elected in a different year. The Mayor and City Council would like to know if residents would prefer Mayor and Council to serve longer and/or staggered terms. Which of the following do you most prefer? (without "not provided")

Q27. Which following do you most prefer	Number	Percent
Keep current system of Two-Year Term (all elected at the same time)	223	54.9 %
Switch to Four-Year Terms (all elected at the same time)	45	11.1 %
Switch to Four-Year Staggered Terms	138	34.0 %
Total	406	100.0 %

Q29. Approximately how many years have you lived in the City of Fairfax?

Q29. How many years have you lived in City of Fairfax	Number	Percent
0-5	68	16.0 %
6-10	51	12.0 %
11-15	52	12.2 %
16-20	35	8.2 %
21-30	96	22.6 %
31+	115	27.1 %
Not provided	8	1.9 %
Total	425	100.0 %

(WITHOUT "NOT PROVIDED")

Q29. Approximately how many years have you lived in the City of Fairfax? (without "not provided")

Q29. How many years have you lived in City of Fairfax	Number	Percent
0-5	68	16.3 %
6-10	51	12.2 %
11-15	52	12.5 %
16-20	35	8.4 %
21-30	96	23.0 %
31+	115	27.6 %
Total	417	100.0 %

Q30. Where do you plan to be living in the next 2-5 years?

<u>Q30. Where do you plan to be living in next 2-5 years</u>	<u>Number</u>	<u>Percent</u>
City of Fairfax	352	82.8 %
Another City/County in Virginia	15	3.5 %
Outside of Virginia	11	2.6 %
Other	2	0.5 %
Don't know	45	10.6 %
Total	425	100.0 %

(WITHOUT "DON'T KNOW")**Q30. Where do you plan to be living in the next 2-5 years? (without "don't know")**

<u>Q30. Where do you plan to be living in next 2-5 years</u>	<u>Number</u>	<u>Percent</u>
City of Fairfax	352	92.6 %
Another City/County in Virginia	15	3.9 %
Outside of Virginia	11	2.9 %
Other	2	0.5 %
Total	380	100.0 %

Q30-4. Other:

<u>Q30-4. Other</u>	<u>Number</u>	<u>Percent</u>
Retirement community	1	50.0 %
40% of time in Fairfax	1	50.0 %
Total	2	100.0 %

Q31. How many people, counting yourself, from each age group are currently living in your household?

	<u>Mean</u>	<u>Sum</u>
number	2.6	1072
5 & under	0.2	80
6 to 19	0.3	140
20 to 44	0.8	324
45 to 64	0.8	321
65 to 74	0.3	107
75 & over	0.2	100

Q32. In what type of residence do you live?

Q32. In what type of residence do you live	Number	Percent
Single-family home	306	72.0 %
Townhome	80	18.8 %
Apartment or condominium	21	4.9 %
Other	9	2.1 %
Not provided	9	2.1 %
Total	425	100.0 %

(WITHOUT "NOT PROVIDED")**Q32. In what type of residence do you live? (without "not provided")**

Q32. In what type of residence do you live	Number	Percent
Single-family home	306	73.6 %
Townhome	80	19.2 %
Apartment or condominium	21	5.0 %
Other	9	2.2 %
Total	416	100.0 %

Q32-4. Other:

Q32-4. Other	Number	Percent
Duplex	9	100.0 %
Total	9	100.0 %

Q33. Do you own or rent your current residence?

Q33. Do you own or rent your current residence	Number	Percent
Own	339	79.8 %
Rent	84	19.8 %
Not provided	2	0.5 %
Total	425	100.0 %

(WITHOUT "NOT PROVIDED")**Q33. Do you own or rent your current residence? (without "not provided")**

Q33. Do you own or rent your current residence	Number	Percent
Own	339	80.1 %
Rent	84	19.9 %
Total	423	100.0 %

Q34. Are you or other members of your household of Hispanic or Latino ancestry?

Q34. Are you or other members of your household of Hispanic or Latino ancestry	Number	Percent
Yes	77	18.1 %
No	348	81.9 %
Total	425	100.0 %

Q35. Which of the following best describes your race/ethnicity?

Q35. Your race/ethnicity	Number	Percent
Asian or Asian Indian	80	18.8 %
Black or African American	33	7.8 %
American Indian or Alaska Native	3	0.7 %
White	230	54.1 %
Native Hawaiian or other Pacific Islander	2	0.5 %
Hispanic or Latino	77	18.1 %
Other	14	3.3 %
Total	439	

Q35-7. Self-describe your race/ethnicity:

Q35-7. Self-describe your race/ethnicity	Number	Percent
Mutliple races	1	7.1 %
Filipino	1	7.1 %
Arab African	1	7.1 %
Filipino/American	1	7.1 %
White, Jewish, Native American	1	7.1 %
Irish	1	7.1 %
European mix	1	7.1 %
Hispanic	1	7.1 %
Latvian	1	7.1 %
Middle Eastern	1	7.1 %
Mixed	1	7.1 %
Spanish	1	7.1 %
Nepali	1	7.1 %
Phillippine	1	7.1 %
Total	14	100.0 %

Q36. Is English the primary language spoken in your home?

Q36. Is English the primary language spoken in your home	Number	Percent
Yes	370	87.1 %
No	30	7.1 %
Not provided	25	5.9 %
Total	425	100.0 %

(WITHOUT "NOT PROVIDED")**Q36. Is English the primary language spoken in your home? (without "not provided")**

Q36. Is English the primary language spoken in your home	Number	Percent
Yes	370	92.5 %
No	30	7.5 %
Total	400	100.0 %

Q36-2. What is the primary language?

Q36-2. Other primary language	Number	Percent
Spanish	12	40.0 %
Chinese	4	13.3 %
Korean	3	10.0 %
Farsi	1	3.3 %
Arabic	1	3.3 %
Japanese	1	3.3 %
Amharic	1	3.3 %
Russian	1	3.3 %
Latvian	1	3.3 %
Tamil	1	3.3 %
Marathi	1	3.3 %
Nepali	1	3.3 %
Hindi	1	3.3 %
Vietnamese	1	3.3 %
Total	30	100.0 %

Q37. Would you say your total household income is...

Q37. Your total household income	Number	Percent
Under \$50K	45	10.6 %
\$50K to \$99,999	58	13.6 %
\$100K to \$149,999	79	18.6 %
\$150K to \$199,999	71	16.7 %
\$200K+	100	23.5 %
Not provided	72	16.9 %
Total	425	100.0 %

(WITHOUT "NOT PROVIDED")**Q37. Would you say your total household income is... (without "not provided")**

Q37. Your total household income	Number	Percent
Under \$50K	45	12.7 %
\$50K to \$99,999	58	16.4 %
\$100K to \$149,999	79	22.4 %
\$150K to \$199,999	71	20.1 %
\$200K+	100	28.3 %
Total	353	100.0 %

Q38. Which of the following best describes your current employment status?

Q38. Your current employment status	Number	Percent
Employed outside the home	231	54.4 %
Employed in the home/have a home-based business	30	7.1 %
Work remotely	46	10.8 %
Student	1	0.2 %
Retired	91	21.4 %
Not currently employed	12	2.8 %
Not provided	14	3.3 %
Total	425	100.0 %

(WITHOUT "NOT PROVIDED")**Q38. Which of the following best describes your current employment status? (without "not provided")**

<u>Q38. Your current employment status</u>	<u>Number</u>	<u>Percent</u>
Employed outside the home	231	56.2 %
Employed in the home/have a home-based business	30	7.3 %
Work remotely	46	11.2 %
Student	1	0.2 %
Retired	91	22.1 %
Not currently employed	12	2.9 %
Total	411	100.0 %

Q38-1. (If you are "employed outside the home") What is your work zip code?

Q38-1. Your work zip code	Number	Percent
22030	65	33.0 %
22031	9	4.6 %
22033	7	3.6 %
20001	7	3.6 %
22035	7	3.6 %
22102	7	3.6 %
22042	5	2.5 %
22032	5	2.5 %
20151	5	2.5 %
22202	4	2.0 %
22201	4	2.0 %
22046	4	2.0 %
22101	4	2.0 %
22180	4	2.0 %
20109	4	2.0 %
22182	3	1.5 %
22151	3	1.5 %
20037	3	1.5 %
20166	3	1.5 %
22060	3	1.5 %
20004	3	1.5 %
20190	2	1.0 %
20036	2	1.0 %
22003	2	1.0 %
22314	1	0.5 %
20008	1	0.5 %
22312	1	0.5 %
20410	1	0.5 %
20030	1	0.5 %
22103	1	0.5 %
22204	1	0.5 %
20009	1	0.5 %
20010	1	0.5 %
20549	1	0.5 %
20005	1	0.5 %
22310	1	0.5 %
20420	1	0.5 %
22024	1	0.5 %
22192	1	0.5 %
20581	1	0.5 %
20577	1	0.5 %
22041	1	0.5 %
22124	1	0.5 %
20515	1	0.5 %
20049	1	0.5 %
20121	1	0.5 %
22019	1	0.5 %
20544	1	0.5 %
21401	1	0.5 %
20230	1	0.5 %
22203	1	0.5 %
22206	1	0.5 %
20817	1	0.5 %
22043	1	0.5 %
20706	1	0.5 %
22205	1	0.5 %
Total	197	100.0 %

Q39. Your gender:

Q39. Your gender	Number	Percent
Male	203	47.8 %
Female	207	48.7 %
Other	1	0.2 %
Not provided	14	3.3 %
Total	425	100.0 %

(WITHOUT "NOT PROVIDED")**Q39. Your gender: (without "not provided")**

Q39. Your gender	Number	Percent
Male	203	49.4 %
Female	207	50.4 %
Other	1	0.2 %
Total	411	100.0 %

Q39-3. Self-describe your gender identity:

Q39-3. Self-describe your gender	Number	Percent
Non-binary	1	100.0 %
Total	1	100.0 %

Q40. In what decade were you born?

