

RESOLUTION NO. R-19-37

**RESOLUTION AMENDING CITY COUNCIL POLICY REGARDING
ADJUSTMENT OF UTILITY BILLS DUE TO SEASONAL WATER USE AND
IMPACT ON WASTEWATER UTILITY BILLS CAUSED BY WATER LEAKS,
SERVICE LINE BREAKS, IRRIGATION AND FILLING SWIMMING POOLS.**

WHEREAS, the City Council wishes to **re-establish** policy with regard to the administrative adjustment of unusually high wastewater bills and with the regard to adjustment of wastewater charges for customers who fill swimming pools as well as employ unusually high outdoor irrigation.

NOW, THEREFORE, BE IT RESOLVED by the City Council of the City of Fairfax, that:

1. In the event a customer receives an unusually high wastewater utility bill, the customer will receive a courtesy adjustment provided the customer has not received such an adjustment during the preceding five years. The adjustment will cover one billing period or the period from last billing up to the date when the customer is notified of an unusually high water usage, whichever results in a shorter duration. The level of the adjustment will be as follows:

A - Water Leaks in which the Leaked Water does not reach the Wastewater System:

Volume of wastewater in excess of the preceding year's winter quarter water use will be reduced by 100%.

B - Water leaks in which the Leaked Water Reaches the Wastewater System:

Volume of wastewater in excess of preceding year's winter quarter use will be reduced by 50%.

C - Water Usage for unusually high outdoor irrigation in which the water does not reach the Wastewater System:

Volume of wastewater in excess of the preceding year's winter quarter will be reduced by 100%.

In the event the customer can prove that the private exterior service line broke suddenly and without warning, at no fault of the customer, or that outdoor irrigation was not intentionally excessive and that the water from the break or irrigation did not reach the wastewater system, the City Manager may elect to provide a courtesy adjustment to the wastewater utility only. Such adjustment shall be in concert with paragraph 1 above. The City Manager or his designee shall maintain records of any such adjustment in the same manner as other wastewater utility billing information is maintained by the City.

2. In the event a customer fills a swimming pool the wastewater portion of the customer's utility bill will be reduced for a one time filling of the pool in each calendar year in an amount equal to the volume of the swimming pool provided:
 - A - The swimming pool's drain line does not connect to the city's sanitary sewer system, and
 - B - Proof of evidence is provided by indicating that the pool water is de-chlorinated and disposed of in accordance with the Code of the City of Fairfax, Virginia prior to having the wastewater portion of their bill adjusted.
3. In all types of adjustments, Utility Tax will be adjusted accordingly, if applicable.

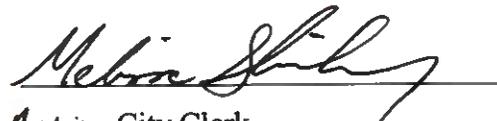
Introduced: December 10, 2019

Adopted: December 10, 2019



Mayor

ATTEST:



Acting City Clerk

The vote on the motion to approve was recorded as follows:

VOTE:

Councilmember DeMarco	Aye
Councilmember Lim	Aye
Councilmember Miller	Aye
Councilmember Passey	Aye
Councilmember Stehle	Aye
Councilmember Yi	Aye