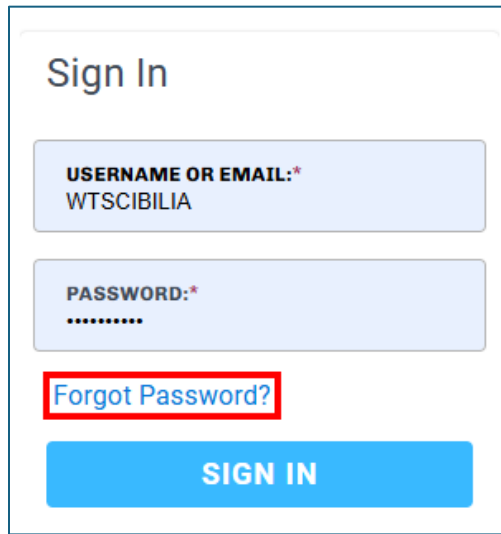


Password Reset

Updated 7/1/25

- 1) If you cannot remember your password, simply click the “Forgot Password?” link. You must answer your security question correctly on the next screen in order for the password reset email to send successfully.



The image shows a 'Sign In' form with two input fields: 'USERNAME OR EMAIL:*' containing 'WTSCIBILIA' and 'PASSWORD:*' with masked characters. Below these fields is a link labeled 'Forgot Password?' which is highlighted with a red rectangular box. At the bottom of the form is a blue button labeled 'SIGN IN'.

- 2) You will receive an email instructing you to log in with a temporary password. Once logged in, you will immediately be prompted to change your password. You will need to enter the temporary password as “Old Password”.
- 3) If you cannot remember the answer to your security question or if you do not receive the password reset email after a couple of minutes, contact the City’s Development Review Ombudsperson:
 - Tommy.Scibilia@fairfaxva.gov
 - 571-546-5115 (call or text)

Include in your request the email address associated with the account.

End of document