Q40. In what decade were you born	Number	Percent
Before 1950	90	21.2 %
1951-1960	75	17.6 %
1961-1970	80	18.8 %
1971-1980	82	19.3 %
1981-1990	63	14.8 %
1991-2000	15	3.5 %
Not provided	20	4.7 %
Total	425	100.0 %

(WITHOUT "NOT PROVIDED")**Q40. In what decade were you born? (without "not provided")**

Q40. In what decade were you born	Number	Percent
Before 1950	90	22.2 %
1951-1960	75	18.5 %
1961-1970	80	19.8 %
1971-1980	82	20.2 %
1981-1990	63	15.6 %
1991-2000	15	3.7 %
Total	405	100.0 %



Open-Ended Responses

Open-Ended Question Responses

Q25—"Other": There are many reasons why you may have decided to live in the City of Fairfax. From the following list, please select the THREE most important factors impacting your decision to live in the city and write in your answers using the numbers below.

- I moved here to attend the university and stayed. I love the cultural diversity of Fairfax, but as I get older I realize that there is no way for me to "move up" in terms of housing or to remain here because the cost of housing is just so out of reach. I would however try to move the jail to somewhere else in the county. The city also needs a functional town square.
- Ability to build own home.
- Able to run my practice out of home
- born in DC, lived here all my life
- central location
- Central location in county
- Church. Primary reason was our church.
- City neighborhoods
- City services
- Close to my old house
- environmental quality
- Great neighborhood
- house, community
- I was raised in the City starting in 1969.
- Inherited residence
- It is where we could purchase a home at the time - however the increasing property taxes are making Fairfax unaffordable for many.
- Loved the house and neighborhoods.
- Lower taxes
- Mature forests and natural areas!
- My 3 generations of family's lived here over 60 years. It's gone from a beautiful small town community to a huge jumbled mess all focused around the city making tax money. "Come here's" turning the city into something different, something people that weren't from here that moved here and decided they wanted Fairfax City to be like old town Alexandria. People that are from Fairfax City just want a nice small community with less traffic than the surrounding massive Northern Virginia. But the trash services has remained excellent.
- My house is paid for. I can't live anywhere else. I'm
- Native living in childhood home.
- Overall environment, peace and quiet.
- proximity to Country Club
- Proximity to George Mason University (student)
- public safety
- Quality of trash, recycling of yard waste services
- sense of small town life
- small town atmosphere

- small town feel
- Small town friendly it is not anymore
- Small town life don't destroy it.
- The fact that living in the city comes with many advantages, like schools have both City and County funds. And our trash and recycling service is provided by the city.
- The housing choices offered in Farrcroft.
- The number of trees.
- Walkability
- Work in the city and own commercial real estate

Q28—"Is there anything else the City of Fairfax should be doing, or anything not addressed in this survey you would like city leaders to know?"

- 1. Install speed cameras and/or speed bumps on University Drive. 2. Establish safe and dedicated bike paths from the City to Vienna/Fairfax metro station. 3. Prioritize social services for marginalized and disadvantaged groups including (LGBTQ+, women, immigrants, minorities, disabled, low-income, under/unemployed).
- 1. Keep building walking trails. Current council killing approved projects is NOT what I want from Fairfax City. 2. Staggered 4 year terms for Mayor and council. Continuity is needed. Current council killing projects approved by prior councils is not appropriate.
- 2 year terms for mayor, staggered 4 year terms for council
- 911 dispatchers have a rude tone
- Accessible parks and play areas for children.
- Add more quality living space, not apts. Keep old town old and historic. Work on more sophisticated traffic lights.
- Address affordable living and assistance for homeless.
- Address houses that are rundown with PODS and overflowing carports, grass mowing, and lower taxes
- Address the homeless in the city. I am disappointed that this question was not on this survey.
- All less than neutral ratings are my attempt at indicating city politicians are doing TOO MUCH!
- Allow more residents to be part of policy development. Boards and Commissions rarely change
- "Allowing chickens in neighborhoods.
- Ensuring that we protect existing green spaces against further decline and removal through residential and commercial development. We need to be building on brownfield sites and maximizing access to
- Development through existing properties and planning permission systems. "
- An arts center exclusively for the arts. A community center with a swimming pool.
- As a long-time resident that hopes to remain here for an even longer time, I'll pay the extra dollars for things that don't fall apart in 3 years (e.g., playground equipment).
- Attract quality, retail stores, and more quality restaurants.
- Be consistent about trees removed. Developers denude areas yet homeowners have to beg to take down a dead tree.
- Be more available and responsive when we report issues with Daniels Run Trail.

- Better communications between city manager neighborhoods and utilities...especially WGL utility and their current incomplete meter update and especially their lack of road reconditioning in CCHCA
- Bike paths are for bikes. Roads are for traffic.
- Brighter street lights.
- Build a patio home, village for seniors single level that is affordable, or reduce senior taxes. All the new condos are over 1 million.
- Can we have a reduction in our neighborhoods from noise. Lawn services are very loud with their leaf blowers.
- Can we have two-year staggered terms?
- City adoption of projects without any community involvement is bad. Stop imposing projects without our involvement or information.
- City is too much in favor of too much multifamily building growth and shows no concerns for existing single-family neighborhoods. Taxes are too high for retired families.
- City needs a dedicated historic preservation position. Also better planning.
- City process of helping residents execute home modification needs review. It is awful.
- City should be more transparent about what they are doing with the huge increase to the stormwater/sewer bill and the leap in property taxes. The downtown pedestrian corridors are unsafe for strollers and people in wheelchairs, Main Street and University Drive specifically. The sanitation workers continue to be amazing!
- Concerned about increased density in housing, the huge development on Main and the traffic
- Conduct assessment of storm sewer drainage in backyards of residences. This assessment would conclude degraded inlet structure within floodplains.
- Connecting better, too much trails talk!
- Continue to encourage development of the city center/historic downtown.
- Continued substantial tax rate increases are driving seniors out. We can no longer afford the taxes on homes we spent 30 years paying a mortgage on. The homeless population is making many grocery stores and gas stations inaccessible due to safety concerns. City has changed significantly for the worse in the last five years
- Cost a membership for Fairfax County rec centers should extend deals for four or more family members.
- Create more affordable housing
- Crime has increased and I no longer feel safe letting myself or my children going outside of my immediate neighborhood. The homeless issue has skyrocketed and nothing is being done about it. The number of weeks elementary kids are in school a full school week are less than the number with holidays and early releases. Fairfax is failing families who live here and instead are allowing homeless to take over. This is not humane for the homeless or the people who have to deal with the problems that come with letting unhoused people run rampant in the community. We have wasted so much money on bike trails nobody wants. We have removed so many beautiful trees. The city is drowning financially and our hard earned dollars are going for initiatives nobody wants. The mayor and city only listen to their echo chambers instead of listening to the communities they serve.

- Crime, homelessness and sanctuary city is a serious problem. My three daughters have been approached/accosted on multiple occasions. They do not feel safe here.
- Do people want to keep our history or let people destroy it, which has been done lately.
- Do what helps the community, forget about the trees. Don't be as divisive during city council meetings. Put the cell phones down during meetings.
- Electrical wires should be put underground. Remove the old ones.
- Eliminate rain tax
- Enforce codes to eliminate barriers to walking on sidewalks.
- Enforce the zoning code and stop so many exceptions.
- Ensure the neighborhoods are all well maintained.
- Fix potholes and less tobacco shops attracts people outside that are not friendly. Homeless people are around 7eleven. People released from jail walk around town.
- Fix residential parking-limit street parking hours with 10 autos that all day and every day in front of other neighbors homes.
- Focus on code enforcement on residents.
- for the last question I would say the elections should switch to two-year staggered terms so there's come continuity
- Get rid of DEI and all the feel good expenses. We don't need to spend all of our tax dollars on downtown events to try to lure in people from outside the city. The amount of expense to the taxpayer in order to throw rocks of locks and all these other events is crazy. Plus all it does is completely lock up the city as far as traffic and transportation. The dozen businesses downtown shouldn't be subsidized by the city taxpayers in order for them to get business. We also don't need fresh flowers planted throughout the city three or four times a year. Residence need more affordable taxes, we pay plenty in the city has a huge spending problem we can't afford to even upgrade our schools because we want to spend money on our image instead. All of our senior citizen neighbors including my own mother can barely afford to live in the city anymore. You don't build single-family homes but insist on mixed use areas to jamming as many tax dollars coming back to the city as possible instead of focusing on a nice community with less traffic.
- Get some shops. Not many places to buy a gift, a dress, etc..
- Have a mandatory review of economic development to see if plan returned promised value; reduce employment by removing bureaucracy that has evolved in last 15 years; development does not lower taxes.
- Having lived in the city since childhood and now over 50 years the city remains a unique small town community. I hope that is never lost as it is so unique in northern VA and let's not lose sight of what makes the city of Fairfax what it is and has been.
- Hello Fairfax I'm a renter, it seems like a lot of the local development process is dominated by owners who are concerned with their property. I don't care much about that, but would like for renters' voices to be heard. Rent is going up and up every year. I love living in our fair City of Fairfax but I might not be able to afford it much longer. I saw a big building go up near mine, but found out it was going to be a 55+ community... where are the communities for us young people! Please build more housing, affordable housing, and even public housing. It would help every other issue.
- Homelessness is increasing and nothing seems to be done about it. We do not like the real estate tax.

