



ELECTRIC SCOOTER PARKING 101

DO'S AND DON'TS



DO

- Park e-scooters neatly and out of people's way
- Park e-scooters upright and off to the side



DON'T

- Park e-scooters in front of curb ramps, or blocking the sidewalk.
- Park e-scooters in loading zones marked by a yellow or white curb



DO

- Park e-scooters with enough space for other sidewalk users
- Park e-scooters securely upright



DON'T

- Park e-scooters against building facades
- Park e-scooters protruding into the area where pedestrians will walk or roll.



HOW TO REPORT IMPROPERLY PARKED SCOOTERS



REPORT IMPROPERLY PARKED SCOOTERS BY CONTACTING THE OPERATORS DIRECTLY

Call the City's dockless number (**703-293-7150**) and select from a menu to be connected directly to any of the three scooter companies permitted in the City.



866-205-2442
hello@bird.co



888-546-3345
support@limebike.com



888-262-5189
support@spin.pm

When reporting, remember:

1. Which scooter company do you need to contact?
 - a. Bird = black and white
 - b. Lime = green
 - c. Spin = Orange
2. Where is the scooter?
 - a. Report as much detail as possible so the company can quickly find the device!