Password Reset
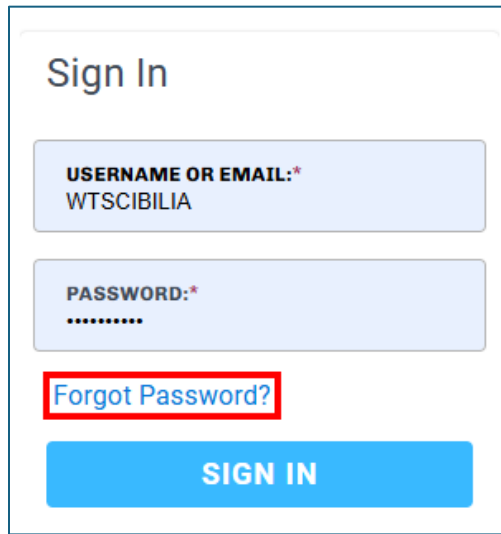
Updated 7/1/25

1) If you cannot remember your password, simply click the "Forgot Password?" link. You must answer your security question correctly on the next screen in order for the password reset email to send successfully.

2) You will receive an email instructing you to log in with a temporary password. Once logged in, you will immediately be prompted to change your password. You will need to enter the temporary password as "Old Password".

3) If you cannot remember the answer to your security question or if you do not receive the password reset email after a couple of minutes, contact the City's Development Review Ombudsperson:
   - Tommy.Scibilia@fairfaxva.gov
   - 571-546-5115 (call or text)

Include in your request the email address associated with the account.

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