- Homeless on the streets and in neighborhoods acting aggressive/incoherent. We cannot walk safely without having to avoid them. I've been screamed at and had items thrown at my car while stopped at traffic lights. Can't walk into 711 store without being approached. People at intersections and shopping centers asking for money, have to shop outside the city to avoid negative encounters
- Homeless problem
- Homelessness and pan handling is out of control
- Housing has become very unaffordable, restaurant variety is disappointing - similar establishments were put in throughout the city so still need to go elsewhere for good food, job opportunities are more crucial now that many Federal employees were let go.
- I am very concerned about the homeless population in the increased number of apparently homeless people throughout the city. It is very unsettling.
- I answered that I was dissatisfied with police services, but I want to make clear that I do NOT think we need more policing. Instead, we need more community policing, which means less of a focus on enforcement and more of a focus on being present and aware of things going on in the community. I find that the city police when responding to a call act like they are about to take on heavy fire at any moment (compared to when I lived on the South Side of Chicago where we actually heard gunshots daily and the police were much friendlier and understood that their role was far more than just enforcing rules/laws). I understand that policing is and can become dangerous at any time, but acting as if the call to address an unhoused person who is loitering at the bagel shop is a definite threat or that the guy is intentionally harassing people (when he is not), instead of approaching the situation with compassion and perhaps some resources is not how I want my local police to behave. (I have seen this type of behavior on many occasions in a variety of contexts). We need more collaboration with social services especially to deal with issues of homelessness, mental illness, etc. I love living here and love the city overall.
- I believe downtown and the historic district would greatly benefit from denser housing and better transportation (more frequent CUE bus times).Rezone to allow mixed-use development, such as living above the retail and restaurants on Main Street, North Street and University Drive. Additionally, converting vacant office buildings to affordable housing would be a welcome change to increase housing opportunities for George Mason University students, lower income families and workers in Fairfax so they can live in the city they work in. Places in mind to convert to housing would be 4084, 4031 and 3975 University Dr. For CUE, look into reintroducing hybrids as well as investing in smaller electric buses to supplement their fleets.Finally, for more ambitious plans, look into pedestrianizing areas of downtown to make it more inviting for walking — look at Alexandria's efforts in permanently closing down King Street in Old Town to cars and making it a vibrant spot to eat and relax. The side street tables that were temporarily placed during the COVID-19 quarantine was a step in the right direction and I would like to see a stronger effort to urbanize the City of Fairfax.
- I dislike how many trees and green spaces have been eliminated for development.
- I don't approve of the purging of street names, removing cannon from courthouse, etc., to pretend the civil war didn't happen.
- I strongly resent how partisan politics were brought into the recent elections.
- I think more efforts need to be made for real affordable housing for lower and mid income levels.

- I don't feel safe, I've lived here for ten years. The police have to handle misdemeanor complaints on their own while policing the streets. I have an officer handling my case right now where someone has been threatening me by phone calls in the middle of the night. I am a senior and the officer is great but the carrier takes over six months to give him the name. Where are the prosecutors? They should be handling it. Also the CVS on the corner of my street is dangerous. It so happens that twice now I had just left when there was a crime committed. Also the homeless people are all over the place especially behind the CVS and Patient First along the walkway and near WAWA. Instead of bike lanes maybe more could be done for safety. The taxes are over the top for some people, much spent on foolishness like the trail through Mosby Woods. The City council is inept and the mayor is a failure. People I speak with are disgusted with all of you.
- I frequently walk or bike along Chain Bridge Road in order to get to Old Town or George Mason, and find it unpleasant due to how fast the cars are driving (noisy for a pedestrian and unsafe for a cyclist on the road). A bike lane or walk/bike path more isolated from the road would be great, but not sure how feasible that is. I wish it was more pleasant and convenient to be a non-driver in this area. (I have a car but try to avoid using it.) More housing closer to or in Old Town would also be good since it's already a nice walkable area.
- I think the Mayor and city council should listen to residents at council meetings and not make it feel like just a perfunctory situation. At the last council meeting the mayor took an attitude and was rather flippant when addressing residents concerns about the development at the Davies and Courthouse properties. I voted for her in the last election, but would never vote for her or most of the council again.
- I want to continue to add more bike paths and walkable paths for all people in nature. Paved or raised deck paths so everyone can enjoy.
- I would love if we could block traffic in the downtown (somehow) so that it's a more walkable city (all the time, preferably). The concept of a "Superblock" in Europe is a good model. There's little need for cars to go through the downtown, but this might require some workarounds to redirect traffic.
- I would love to see curbside glass recycling and formation of Fairfax City Community Emergency Response Team in conjunction with Fairfax County.
- I'd like to see a path from Country Club Hills neighborhood to Van Dyke Park.
- If not already, we need to move quickly on Eaton/Chain bridge intersection update. It is very dangerous.
- Improve transportation , bus ? Improve the recycling.
- Increase creative ways to attract new businesses. Too many vacant offices.
- Increase the number of times trash is pick up from street receptacles and fill up dog poop stations more often.
- Increasing the walkability. Sidewalks need work.
- Intensify efforts to remove homeless especially those arrested for crime. Shoplifting is way up!
- Investing in bike/PED paths, solar energy, highlight local businesses, and more affordable housing
- It can be hard to get onto Blenheim Boulevard from neighborhood Street. Put old street names back.

- It has been somewhat addressed but we want to clarify. We need more police and they need higher pay. We moved to FFX city 25 years ago and the homeless and drug addicts increase each year causing fear in our neighborhoods. Our police officers are always so kind and helpful, but we need more! We should feel safe walking in our neighborhood very early morning, but often come across drunk or strung out people we've never seen before. The city needs to address this issue! We support our police and they deserve the support of our city! And we, as taxpayers payers, deserve to feel safe in a city we love!
- It is currently a great place to live. Thank you for your work to keep it that way.
- I've lived in the city for over 25 years. Probably every month something happens where I think, "I'm so glad to be in the City of Fairfax." My spouse and I plan to live the rest of our lives here. It has a wonderful small-town feel. I love the city's commitment to diversity and DEI issues; it may cost the city to maintain this commitment, and I urge them to take a strong stance now, because the current federal administration will only reward acquiescence by asking for more concessions.
- Keep our City quaint/historic. Not happy at ALL with the direction we are going. We are NOT Arlington, Mosaic, etc. We are Fairfax City.
- Keep the city up, don't let it go downhill with vacant properties.
- Less dense development. City getting over populated.
- Less development!!! The streets cannot accommodate any more increased development. There are tons of vacant, run down buildings...fix what we have don't build more mixed use! Homelessness is out of control- city needs mental health services. Stop worrying about development when you have violent people with mental illnesses/substance abuse issues all over the place. Having the courthouse in the city also turns out criminals on our streets. Fairfax circle and the area near the WAWA is NOT safe at night and I don't let my teenage kids near there after dark. We don't need more bike trails, we need more green space and to protect our trees. Everywhere the city is cutting down trees and taking away green space to develop. The center of town is not thriving because the type of businesses is too specific...CPA, bridal shop...I've lived here 19years and never have I spent time "shopping in the center of town. It's a one shop stop. Not sure who is running economic development but you need to get a bunch of retail that people can spend the day shopping and eating. We don't need to build more the city needs to utilize what they have and be smarter with what kind of retail is available in what areas. Very few City council members respond to emails from citizens raising concerns. Not pleased with the mismanagement of the budget and the huge raise in taxes! This used to be a great place to live, play and enjoy recreation. Now it's a destination for the homeless, single family home prices have skyrocketed and the city can no longer boast they have lower taxes. Restaurants/small businesses can't survive here. Stop trying to make the city a destination...it has lost the small town feel! Focus on your residents who pay the taxes, make improvements that benefit us as we are the ones that spend most of our money locally and support city businesses.
- Less high density development. Less destruction of trees for new housing. Less new housing.
- Less real estate development, more sidewalk construction, better traffic flow management
- Limit building height for new construction. Review traffic sign marques. Remove the greenery from in front of signs.
- Limit development along University and chain bridge road No large apartment building or entertainment center. Stop building bike paths and start fixing roads

