Are You Ready for Winter?

The time to prepare for emergencies at home and work is BEFORE they happen.

City workers do everything possible to provide service during weather emergencies. Here is information you can use during winter emergencies.

Snow, Ice Removal

Fairfax City Public Works Department crews work around the clock to make city streets passable. City crews pre-treat roads as appropriate, when possible, and plowing begins after three or more inches of accumulation. Primary roads are cleared first, then secondary and residential roads are plowed.

Parking

When snow and ice are forecast, park off-street when possible (in driveways and community parking lots). This gives crews quick and easy access to treat and plow the snowy, icy roads.

Shoveling

Please clear and treat sidewalks promptly for safe pedestrian access.

When clearing driveways, pile snow *off the street*, to the left of the driveway (facing the driveway from the street). Consider waiting to shovel the driveway apron until after plows clear the road on your street (and in front of your driveway) to avoid having to shovel unintentionally.

Also, please clear snow from around nearby fire hydrants.

Find Service Providers Now

Make arrangements now for service providers you may need — snow removal, home repairs, tree limb removal, transportation, and more. Check with your family, friends, homeowner association, and neighbors for recommendations.

Communication

Keep communications devices fully charged in case power goes out.

Identify multiple ways to reach friends and family in case one or more media are unavailable. Include telephone, text, and social media.

Write down contact information: keep a copy in every emergency kit, and make sure all household members have copies in case of separation.

Good Neighbor

Check on those around you and give them a hand when you can.

Pay special attention to neighbors who are elderly or those who have disabilities.

Think also of folks new to the community who may be unfamiliar with neighborhood practices and local or regional resources.

Emergency Preparation

Build an emergency kit! Let the Office of Emergency Management tell you what should be included for work and home. Remember to include your household's special needs, including medical conditions and companion animals. Information: *fairfaxva.gov/oem*, 703-385-4856 *(regular business hours).*

Information Resources

City website
fairfaxva.gov
24-hour access, updates

Cityscreen-12
Channel 12 on cable television, livestreamed on city website
24-hour access, updates

Fairfax City Alert
messages sent to subscribers via e-mail, app, text
24-hour access, updates

General Information
703-385-7800 (TTY: 711)
regular business hours

In case of emergency
911 (voice, TTY)
24-hour emergency assistance

Utilities Connection

Fairfax Water
Report water main breaks:
watermainbreak@fairfaxwater.org,
703-698-5613
Real-time repair information:
fwnotifications.org/public

Dominion Energy
Report and check outages:
dom.com (Outage Center)
866-DOM-HELP
(866-366-4357)

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