- Like so many others, we moved here for the small-town feel - stop trying to get rid of out. If we wanted to buy in Ballston or Arlington, we would have. The Small Area Plans should not be a green light to build, build, build and add "affordable housing" everywhere. Only one council member lives in an apartment here - clearly you all like single family homes also, or you would have bought elsewhere. High density = more people = more students and higher cost to our schools and taxes = more burden on our infrastructure. Stop acting like everyone is going to ride a bike and sell their cars - that's not who lives here now and we want to stay here! If you keep our population neutral and promote fun activities, stores, restaurants, retail, etc. and make us a destination, we can bring in more revenue without overburdening our roads, schools and residents on a daily basis. I love going to Fairfax Corner for dinner and the movies, but I sure as heck would NEVER want to live there!! Have you ever considered adding a new apartment complex that is affordable? That way, you don't need to add thousands of units just to get a handful of affordable ones. Build a single building with a few hundred units and call it day. Pat yourself on the back for adding affordable units and move on. Stop trying to develop every available square inch of our city. Our city does not need to try and solve the affordable housing problem, or the housing shortage, for all of northern Virginia. Let the county and their bigger wallets do their part.
- Love it here, Would like to feel safer walking around.
- Lower taxes by tightening your belts like we have to do. Stop overdevelopment, no longer a nice small town. There are no trees left!
- Make it easier to zone for denser housing and affordable housing and auxiliary dwelling units. Stop approving 3000 to 4000 ft.² houses replacing 1000 ft.² houses.
- Manage city growth to avoid traffic issues. Provide better traffic control with St. Louis in mornings and afternoons. Traffic control officers allow traffic on Blenheim to get totally backed up while catering to Saint Louis.
- Many of my answers relate specifically to the condition of the athletic fields at Ratcliffe park and Daniels Run. I'm mostly referring to the baseball/softball fields, but soccer and other sports fields seem to have similar issues. The baseball fields have worn out and unusable bases if any. They aren't level which causes water to pool. Games at Ratcliffe are unplayable unless someone brings bases, and practice is just bearable. It feels like an expensive community should have average or better ball fields. This was highlighted by going to a birthday party next to Firemen's Field Park in Purcellville. I'm not asking for lights and turf, but new bases would be great.
- Mayor and City Council should be judicious when spending taxpayers money. Spend it like their own. Poor examples include new stops at City Hall and trash cans and George Snyder Trail.
- Mayor ignored locals on Davies decision. Why was the front of the city hall torn up and treats taken down? There are too many homeless people sadly around the circle. Love that we are in a college town and great hospitals. But the students aren't property owners. Don't ignore the property owners to gain numbers of renters.
- Mayor Reed and the City Council have a major problem listening to the city residents. They tend to make their own decisions and plans even when the residents strongly oppose. The city is losing its charm!!
- Mixed use development should not include very high traffic businesses, causing parking issues.
- More basketball courts. Better retail development.
- More diverse restaurants. Need independent restaurants, create pedestrian areas

- More expansion/development of trails, parks, historic district and maintaining small town historic style in new development.
- More neighborhood sidewalks please
- More should be done to insulate neighborhoods that border the University and students think it is their parking lot. Too many students are parking in the Fairfax Estates/Green Acres Community. The blatant disregard of traffic laws and speeding on residential streets is beyond terrible.
- My biggest complaint about the city is overdevelopment of the wrong things. We've put in many stores and shopping centers that remain empty, or businesses move in but don't succeed and turn over. I'd rather we develop lower-cost housing options. What we have now and are building is ridiculously expensive. Someone working full-time should be able to afford more than a single room in someone else's home, but that's what young people are having to settle for.
- My biggest concern is the cost of housing. My kids would LOVE to live in the City of Fairfax. It is impossible. WE could not afford the city if we were looking for a house now. I wonder, also, as a retired person, where I can afford to live when downsizing? I see new apartments, townhouses and condos going up all around me, and most signs say \$700,000+ to purchase. Where is the affordable housing for the younger generation?
- My ratings for police and EMS are low because I don't understand the business case for not combining with Fairfax County
- My real estate taxes were slated to increase 20 per cent this year. That is unacceptable. I am retired. I understand there were issues related to the costs associated with public education, as well as inflationary pressures. But tax increases above 10 per cent are unreasonable. Some of us in certain HOAs don't even receive all of the city services (e.g., maintenance of neighborhood streets). Please. Be reasonable.
- Need a deeper brand of city leadership.
- Need to consider housing density re-zoning in some areas that have older homes with larger lots.
- No more plastic turf fields, address PFAS and other pollution in our water, preserve more trees and forest. No more bike roads. Apartments built are terrible quality.
- No more ugly apartments and condo buildings
- No. I'm very happy living in Fairfax City.
- Noise in the city. Mostly from inconsiderate residents playing loud music throughout the day with enforcement gaps between zoning and police that create a basic free-for-all. For those impacted this is a significant quality of life issue and will only become more of an issue as the city becomes more and more dense. All residents deserve the right to peacefully enjoy their home/property inside AND OUTSIDE.
- Not enough speed enforcement on Main St. All pedestrian crossings should have push button to get warning lights. The one at Main and Keith is extremely dangerous.
- Offer sanitation services to condos and townhomes who pay taxes but don't receive the service.
- Our neighborhood and nearby shopping center has a homeless problem. It's the shopping centers with the 99 Ranch and 7 eleven. Homeless people wander in front of our house too. As a woman, it makes me nervous to take a walk in the evening around the neighborhood. We also have a baby that, as he grows, I'm concerned about raising in this house if the issue isn't addressed by the time he's at the age where he's playing outside.

- Overall a great place to live and is well managed.
- Overall, I am very pleased with the city efforts.
- Overall, the city is doing a good job. Not sure money for city budget is being spent wisely. Too much housing has taken over green spaces. Traffic through Main Street is terrible and not well planned.
- Pedestrian crossing at North Street & Blenheim is dangerous.
- Please address the homeless crisis. I don't feel safe.
- Please be more careful when new developments are approved. You are taking away the historic appearance of our city.
- Please enforce all codes for property owners. Many areas lack curb appeal due to poorly maintained properties.
- Please make it easier for homeowners to rent out spaces to college students or others who are in need. Please make it legal to create and rent out accessory or detached dwelling units (assuming enough space on property) to help house our college students. The single family homes in Fairfax could house many more of the GMU students if we were allowed to. These houses were built for 4+ people, but many of us only have 1-2 relatives in the area.
- please see comments. More traffic enforcement to protect pedestrians. Homeless living in the bus station by police .
- Please stop wasting money on pointless things like changing street names and hire more police officers and social service personnel.
- Please support small town feel
- Please work on beautifying the city and enforcing city codes.
- Preparing city and residents for climate change
- Preserve and enlarge our natural resources. Less hot asphalt, green roofs
- Preserve the "old town feel". Increase support and advertising for local businesses and attract more small business retail. Marry the architecture of new development closer to Old Town with surrounding buildings-height, design & chamber.
- Prevent new housing construction from turning Fairfax into city of human filing cabinets. Reward single home owners with mature trees by giving tax credits. Trees cost owners to preserve and trees provide oxygen to all.
- Property tax yearly increase is the largest source of inflation for us. We need limits to property tax increase.
- Protect outdoor seating at restaurants from parking spaces so diners are protected from cars that jump curb.
- Provide for dedicated space for visual arts, manage panhandling problem, insist that developers respect the tree canopy. Public art in old town, more open-ended city surveys.
- Provide more trash receptacles along most walked sidewalks and paths. Replace all gas burning lights with solar powered LED lights. Expand dog park by fencing in part of grassy area. Add a light pole at dog park for winter hours.
- Quality of vacant commercial buildings and aged commercial properties is abominable in many properties across our city, including historic and retail. Historic doesn't need to mean dilapidated.
- Question 26 is confusing.

- Quit being WOKE ! Be more conscious about what residents think and convey in meetings. Anytime, council meetings are just “placated forums” that the mayor and council can say: “Well they had their chance to speak” when they already have their minds made up
- Raise taxes gradually over the year.
- Rats in the city.
- Reduce high density residential development.
- Reduce property, sewage and sales taxes on services.
- Reduce taxes on seniors. Listen to locals wishes not GMU or other power entities.
- reducing property tax for seniors.
- Re-establish a walking access path to Van Dyke from County Club Hills that St. Leo church effectively shut down last year by fencing in their boundaries. There is room for a path behind the St Leo ball field adjacent to Cornwall Road.
- remove invasive species from parks
- Remove politics, keep us independent
- Residential zoning charges.
- Restore our city's history. Restore monuments
- Retain small town feel. Loss of local institutions like 29 Diner and Havabite ruin the character of the city. Too much development, too much housing, and too many people make Fairfax look too much like Tysons and the surrounding region. The quaint small town character and the area's history are being erased.
- Rethink public school projects. Increase feelings of community, decrease events that focus on differences.
- Road cannot handle traffic flow.
- Safer crossing for intersections with dedicated routes for pedestrians. like bridges, tunnels
- Sidewalks on Norman ave
- Stop allowing the gentrification of neighborhoods like Fairchester woods and Cobbdale, if folks want a McMansion then they can build that in areas where such homes exist, additions and slightly larger is ok, but putting a 5k square foot home next to a 1k sf home changes the feel, we understand the tax value, but there are many elderly folks living in such areas that are being hit hard by the tax hikes, it also changes the feel of these areas. Teachers can't even buy here because now a house that would be under 500k anywhere else is literally selling for 1.2m. It's not ok, kids can't hang out in the parks without the smell of weed permeating the air (draper soccer fields), they were once much cleaner but now littered with trash, NOT by fault of public servants who are trying desperately to keep up with the onslaught of homeless, kicked out only to return. Tabaco/vape shops with their hideous banners and neon lights make it look like Roosevelt ave in Queens NY, vs a main street town, NO housing project needed, space out low income families in all communities to help them rise above the cycle.
- Stop badmouthing Ardmore. Our neighborhood is safe.
- Stop bringing back items already decided on. Apartment buildings do not improve the city.
- Stop building condos; too much rental space left empty; historic old town Fairfax has basically disappeared.
- Stop building so many apartments. Encourage more small retail businesses and moderately priced restaurants in the downtown historic district.

- Stop building until the roads can handle the increased traffic. Add more traffic lights on 29/50.
- Stop cutting down trees. Do something about the cars and trucks that speed through downtown Fairfax. Pedestrians are in danger.
- Stop GMU encroachment into the city of Fairfax. City leaders should vote based on the community wishes. Seven council members should not dictate city development when citizens don't want it, especially since there is no sense of taste and what is being built.
- STOP OVER DEVELOPMENT OF THE CORRIDOR BETWEEN THE CITY HALL AND SAFEWAY!!!! Develop the Route 50 corridor so those people can come into the Old Town area THEN GO HOME!!!
- Stop spending my taxpayer dollars on chopping down trees and stop keeping the unemployed at home well fed, with free housing. Make able bodied work! Enough of the free distributions
- Stop the destruction of forests in our city. Stop cutting down every tree that dominion tells you to. Don't redo Blenheim boulevard and make it impossible for residents of CCH and DRW to get in and out of their neighborhoods.
- Stop the development, more work to attract businesses.
- Stop the endless development of apartments. The roads and city cannot support it.
- Stop your overcrowding our town and roads. Tacky over development is ruining our ones lovely home.
- Streets/sidewalks are redone when not necessary. Appearance is prioritized over function.
- Support better cell service and internet speed downtown.
- Switch city elections back to May?
- Taxes are out of control. Control the spending so people can afford to live here.
- Taxes on my home, car rain water. Sewer are killing me
- Thank you for this survey.
- Thank you, we love it here! Please speed up all bike lane projects and keep track of the impact of new developments on our natural resources and schools.
- The address listed below is a business office, not a residence.
- The biggest issue I have is the way in which jailed offenders are released into the city. I work at a local establishment in downtown Fairfax city and often these individuals come into our work seeking various things - sometimes directions to the bus, use a charger, get a drink; etc. Sometimes they are friendly and sometimes not, often we have to threaten with police involvement if they don't leave. Additionally, I don't feel safe walking home from work which is unfortunate. I feel like I've seen an increase in substance abuse, homelessness, violence, etc. We could benefit from increased police presence in downtown Fairfax city - foot patrols would be nice, cruisers in the area in the evening to deter unwanted behavior and threats. There has to be a better way for released inmates than sending them out to the community to harass nearby businesses, customers, and employees. Perhaps a cue bus map to give them directions to the metro. One other issue is the city re-developed a walking path that connects judicial drive near cameron glen to the church behind the nursing home, which we appreciate greatly. However, the drainage is a problem and some areas collect water unnecessarily, lots of mosquitos, etc. Would be great if someone could take a look at that and resolve that issue. Thank you!
- The City pays tuition to Fairfax County Public Schools, but FCPS lies to the school board and the school board lets them. We employee FCPS, the city needs to act like it and ask hard questions about the services (or rather, the lack and poor quality thereof) that FCPS is providing.

- The CCH neighborhood lost its access to Van Dyck park through the neighborhood last year when St. Leo's built a fence. Back during the discussions before the fence, the community was told a walking trail would be established around the outside but this never came to fruition. St. Leo's parishioners regularly use our community as an additional entrance and egress from their Sunday services, yet refuse to allow community use through the fence. Can a walking path be established around the perimeter? Can a negotiation be established for the gate to VanDyck park to be unlocked after school hours for neighbors to access the park? This is a point of frustration for many neighbors who have lost community access to the park without having to go to the main road.
- The City has not done enough to address the increasing presence of homeless / vagrant persons around the City. It is a complex problem with multiple causes and effects and hard solutions. It is a problem and needs to be a priority concern, ahead of other apparently favored issues like bike lanes and invasive species of weeds in the parks. Availability of "Affordable housing" is a buzz phrase for efforts that do not address the problem's causes. The goal should be ending it - a City with our resources should not be ok with having a population of addicts living on sidewalks and parks, panhandling, and getting into more serious trouble. It is a gateway to more serious decline and an obstacle to progress on many other fronts.
- The city is becoming unaffordable as tax increases vs value of City services is out of control. Homeless population is encroaching on neighborhoods and affecting the quality of life.
- Also, please bring back the Renaissance Home Loan program.
- The City says it is out of money, yet they can pay for graffiti aka a mural painted on a building downtown and landscaping in front of City Hall that looks like crap. I also saw an unnecessary commercial on TV. They also have approved many new positions that are unnecessary. Quit spending our tax dollars so frivolously and then they won't have to keep raising our real estate taxes and they won't be out of money.
- The CUE bus is a very reliable service. It should be made known to city residents who still consider driving the only mode to get around.
- The fence that separates Van Dyke is not neighborly. A concern.
- "The increasing property taxes are absolutely unsustainable.
- The historic city center is absolutely dead. There is nowhere to go for a walk without cars zooming past. The outdoor patios of the few restaurants/breweries are surrounded by heavy traffic.
- Fairfax is quickly becoming a less attractive place to call home. "
- The most recent increase in residential property taxes for most City residents is irresponsible, in light of unnecessary recent spending in areas like: a) landscaping of City Hall; b) multi-modal transportation study; c) purchase of trash and recycling receptacles for all residents; d) purchase of re-usable shopping bags for homeless. These are all ""nice to do"" things, but must be considered irresponsible spending areas when done in the same year that some residents' property tax bills are going up 20%. No one would run their family's budget like this, how can the City be so irresponsible? We also need to take a hard look at education costs. Being a school system of 3,000 students administered by the Fairfax County School System with 180,000 students puts us in an unwinnable position when it comes to negotiations with FCPS. The City is now spending more per pupil than FCPS spends per pupil across its system. With the poor negotiating position we are in, it is time to look at alternative solutions, including providing

vouchers to all residents with school age children and shutting down our City School infrastructure. And, we should do this quickly before spending over \$200 million to refurbish our existing school buildings.

- The public officials need to step up their game by listening to public. Stop pursuit of their own agendas.
- The questions regarding growth and development, were not clearly written. The word 'effort' made answering unclear. I am dissatisfied with the too much of out of control growth. More people does not mean more money. I am also dissatisfied with not enough effort to maintain our Small Town Character. I moved here because I did not want to be in the County with so many people you don't know your neighbors. I believe we need to focus more on preserving our existing character and slow down population growth down. We absolutely need to prioritize conservation and preserve and protect what is left of our dwindling wild spaces. They are irreplaceable. And while we need to do our part, we do not need to become the Social Service distribution hub of the Region and that is the path we seem to be on. We need to slow down, stop over spending and live within our means.
- The rental scooters and bicycles are scattered all over the city like discarded garbage. It's unsightly. They block sidewalks, stairs, ramps and are a danger to pedestrians. I just came back from Vienna Austria and in that city all rental scooters must be kept in designated areas or a fine will be levied. I understand we have to deal with these annoying scooters but there should be better rules in place for the proper and safe use of these scooters.
- The small area plans drive excessive amount of residential development. The people of the city are not conversant with their plans.
- The tax increases awful. Please manage more efficiently. Shows a disregard for citizens.
- The traffic at University Drive is very bad. You should abandon parking at the University Drive in front of One University Complex. Traffic is bad and dangerous.
- The traffic lights are too long
- The very high rate of property tax
- there are cockroaches all over the main streets in the historic district at night (and they are spreading into my community as well that borders it).as long as you all focus on traffic mitigation, the revitalization efforts should play out well. looking forward to additional restaurant/retail options nearby. CUE bus, although I don't use it, is a great service to provide. really glad it is in the city and happy to have my tax money going there
- There are neon signs along the strip mall on Main Street -- Ace Hardware, Walgreens, TJ MAXX, Starbucks, etc. There are 94 condos and 5 million-dollar town homes right across the street that pay a lot of property tax to the City of Fairfax. These signs are lit ALL NIGHT and shine in the windows of the condos. Around town there are NO neon signs in commercial areas like North Street and the rest of Main in the middle of the city. These signs are big and bright enough to be seen for a mile away. I noticed that the new condos on route 50 at the site of the old high school will have neon signs put in the strip across the street from them too. What gives? It's daylight in my condo at three in the morning. Secondly, although the City administration is happy to take phone calls and is extremely polite, the email is not standard and requires some sort of app -- easy for you young people...
- There are too many people coming in making traffic worse

- There is a basketball ring/stand on the street, Stratford Avenue, that's been there for almost a year.
- There is a lot of new development coming along Chain Bridge Road but no clear plan on handling increased traffic. My commute to Arlington is already 45 minutes to an hour one way. If it gets much longer, I will have to consider moving even though I really like the sense of community here. The awful traffic backups on Chain Bridge and people who block the intersection of Chain Bridge and Main, daily adds 5 to 10 minutes to my commute. Police could make a lot of money writing tickets just at that intersection around the evening rush-hour. Also consider building more duplexes at a reasonable amount of square feet and a yard without being unaffordable like most single-family homes are here.
- Ticket cars with illegal mufflers
- Too many homeless
- Too much construction of multi occupant housing with no regard to traffic congestion potential.
- Too much development
- Too much development, overbuilding of housing, high rise buildings t/h, GST and other trails, bike lanes. Empty buildings setting idle for years.
- Too much development. Stalled construction is a blight. Preserve green space
- Too much emphasis on high density development.
- Too much expensive high density new construction. Ox Road 1 million dollar apartments? Adds to traffic but not affordable housing. Complete Habitat for Humanity construction by Presbyterian Church. Solve the issues of the permit department.
- Traffic flow downtown during rush hour.
- Traffic lights in Old Town need to improve for pedestrian and biking safety.
- Trash and recycling services are outstanding.
- Try non-partisan elections. Stop pushing for 4 yr terms. Stop spending for things we do not need.
- Used car dealerships need to abide by architectural and environmental codes. Their lots and fences are being down the value of the city. Mazda's new lot is a good example for dealerships to follow. Dar cars and other lots near 123/50 interchange are bringing the reputation of the city down.
- USPS facility on Judicial Drive needs regular mowing, elimination of overgrowth of shrubs, etc. It's not city property but it's an eye sore.
- Waste water tax is way too high! Stop building houses until the roads can handle it!
- Way too many homeless and no place for them to go/sleep, which leads to crime. Too many abandoned/run down buildings for too long (old Fudruckers and Joe's Piza building. Way too much traffic. Chain bridge rd to Rt 66 is a nightmare during both am and pm rush hour. Haphazard choice of businesses on Fairfax Blvd... too many Vape shops, and Goodwill and Dollar Store devalue the City. People don't come from other places to Fairfax City, they typically just pass through. Out restaurants and entertainment business always seem to be suffering and can't attract crowds for some reason. There is ZERO affordable housing, and too many bland, expensive townhouses with yards. City seems to be slipping with maintenance...There a way graffiti on the bridge near Kenmore and Chain Bridge for over 6 weeks and Nono e from the city seems to have noticed until a resident finally reported it. No one seems to be paying close attention to the details anymore.

- We currently mandate recycling, but we know that there is no practical way to recycle plastics; so, saying we're recycling them is lying to ourselves. We should call a snake a snake and stop pretending that we can recycle plastics. The plastic bag tax is not fair unless retailers are required to provide an biodegradable option (e.g. paper bags).
- We have got to have a clear concise way to present topics to the public. The way in which certain members of the community twist city staff words and there is no one source of truth that is easy to understand.
- We have many special needs people in our city. The city has been a model of acceptance and support. Thank you.
- We love living in Fairfax city. Thank you for all you do.
- We love this city and all our public workers.
- We need our own schools. #27 is skewed to make us select 4 years, why can't it be 2 years?
- We urgently need more housing and an increase in density to lower housing costs. I'm pleased that there's been effort to redevelop low-value land like underutilized strip malls and office parks with limited tenants, but we still need more housing. Also, there's too much catering to public input. People have the right to complain, but individual community members concerns shouldn't stand in the way of the greater public good.
- Where are the police, I never see them. Has the city ever had an independent traffic analysis?
- While DOGE (deservedly) got a bad rap, every government should have ways to review and reduce inefficiencies and waste to make sure taxpayer dollars are being used in the wisest way possible. There are signs inefficiency is rampant in the way the city operates, whether it's how projects, decisions, and permits move at a glacial pace; how public works projects are completed then immediately torn up because the project was done wrong or there were multiple projects unaccounted for; or the recent focus of political agendas in elections rather than clear visions about how to make the city and the life of residents better. The city has so many benefits of living in versus the county, but there have been some recent setbacks: (1) increase in unhoused population and resultant crime, (2) haphazard development projects, (3) skyrocketing cost of living, (4) passive community engagement (we say we're listening but will do whatever we want to), (5) politicization of (some) elected officials, (6) lots of quarreling instead of problem solving. The jobs of our city employees and elected officials are not easy, and I do not envy them, but I would like to see more rational thought, common sense, and respect (and less ego!) be applied going forward, and I think the accomplishments will follow.
- Why bother with long term plans or small area plans when anytime a developer asks for an exception it's approved? change the timing of traffic lights so one doesn't have to stop at every. Single. One. All. The. Time. Even in then middle of the night with no crossing traffic.
- Why so lax on over grown lawns?
- Widen 123, Chainbridge Road, to 4 lanes all the way through the City. Several projects have been down with VERY shortsighted outlooks and/or TOO HIGHLY influential input. It is the only section that is 2 lanes and is holding up ease of traffic flow for the entire County.
- Yes, please stop squeezing in housing developments in every small space you can find. You are destroying beautiful trees and the increased traffic created from all these new developments is getting out of hand. It's a joke that you say it will increase revenue for the city because our property taxes keep going up every year (it went up over \$1,000 this year for us). Also, the

amount of storm water tax is outrageous coming out of both our water bill and our property tax so definitely double dipping there.

- You established a hot line for people with complaints. I've complained about the trash located across from the Post Office in the glass recycling lot. The action was to lock the trash bin there. That didn't keep people from putting their trash there. It remains a hazard and an eye-sore, and one which is clearly visible to all who say, visit the post office or the court house. I've complained about certain restaurants, specifically Biryani Pointe, but not just Biryani Pointe, were not collecting the correct sales tax to comply with City sales tax laws on restaurant. While I'm not in favor of the Fairfax restaurant tax, I do believe that Biryani Pointe should be held to the law. When I reported this to the hotline, the hotline answer person told me to call a different number to complain about that, which kinda negates the concept of a having a unified complaint line in the first place, doesn't it? So, as a general concept, how many reports of sales tax violation should a person have to make before they are charged the correct sales tax? So, as a concept, how many complaints of trash build up should a person have to make before there isn't trash on a Fairfax City property? (I guess the law just applies to private or commercial properties.) My third complaint is that complaining does no good. The development in the city favors ""mixed use"" which is a building style currently in fashion. It won't be forever. People like to live next to trees, not stores.
- Your permit developments that are under funded and take years to get off the ground.



Survey Instrument



City of Fairfax, Virginia
City Manager
10455 Armstrong Street · Fairfax, VA 22030-3630
703-385-7850

July 2025

Dear City of Fairfax Resident,

You have been randomly selected to take the City of Fairfax's first community survey. This survey will help us understand your level of satisfaction with city services, amenities, and operations, and in what areas we need to make improvements. This feedback will also help the Mayor and City Council set priorities for the future, which is why your participation is vital. Please return the completed survey using the enclosed postage-paid envelope. If you prefer, you can take the survey at fairfaxsurvey.org. It should only take a few minutes.

A summarized report will be shared publicly after the data has been analyzed. All information provided will remain confidential.

If you have questions or concerns about this survey, please contact the City Manager's Office at 703-385-7850. Thank you for sharing your feedback in the survey. We appreciate your time.

Sincerely,

A handwritten signature in black ink, appearing to read "C. Read".

Catherine Read
Mayor

A handwritten signature in black ink, appearing to read "Bryan D. Foster".

Bryan Foster
City Manager

La ciudad de Fairfax está realizando una encuesta para conocer la opinión de los residentes sobre los servicios municipales. Puede participar en la encuesta en línea en fairfaxsurvey.org.

페어팩스 시는 시 서비스에 대한 주민들의 의견을 수렴하기 위해 설문조사를 실시하고 있습니다. fairfaxsurvey.org에서 온라인으로 설문조사에 참여하실 수 있습니다.

Thành phố Fairfax đang tiến hành một cuộc khảo sát để thu thập phản hồi từ cư dân về các dịch vụ của thành phố. Bạn có thể tham gia khảo sát trực tuyến tại fairfaxsurvey.org.

تُجري مدينة فيرفاكس استطلاعًا لجمع آراء السكان حول خدمات المدينة. يُمكنكم المشاركة في الاستطلاع عبر الإنترنت على fairfaxsurvey.org

费尔法克斯市正在开展一项调查，收集居民对市政服务的意见。您可以访问 fairfaxsurvey.org 在线参与调查。

www.fairfaxva.gov



2025 City of Fairfax, VA., Community Survey



Please take a few minutes to complete this survey. Your feedback will inform city leaders about your level of satisfaction with the city and the services you receive. The city plans to conduct this survey every two years. Responses will be analyzed for areas to improve. If you have questions, please contact the City Manager's Office at 703-385-7850.

1. **Overall Satisfaction with City Services.** Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the services listed below.

		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01.	Overall quality of police services	5	4	3	2	1	9
02.	Overall quality of fire and rescue services	5	4	3	2	1	9
03.	Overall quality of economic development	5	4	3	2	1	9
04.	Overall enforcement of city codes and ordinances	5	4	3	2	1	9
05.	Overall quality of parks and recreation programs and facilities	5	4	3	2	1	9
06.	Overall flow of traffic and ease of getting around within the city	5	4	3	2	1	9
07.	Overall maintenance of city streets, sidewalks, and infrastructure	5	4	3	2	1	9
08.	Overall maintenance of city buildings and facilities	5	4	3	2	1	9
09.	Overall quality of landscaping in parks, medians, and other public areas	5	4	3	2	1	9
10.	Overall quality of trash, recycling, and yard waste services	5	4	3	2	1	9
11.	Overall quality of sanitary sewer utilities (wastewater)	5	4	3	2	1	9
12.	Overall quality of social services	5	4	3	2	1	9
13.	Overall quality of public education	5	4	3	2	1	9
14.	Overall quality of library services	5	4	3	2	1	9
15.	Overall quality of voter registration	5	4	3	2	1	9
16.	Overall effectiveness of communication with the community	5	4	3	2	1	9
17.	Overall quality of customer service you receive from city employees	5	4	3	2	1	9

2. **Which four of the items listed in Question 1 do you think should receive the most emphasis from city leaders over the next two years?** *[Write in your answers below using the numbers from the list in Question 1.]*

1st: _____ 2nd: _____ 3rd: _____ 4th: _____

3. **Perception of the Community.** Several items that may influence your perception of the City of Fairfax as a community are listed below. Please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01.	Overall image of the City of Fairfax	5	4	3	2	1	9
02.	Overall quality of new development in the City of Fairfax	5	4	3	2	1	9
03.	Overall appearance of the city	5	4	3	2	1	9
04.	Availability of affordable quality housing	5	4	3	2	1	9
05.	Availability of employment	5	4	3	2	1	9
06.	Acceptance of diversity	5	4	3	2	1	9
07.	Overall quality of City of Fairfax services	5	4	3	2	1	9
08.	Overall value received for City of Fairfax tax dollars and fees	5	4	3	2	1	9
09.	Natural environment and open space	5	4	3	2	1	9
10.	Small town character of the City of Fairfax	5	4	3	2	1	9

4. **Public Safety.** For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01.	Overall quality of local police protection	5	4	3	2	1	9
02.	Professionalism of police employees responding to emergencies	5	4	3	2	1	9
03.	How quickly police respond to 911 emergencies	5	4	3	2	1	9
04.	The visibility of police in neighborhoods	5	4	3	2	1	9
05.	The visibility of police in retail areas	5	4	3	2	1	9
06.	The city's efforts to prevent crime	5	4	3	2	1	9
07.	The city's efforts to enforce local traffic laws such as speeding	5	4	3	2	1	9
08.	Quality of Animal Control services	5	4	3	2	1	9
09.	Overall quality of local fire protection	5	4	3	2	1	9
10.	Professionalism of fire/EMT employees responding to emergencies	5	4	3	2	1	9
11.	How quickly fire and rescue respond to 911 emergencies	5	4	3	2	1	9
12.	Quality of Emergency Medical Services (EMS)	5	4	3	2	1	9
13.	Quality of shared services with Fairfax County (i.e., jails, courts, Commonwealth Attorney)	5	4	3	2	1	9

5. Which three of the public safety items listed in Question 4 do you think should receive the most emphasis from city leaders over the next two years? *[Write in your answers below using the numbers from the list in Question 4.]*

1st: _____ 2nd: _____ 3rd: _____

6. **Perceptions of Safety.** Using a scale of 1 to 4, where 4 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations.

		Very Safe	Somewhat Safe	Somewhat Unsafe	Very Unsafe	Don't Know
1.	Walking in your neighborhood during the day	4	3	2	1	9
2.	Walking in your neighborhood at night	4	3	2	1	9
3.	In commercial/business areas of the city	4	3	2	1	9
4.	In city parks	4	3	2	1	9
5.	Overall feeling of safety in the City of Fairfax	4	3	2	1	9

7. **Transportation and Mobility.** Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the services listed below.

		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01.	Ease of getting around within the City of Fairfax	5	4	3	2	1	9
02.	Ease of traveling from your home to regional roadways	5	4	3	2	1	9
03.	How well traffic signals provide efficient traffic flow	5	4	3	2	1	9
04.	Availability of sidewalks	5	4	3	2	1	9
05.	Availability of pathways for walking or biking	5	4	3	2	1	9
06.	Availability of biking lanes and amenities	5	4	3	2	1	9
07.	Availability of public parking	5	4	3	2	1	9
08.	Availability of public parking in the historic downtown area	5	4	3	2	1	9
09.	Maintenance of streets in your neighborhood	5	4	3	2	1	9
10.	Overall maintenance of street signs/pavement markings	5	4	3	2	1	9
11.	Adequate street lighting	5	4	3	2	1	9
12.	Availability of public transit options (VRE, Metro, CUE Bus, etc.)	5	4	3	2	1	9

8. Which three of the transportation and mobility items listed in Question 7 do you think should receive the most emphasis from city leaders over the next two years? *[Write in your answers below using the numbers from the list in Question 7.]*

1st: _____ 2nd: _____ 3rd: _____

9. How often do you ride the fare-free CUE Bus?

____(1) Daily ____ (2) Monthly ____ (3) Infrequently ____ (4) Never

10. Community Appearance. For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01.	Enforcing the cleanup of litter and debris on private property	5	4	3	2	1	9
02.	Enforcing mowing and cutting of weeds and grass on private property	5	4	3	2	1	9
03.	Enforcing the maintenance of residential property (exterior of homes)	5	4	3	2	1	9
04.	Enforcing maintenance of business property (exterior of businesses)	5	4	3	2	1	9
05.	Enforcing sign regulations	5	4	3	2	1	9
06.	Enforcing the removal of blighted/abandoned buildings	5	4	3	2	1	9
07.	Residential trash collection and bulk trash collection	5	4	3	2	1	9
08.	Residential curbside recycling	5	4	3	2	1	9
09.	Residential yard waste collection	5	4	3	2	1	9
10.	Appearance of city right-of-way and medians	5	4	3	2	1	9
11.	Appearance/maintenance of city parks	5	4	3	2	1	9
12.	Condition of sidewalks	5	4	3	2	1	9
13.	Overall cleanliness of streets	5	4	3	2	1	9

11. Which three of the community appearance items listed in Question 10 do you think should receive the most emphasis from city leaders over the next two years? [Write in your answers below using the numbers from the list in Question 10].

1st: ____ 2nd: ____ 3rd: ____

12. Planning and Economic Development. For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01.	Efforts to manage and plan for growth/development	5	4	3	2	1	9
02.	Availability of quality housing	5	4	3	2	1	9
03.	Ability to attract and retain full-time private sector jobs	5	4	3	2	1	9
04.	Ability to attract and promote retail businesses and restaurants	5	4	3	2	1	9
05.	Ability to attract visitors and promote Historic Old Town Fairfax	5	4	3	2	1	9
06.	Efforts to preserve and promote residential-scale architecture and character in existing neighborhoods	5	4	3	2	1	9
07.	Efforts to provide for and encourage new detached single-family homes	5	4	3	2	1	9
08.	Efforts to encourage a variety of housing types such as single family, townhouse, condos and apartments	5	4	3	2	1	9
09.	Efforts to improve existing commercial corridors by redeveloping blighted or vacant businesses and shopping centers	5	4	3	2	1	9
10.	Efforts to develop large, vacant commercial and industrial areas to attract more employers	5	4	3	2	1	9
11.	Efforts to continue the revitalization of the historic downtown area	5	4	3	2	1	9

13. Which three of the planning and economic development items listed in Question 12 do you think should receive the most emphasis from city leaders over the next two years? [Write in your answers below using the numbers from the list in Question 12.]

1st: ____ 2nd: ____ 3rd: ____

14. Culture and Recreation. For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01.	Proximity of your home to city parks and green spaces	5	4	3	2	1	9
02.	Quality and number of athletic fields	5	4	3	2	1	9
03.	Number of parks and open spaces	5	4	3	2	1	9
04.	Availability of information about city parks and recreation programs	5	4	3	2	1	9
05.	Availability of walking/biking trails	5	4	3	2	1	9
06.	City's youth recreation programs	5	4	3	2	1	9
07.	City's adult recreation programs	5	4	3	2	1	9
08.	Variety of recreational programs	5	4	3	2	1	9
09.	Special events and festivals (Chocolate Lovers, Independence Day, Fall Fest, Holiday Market, etc.)	5	4	3	2	1	9
10.	Fairfax Museum programs and facilities	5	4	3	2	1	9
11.	City's older adult programs	5	4	3	2	1	9
12.	Variety and quality of programs at the Sherwood Center	5	4	3	2	1	9
13.	Variety and quality of programs at Green Acres Center	5	4	3	2	1	9
14.	Variety of cultural programs	5	4	3	2	1	9
15.	Ease of registering for programs	5	4	3	2	1	9
16.	Hours of operation and services provided by the City of Fairfax Regional Library	5	4	3	2	1	9
17.	Quality and amount of public art in the city	5	4	3	2	1	9
18.	Rental venue options (Sherwood Center, Old Town Hall, Historic Blenheim, Green Acres)	5	4	3	2	1	9

15. Which four of the culture and recreation items listed in Question 14 do you think should receive the most emphasis from city leaders over the next two years? [Write in your answers below using the numbers from the list in Question 14.]

1st: _____ 2nd: _____ 3rd: _____ 4th: _____

16. Health and Human Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the services listed below.

		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1.	Availability of information on social service programs	5	4	3	2	1	9
2.	Availability of services to people on a low or fixed income	5	4	3	2	1	9
3.	Availability of services to seniors	5	4	3	2	1	9
4.	Availability of services to the unemployed	5	4	3	2	1	9
5.	Availability of services to families and children (Medicaid/TANF/SNAP)	5	4	3	2	1	9
6.	Availability of transportation for people with disabilities	5	4	3	2	1	9
7.	Availability of services supporting persons with mental, physical, and cognitive disabilities and/or substance use disorder	5	4	3	2	1	9
8.	Efforts to preserve and increase the availability of affordable housing	5	4	3	2	1	9

17. Which two of the health and human service items listed in Question 16 do you think should receive the most emphasis from city leaders over the next two years? [Write in your answers below using the numbers from the list in Question 16.]

1st: _____ 2nd: _____

18. Public Communication and Outreach. For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01.	Ease of access to information about city services	5	4	3	2	1	9
02.	Opportunities to participate in local government (advisory boards, commissions, volunteering)	5	4	3	2	1	9
03.	Quality of the city's website (fairfaxva.gov)	5	4	3	2	1	9
04.	City efforts to keep you informed about local issues	5	4	3	2	1	9
05.	Quality of information you receive from city social media	5	4	3	2	1	9
06.	Ability to report a concern to city staff on the city's website, in person, by phone, or Fairfax City Resolve (Ready311 app)	5	4	3	2	1	9
07.	Ease of paying bills, applying for applications, and obtaining permits on the city website	5	4	3	2	1	9
08.	Availability of language translation and interpretive services	5	4	3	2	1	9
09.	Quality of the city's e-newsletters	5	4	3	2	1	9
10.	Two-way communication and shared decision making with the City	5	4	3	2	1	9

19. Which of the following are your primary sources of information about city issues, services, and events? [Check all that apply.]

- | | |
|---|---|
| <input type="checkbox"/> (01) Fairfaxva.gov | <input type="checkbox"/> (06) Cityscene Newsletter |
| <input type="checkbox"/> (02) X (formerly known as Twitter) | <input type="checkbox"/> (07) City Hall |
| <input type="checkbox"/> (03) Facebook | <input type="checkbox"/> (08) Channel 12 |
| <input type="checkbox"/> (04) Email/text subscription to e-newsletters | <input type="checkbox"/> (09) Local news media |
| <input type="checkbox"/> (05) Email/text subscription to Fairfax City Alert | <input type="checkbox"/> (10) Neighborhood newsletter |

20. Which topics are of most interest to you? [Check all that apply.]

- | | |
|---|--|
| <input type="checkbox"/> (1) City Council actions | <input type="checkbox"/> (5) Parks and recreation |
| <input type="checkbox"/> (2) Community development | <input type="checkbox"/> (6) Police news |
| <input type="checkbox"/> (3) Environmental sustainability | <input type="checkbox"/> (7) Infrastructure projects |
| <input type="checkbox"/> (4) Historic resources | <input type="checkbox"/> (8) Transportation projects |

21. Do you receive cable TV service from Cox or Verizon? ☐ (1) Yes ☐ (2) No

22. How many city council meetings do you attend or watch each year?

- ☐ (1) 11 or more ☐ (2) 8 to 10 ☐ (3) 4 to 7 ☐ (4) 1 to 3 ☐ (5) Zero

23. Customer Service. Have you contacted the city during the past year?

- ☐ (1) Yes [Answer Q23a.] ☐ (2) No [Skip to Q24.]

23a. Using a scale of 1 to 5, where 5 means "Always" and 1 means "Never," please rate how frequently city employees displayed the following behaviors.

		Always	Usually	Sometimes	Seldom	Never	Don't Know
1.	It was easy to find someone to address my request	5	4	3	2	1	9
2.	The City of Fairfax employee went the extra mile	5	4	3	2	1	9
3.	The response time was reasonable	5	4	3	2	1	9
4.	I was able to get my question/concern resolved	5	4	3	2	1	9
5.	City employees are courteous/professional	5	4	3	2	1	9
6.	I was satisfied with my experience	5	4	3	2	1	9

24. Overall Opinion of the City. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor," please rate the City of Fairfax with regard to the following.

		Excellent	Good	Neutral	Below Average	Poor	Don't Know
01.	As a place to live	5	4	3	2	1	9
02.	As a place to raise and educate children	5	4	3	2	1	9
03.	As a place to work	5	4	3	2	1	9
04.	As a place for play and leisure	5	4	3	2	1	9
05.	As a place to visit	5	4	3	2	1	9
06.	As a place to retire	5	4	3	2	1	9
07.	As a well-planned community	5	4	3	2	1	9
08.	Overall quality of life	5	4	3	2	1	9
09.	Overall sense of community	5	4	3	2	1	9
10.	Overall image of the city	5	4	3	2	1	9
11.	As a city that is moving in the right direction	5	4	3	2	1	9

25. There are many reasons why you may have decided to live in the City of Fairfax. From the following list, please select the THREE most important factors impacting your decision to live in the city and write in your answers using the numbers below.

- | | |
|--|---|
| (01) Quality of public school system | (08) Availability of parks and recreation |
| (02) Employment opportunity | (09) Near family or friends |
| (03) Affordability of housing | (10) Access to quality shopping |
| (04) Access to quality health care | (11) Access to restaurants/entertainment |
| (05) Availability of cultural activities and the arts | (12) Community/Historic Old Town Fairfax |
| (06) Proximity to employment and the Washington, D.C. Region | (13) Availability of transportation options including public transit (e.g., bus, train) |
| (07) Safety and security | (14) Other: _____ |

1st: _____ 2nd: _____ 3rd: _____

26. Budget Issues. Listed below are tax-supported services showing dollars (in millions) and percentages of general tax revenues for each service area (excluding services supported by utility and user fees). Please indicate your support for changing the following city services.

		Increase service with increased fees/taxes	Increase service but reduce other services	No change in services	Limited reductions	Substantial reductions	Don't Know
1.	Education (City of Fairfax Schools, operating and facilities-\$79.9 or 38.6%)	5	4	3	2	1	9
2.	Police Services (\$18.8 or 9.1%)	5	4	3	2	1	9
3.	Fire and Rescue Services (\$19.5 or 9.4%)	5	4	3	2	1	9
4.	Corrections (Jail, Juvenile Detention, Sheriff, Courts, Commonwealth Attorney) (\$2.8 or 1.3%)	5	4	3	2	1	9
5.	Health and Human Services (Social Services, Community Services Board, Health Department) (\$11.7 or 5.6%)	5	4	3	2	1	9
6.	Development (Community and Economic) (\$5.9 or 2.8%)	5	4	3	2	1	9
7.	Public Works (streets, traffic, infrastructure) (\$17.8 or 8.6%)	5	4	3	2	1	9
8.	Culture and Recreation (Fairfax Museum, Historic Blenheim, splash pad, playgrounds, athletic fields, etc.) (\$8.1 or 3.9%)	5	4	3	2	1	9
9.	Libraries (\$1.0 or 0.5%)	5	4	3	2	1	9

27. The Mayor and City Council currently serve two-year terms, with an election every other year. All members are elected at the same time. There are not currently staggered terms whereby some members would be elected in one year and the others elected in a different year. The Mayor and City Council would like to know if residents would prefer Mayor and Council to serve longer and/or staggered terms. Which of the following do you most prefer?

- ____ (1) Keep the current system of Two-Year Term (all elected at the same time)
- ____ (2) Switch to Four-Year Terms (all elected at the same time)
- ____ (3) Switch to Four-Year Staggered Terms

28. Is there anything else the City of Fairfax should be doing, or anything not addressed in this survey you would like city leaders to know? _____

Demographics

29. Approximately how many years have you lived in the City of Fairfax? _____ years

30. Where do you plan to be living in the next 2-5 years?

____(1) City of Fairfax ____ (3) Outside of Virginia ____ (9) Don't know
____ (2) Another city/county in Virginia ____ (4) Other: _____

31. How many people, counting yourself, from each age group are currently living in your household?

5 and under: ____ 20 to 44: ____ 65 to 74: ____
6 to 19: ____ 45 to 64: ____ 75 and over: ____

32. In what type of residence do you live?

____ (1) Single-family home ____ (3) Apartment or condominium
____ (2) Townhome ____ (4) Other: _____

33. Do you own or rent your current residence? ____ (1) Own ____ (2) Rent

34. Are you or other members of your household of Hispanic or Latino ancestry?

____ (1) Yes ____ (2) No

35. Which of the following best describes your race/ethnicity?

____ (01) Asian or Asian Indian ____ (04) White
____ (02) Black or African American ____ (05) Native Hawaiian or other Pacific Islander
____ (03) American Indian or Alaska Native ____ (99) Other: _____

36. Is English the primary language spoken in your home?

____ (1) Yes ____ (2) No - What is the primary language? _____

37. Would you say your total household income is...

____ (1) Under \$50,000 ____ (3) \$100,000 to \$149,999 ____ (5) \$200,000 or more
____ (2) \$50,000 to \$99,000 ____ (4) \$150,000 to \$199,999

38. Which of the following best describes your current employment status?

____ (1) Employed outside the home ____ (4) Student
Your work zip code: _____ ____ (5) Retired
____ (2) Employed in the home/have a home-based business ____ (6) Not currently employed
____ (3) Work remotely

39. Your gender: ____ (1) Male ____ (2) Female ____ (3) Other: _____

40. In what decade were you born? (e.g. 1950.) _____

This concludes the survey. Thank you for your time!

Please return your completed survey in the enclosed postage paid envelope addressed to:
ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your responses will remain completely confidential. The information shown to the right will ONLY be used to help ensure the survey results are statistically representative of residents in the area. Thank you.